



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 31, 2008

MR. RYAN A. LEHMAN  
CODES AND COMPLIANCE MANAGER  
NEWMAR CORPORATION  
PO BOX 30  
NAPPANEE, IN 46550-0030

NVS-215dgl  
08V-343

**SUBJECT: FASTENER FAILURE/SPARTAN**

**DEAR MR. LEHMAN:**

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NEWMAR/ALL STAR MID-ENGINE/2009  
NEWMAR/DUTCH AIRE DIESEL PUSHER/2009  
NEWMAR/DUTCH STAR DIESEL PUSHER/2009  
NEWMAR/ESSEX DIESEL PUSHER/2009  
NEWMAR/MOUNTAIN AIRE DIESEL PUSHER/2009  
NEWMAR/VENTANA DIESEL PUSHER/2009

**NHTSA Campaign Number:** 08V-343

**Mfg's Report Date:** July 24, 2008

**Components:** STEERING

**Potential Number of Units Affected:** 64

**Summary:**

NEWMAR IS RECALLING CERTAIN MOTOR HOMES BUILT ON SPARTAN MOTOR HOME CHASSIS. CERTAIN CHASSIS FASTENERS MAY FRACTURE RESULTING IN POOR HANDLING OF THE VEHICLE, LOSS OF STEERING, AND/OR REDUCED LEVEL OF SUSPENSION PERFORMANCE.

**Consequence:**

LOSS OF STEERING WILL INCREASE THE RISK OF A CRASH.

**Remedy:**

NEWMAR IS WORKING WITH SPARTAN TO HAVE THESE MOTOR HOMES INSPECTED AND THE FASTENERS REPLACED AS NEEDED FREE OF CHARGE. OWNERS MAY CONTACT SPARTAN CHASSIS AT 1-800-543-4277 OR NEWMAR AT 1-574-773-7791.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

Federal law requires that the vehicle manufacturer notify owners, dealers and distributors about the defect and offer a free remedy as well as other things. Also, manufacturers are required to submit a draft of their owner notification letter to the Recall Management Division at least 5 days prior to mailing it to owners, and to submit a representative copy of any communication about the recall that is sent to more than one owner, dealer or distributor within 5 days of mailing it. The owner notification must be mailed to current registered owners using State motor vehicle registration records, or, if State registration records fail to yield a usable address, to the most recent owner known to the manufacturer. The vehicle manufacturers must notify their dealers even though they may not be involved in this recall, since owners may contact them for information.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Spartan will be handling the remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Spartan's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal line extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement