



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*July 24, 2008*

MR. ADAM KOPSTEIN  
MANAGER, AUTOMOTIVE SAFETY & COMPLIANCE  
VOLVO CARS OF NORTH AMERICA, LLC  
1 VOLVO DRIVE  
ROCKLEIGH NJ 07647

NVS-215dgl  
08V-329

Subject: POWER STEERING HOSES/HUTCHINSON FLEXIBLES

Dear MR. KOPSTEIN:

This letter serves to acknowledge Volvo Cars of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLVO/C30/2008-2009  
VOLVO/C70/2008-2009  
VOLVO/S40/2008-2009  
VOLVO/V50/2008-2009

**NHTSA Campaign Number:** 08V-329

**Mfg's Report Date:** July 17, 2008

**Components:** STEERING: HYDRAULIC POWER ASSIST: HOSE, PIPING, AND CONNECTIONS

**Potential Number of Units Affected:** 1,020

**Summary:**

VOLVO IS RECALLING MY 2008-2009 VEHICLES. A SECTION OF THE POWER STEERING RETURN LINE HOSE WAS NOT PROPERLY VULCANIZED (CURED) AND DOES NOT MEET SPECIFICATIONS. IF THE POWER STEERING RETURN HOSE FAILS, A SUDDEN RUPTURE OF THE HOSE CAN OCCUR.

**Consequence:**

THIS CAN RESULT IN A RAPID DRAINAGE OF THE POWER STEERING FLUID IN THE SYSTEM AND A COMPLETE LOSS OF POWER ASSISTANCE, INCREASING THE RISK OF A CRASH.

**Remedy:**

DEALERS WILL INSPECT AND REPLACE THE STEERING RETURN LINE HOSE ASSEMBLY FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING JULY 2008. OWNERS MAY CONTACT VOLVO AT 1-800-458-1552.

**Notes:**

VOLVO RECALL NO. 201. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Volvo must file a sample of the envelope which you intend to use to mail the recall notice to owners. The words "SAFETY", "RECALL", "NOTICE" in any order must be printed on the envelope in larger font than the customers name and address.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person". The signature is fluid and cursive, with a large initial "G" and a long, sweeping underline.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement