



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 31, 2008

MS. GAY P. KENT  
DIRECTOR, PRODUCT INVESTIGATIONS  
STRUCTURE & SAFETY INTEGRATION  
GENERAL MOTORS CORPORATION  
30001 VAN DYKE – MAIL CODE 480-210-G11  
WARREN MI 48090-9055

NVS-215paw  
08V-340

**SUBJECT: TRANSFER CASE/BORG WARNER**

**DEAR MS. KENT:**

This letter serves to acknowledge General Motor Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
CHEVROLET/EXPRESS/2008  
GMC/SAVANA/2008

**NHTSA Campaign Number:** 08V-340

**Mfg's Report Date:** July 28, 2008

**Components:** POWER TRAIN: TRANSFER CASE

**Potential Number of Units Affected:** 151

**Summary:**

GM IS RECALLING 151 MY 2008 CHEVROLET EXPRESS AND GMC SAVANA VEHICLES EQUIPPED WITH ALL WHEEL DRIVE (AWD). SOME OF THESE VEHICLES HAVE TRANSFER CASES THAT WERE MANUFACTURED WITH AN INCORRECT PART THAT CAN CAUSE EARLY FAILURE OF A DRIVE CHAIN. IF THE CHAIN BREAKS, SHIFTING THE TRANSMISSION TO PARK MAY NOT KEEP THE VEHICLE STATIONARY.

**Consequence:**

IF THE VEHICLE IS PARKED ON AN INCLINE OR BUMPED, IT MAY ROLL AND STRIKE A PERSON, OBJECT, OR ANOTHER VEHICLE WITHOUT WARNING, AND CAUSE PERSONAL INJURY.

**Remedy:**

DEALERS WILL INSPECT THE TRANSFER CASE DATE CODE AND, IF NECESSARY, REPLACE THE TRANSFER CASE. THE RECALL IS EXPECTED TO BEGIN ON OR ABOUT AUGUST 15, 2008. OWNERS MAY CONTACT CHEVROLET AT 1-800-630-2438 OR GMC AT 1-866-996-9463.

**Notes:**

GM RECALL NO. N080244. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement