



U.S. Department
of Transportation

1200 New Jersey Avenue, SE.
Washington, DC 20590

**National Highway
Traffic Safety
Administration**

August 12, 2008

MR. JEFFREY C. SATOSKI
COMPLIANCE ENGINEER
GULF STREAM COACH, INC.
P.O. BOX 1005
NAPPANEE IN 46550

NVS-215dgl
08V-354

Subject: STEERING ARM/TIE ROD ARM/FREIGHTLINER

Dear MR. SATOSKI:

This letter serves to acknowledge Gulf Stream Coach, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below, for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GULF STREAM/CRESCENDO/2007-2008
GULF STREAM/TOUR MASTER/2007-2008
GULF STREAM/YELLOWSTONE/2007-2008

NHTSA Campaign Number: 08V-354

Mfg's Report Date: July 2, 2008

Components: STEERING: LINKAGES: TIE ROD ASSEMBLY

Potential Number of Units Affected: 68

Summary:

GULF STREAM IS RECALLING 68 MY 2007-2008 CRESCENDO, TOUR MASTER AND YELLOWSTONE MOTOR HOMES BUILT ON FREIGHTLINER CHASSIS. THE AAC FRONT AXLE STEERING ARM BOLTS WITH A LATCH LEVER PIVOT BOLT ASSEMBLY MAY HAVE BEEN OVER-TIGHTENED WHICH MAY RESULT IN FATIGUE OR FRACTURE OF THE STEERING ARM BOLTS.

Consequence:

SHOULD THESE BOLTS FRACTURE, THE RESULTING LOSS OF STEERING CONTROL COULD CAUSE A CRASH.

Remedy:

GULF STREAM IS WORKING WITH DAIMLER TRUCKS (FREIGHTLINER) TO REPAIR THESE VEHICLES FREE OF CHARGE (PLEASE SEE 07V306). OWNERS MAY CONTACT FREIGHTLINER AT 1-800-547-0712 OR GULF STREAM AT 1-574-773-7761.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Federal law requires that the vehicle manufacturer notify owners, dealers and distributors about the defect and offer a free remedy as well as other things. Also, manufacturers are required to submit a draft of their owner notification letter to the Recall Management Division at least 5 days prior to mailing it to owners, and to submit a representative copy of any communication about the recall that is sent to more than one owner, dealer or distributor within 5 days of mailing it. The owner notification must be mailed to current registered owners using State motor vehicle registration records, or, if State registration records fail to yield a usable address, to the most recent owner known to the manufacturer. The vehicle manufacturers must notify their dealers even though they may not be involved in this recall, since owners may contact them for information.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Gulf Stream must file a sample of the envelope which you intend to use to mail the recall notice to owners. The words "SAFETY", "RECALL", "NOTICE" in any order must be printed on the envelope in larger font than the customers name and address.

As stated in your report, Daimler Trucks will be handling the remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Daimler Truck's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person". The signature is fluid and cursive, with a large initial "G" and a long, sweeping underline.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement