



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*September 5, 2008*

MR. KANUPRIYA ARORA  
COMPLIANCE  
AUTOCAR, LLC  
PO BOX 190  
HAGERSTOWN, IN 47346

NVS-215paw  
08V-447

SUBJECT: FRONT EXTENSION BRACKETS

DEAR MR. ARORA:

This letter serves to acknowledge Autocar, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
AUTOCAR/WXLL/2007-2008

**NHTSA Campaign Number:** 08V-447

**Mfg's Report Date:** September 2, 2008

**Components:** STRUCTURE: FRAME

**Potential Number of Units Affected:** 181

**Summary:**

AUTOCAR IS RECALLING 181 MY 2007-2008 WXLL HEAVY DUTY CLASS 8 VEHICLES, EQUIPPED WITH RESIDENTIAL FRONT-LOADER APPLICATIONS. THESE VEHICLES MAY DEVELOP CRACKS MAINLY IN THE TOP FLANGE OF THE RH EXTENSION OF THE FRAME RAIL AT THE FRONT SPLAY BREAK WHERE THE RE-ENFORCING STRAPS ARE WELDED. DURING FRONT-LOADER OPERATION, RESIDUAL HYDRAULIC PRESSURE CAUSES THE FRONT LOADER SYSTEM TO PUSH DOWN ON THE BUMPER-MOUNTED BRACKETS, CAUSING VISIBLE DEFLECTION OF THE CHASSIS FROM THE SUSPENSION FRONT HANGER BRACKET FORWARD.

**Consequence:**

THE DEFLECTION MAY EVENTUALLY RESULT IN CRACKING OF THE FRAME RAIL.

**Remedy:**

AUTOCAR WILL PROVIDE INSTRUCTIONS TO OWNERS FOR SCHEDULING REPAIR OF THE VEHICLES. THE RECALL IS EXPECTED TO BEGIN ON OR ABOUT OCTOBER 7, 2008. OWNERS MAY CONTACT AUTOCAR AT 1-765-489-5499.

**Notes:**

AUTOCAR RECALL NO. A-0804. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person". The signature is fluid and cursive, with a large initial "G" and "P".

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement