



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*August 14, 2008*

MR. ROBERT ZEATON  
VP - PRODUCT SAFETY ENGINEERING  
MOTOR COACH INDUSTRIES, INC.  
1700 E. GOLD ROAD, SUITE 300  
SCHAUMBURG IL 60173

NVS-215dgl  
08V-386

Subject: WINDOW DE-BONDING/DURA/FMVSS 217

Dear MR. ZEATON:

This letter serves to acknowledge Motor Coach Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with Federal Motor Vehicle Safety Standard No. 217, "Bus Emergency Exits and Window Retention and Release," in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MCI/D4005/2006-2007

MCI/D4505/2006-2007

**NHTSA Campaign Number:** 08V-386

**Mfg's Report Date:** July 22, 2008

**Components:** VISIBILITY:GLASS, SIDE/REAR

**Potential Number of Units Affected:** 185

**Summary:**

MCI IS RECALLING 185 MY 2006-2007 D4005 AND D4505 COACHES EQUIPPED WITH DURA SIDE BODY EGRESS WINDOWS. THESE COACHES FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 217, "BUS EMERGENCY EXITS AND WINDOW RETENTION AND RELEASE." THE WINDOWS WERE PRODUCED WITH INCONSISTENT PRIMING ON THE PRIMARY AND SECONDARY BOND LINES.

**Consequence:**

THE PURPOSE OF THIS STANDARD IS TO MINIMIZE THE LIKELIHOOD OF OCCUPANTS BEING THROWN FROM THE BUS AND TO PROVIDE A MEANS OF READILY ACCESSIBLE EMERGENCY EGRESS.

**Remedy:**

MCI WILL NOTIFY OWNERS INSTRUCTING THEM TO INSPECT THE WINDOWS FOR SIGNS OF WATER LEAK, WIND NOISE, OR VISIBLE PARTIAL DE-BONDING. WINDOWS SHOWING THESE SIGNS WILL BE REPLACED FREE OF CHARGE BY DURA (PLEASE SEE 07E042). THE RECALL IS EXPECTED TO BEGIN DURING AUGUST 2007. OWNERS CAN CONTACT DURA AT 1-248-844-1615 OR MCI AT 1-800-241-2947.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have reviewed your proposed owner letter and it does not meet the requirements of Part 577.

The second paragraph should read: "Motor Coach Industries, Inc. (MCI) has decided that certain MY 2006-2007 D4005 and D4505 coaches fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 217, "Bus Emergency Exits and Window Retention and Release." This decision was based on information provided by Dura Automotive Systems, Inc. (DURA)."

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

MCI must file a sample of the envelope which you intend to use to mail the recall notice to owners. The words "SAFETY", "RECALL", "NOTICE" in any order must be printed on the envelope in larger font than the customers name and address.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person". The signature is fluid and cursive, with a large initial "G" and "P".

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement