



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*July 15, 2008*

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SHIPSHEWANA, INDIANA 46565

NVS-215dgl  
08V-307

**SUBJECT: SUSPENSION HANGERS/LIPPERT COMPONENTS**

DEAR MR. CAIN:

This letter serves to acknowledge KZRV, L.P.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KZRV/INFERNO/2008

**NHTSA Campaign Number:** 08V-307

**Mfg's Report Date:** July 2, 2008

**Components:** SUSPENSION

**Potential Number of Units Affected:** 419

**Summary:**

KZRV IS RECALLING 419 MY 2008 INFERNO FIFTH WHEEL TOY HAULER TRAILERS EQUIPPED WITH LIPPERT SUSPENSION HANGERS. THESE SUSPENSION HANGERS MAY BE AT RISK OF PREMATURE WEAR OR FAILURE.

**Consequence:**

THIS COULD RESULT IN THE UNIT EXHIBITING UNUSUAL BODY LEAN, POOR HANDLING WHILE BEING TOWED, EXCESSIVE TIRE WEAR, AND/OR FAILURE WITHOUT PRIOR WARNING.

**Remedy:**

DEALERS WILL INSPECT AND REINFORCE THE SUSPENSION HANGERS FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING JULY 2008. OWNERS MAY CONTACT KZRV AT 1-866-524-7821.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and envelope and it meets the requirements of Part 577. However, please revise your owner letters to include the following updated NHTSA hotline information: "...the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>."

Also, a sentence needs to be added concerning leased vehicles, i.e., "Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days."

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person". The signature is fluid and cursive, with a large initial "G" and "P".

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement