



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 31, 2008

MR. WOLF-DIETER KLEIMEIER
GENERAL MANAGER
SPRINTER ENGINEERING AND COMPLIANCE
SUPPORT TEAM
8501 PALMETTO COMMERCE PKWY
LADSON, SC 29456

NVS-215dgl
08V-347

Subject: REAR AXLE SPRINGS

Dear MR. KLEIMEIER:

This letter serves to acknowledge Sprinter Engineering and Compliance Support Team's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
DODGE/SPRINTER 2500/2008
FREIGHTLINER/SPRINTER 2500/2008

Mfg's Report Date: July 23, 2008

NHTSA Campaign Number: 08V-347

Components: SUSPENSION: REAR: SPRINGS

Potential Number of Units Affected: 277

Summary:

SPRINTER IS RECALLING 277 MY 2008 DODGE AND FREIGHTLINER 2500 TRUCKS. THE REAR AXLE SPRING LEAVES WERE PRODUCED WITH AN INCORRECT RAW MATERIAL. THEREFORE THE LEAVES ARE THICKER THAN THE SERIAL COMPONENTS.

Consequence:

THE REAR AXLE SPRINGS MAY FAIL EARLIER THAN DESIGNED INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL INSPECT AND REPLACE THE REAR AXLE SPRINGS FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT SPRINTER AT 1-843-695-5000.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement