



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 31, 2008

MR. WOLF-DIETER KLEIMEIER  
GENERAL MANAGER  
SPRINTER ENGINEERING AND COMPLIANCE  
SUPPORT TEAM  
8501 PALMETTO COMMERCE PKWY  
LADSON, SC 29456

NVS-215dgl  
08V-352

Subject: CRACKED DRIVE SHAFT

Dear MR. KLEIMEIER:

This letter serves to acknowledge Sprinter Engineering and Compliance Support Team's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
DODGE/SPRINTER 3500/2008  
FREIGHTLINER/SPRINTER 3500/2008

**Mfg's Report Date:** July 23, 2008

**NHTSA Campaign Number:** 08V-352

**Components:** POWER TRAIN: DRIVELINE: DRIVESHAFT

**Potential Number of Units Affected:** 79

**Summary:**

SPRINTER IS RECALLING 79 MY 2008 DODGE OR FREIGHTLINER 3500 TRUCKS. SOME OF THE LEFT DRIVE SHAFTS OF THE REAR AXLE WHICH WERE LABELED WITH THE CHARGE INDICATOR "S," MAY CONTAIN CRACKS AT THE RADIUS BETWEEN THE SHAFT AND THE FLANGE.

**Consequence:**

THESE CRACKS MAY CAUSE A BREAKAGE OF THE DRIVE SHAFT INCREASING THE RISK OF CRASH.

**Remedy:**

DEALERS WILL CHECK THE LEFT REAR DRIVE SHAFT FOR CHARGE INDICATOR "S" AND REPLACE IT IF NECESSARY FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE FOR THIS CAMPAIGN. OWNERS MAY CONTACT SPRINTER AT 1-843-695-5000.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement