



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 5, 2008

MS. GAY P. KENT  
DIRECTOR, PRODUCT INVESTIGATIONS  
GENERAL MOTORS CORPORATION  
30001 VAN DYKE ROAD - 480-210-011  
WARREN, MI 48090-9020

NVS-215dgl  
08V-444

SUBJECT: FMVSS 201/STORAGE BIN DOOR

DEAR MS. KENT:

This letter serves to acknowledge General Motors Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with Federal Motor Vehicle Safety Standard No. 201, "Occupant Protection in Interior Impact." in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
CHEVROLET/HHR/2006-2008

**NHTSA Campaign Number:** 08V-444

**Mfg's Report Date:** September 3, 2008

**Components:** LATCHES/LOCKS/LINKAGES: DOORS: LATCH

**Potential Number of Units Affected:** 296,422

**Summary:**

GM IS RECALLING 296,422 MY 2006-2008 CHEVROLET HHR VEHICLES FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 201, "OCCUPANT PROTECTION IN INTERIOR IMPACT." THE DOOR ON THE STORAGE BIN IN THE TOP CENTER OF THE INSTRUMENT PANEL FAILED TO REMAIN CLOSED AS REQUIRED.

**Consequence:**

THIS STANDARD SPECIFIES PERFORMANCE REQUIREMENTS TO PROVIDE HEAD IMPACT PROTECTION FOR OCCUPANTS.

**Remedy:**

OWNERS WILL RECEIVE A LATCH REINFORCEMENT ALONG WITH INSTALLATION INSTRUCTIONS OR THEY CAN HAVE THEIR DEALER INSTALL THE LATCH REINFORCEMENT FOR THEM. THE RECALL IS EXPECTED TO BEGIN DURING NOVEMBER 2008. OWNERS MAY CONTACT CHEVROLET AT 1-800-630-2438, OR GO TO MYGMLINK AT [HTTP://WWW.GM.COM/RECALL](http://www.gm.com/recall).

**Notes:**

GM RECALL NO. 08157. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement