



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*July 15, 2008*

MR. PAT RAYMOND  
DIRECTOR AFTERSALES  
PIAGGIO GROUP AMERICA, INC.  
140 45<sup>TH</sup> STREET, 17<sup>TH</sup> FLOOR  
NEW YORK, NEW YORK 10017

NVS-215dgl  
08V-305

SUBJECT: HEADLIGHT LOW BEAM BULB SHORTING/TRIOM SPA

DEAR MR. RAYMOND:

This letter serves to acknowledge Piaggio Group America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MOTO GUZZI/NORGE/2007-2008

**NHTSA Campaign Number:** 08V-305

**Mfg's Report Date:** July 8, 2008

**Components:** EXTERIOR LIGHTING: HEADLIGHTS

**Potential Number of Units Affected:** 646

**Summary:**

PIAGGIO IS RECALLING 646 MY 2007-2008 MOTO GUZZI NORGE 1200 MOTORCYCLES EQUIPPED WITH TRIOM HEADLIGHTS, LOW BEAM BULB AND HEADLIGHT REFLECTORS. THE HEADLIGHT LOW BEAM BULB HAS A "PIGTAIL" WIRE ATTACHED TO IT. THIS WIRE CONNECTS THE LOW BEAM BULB TO THE MOTORCYCLE'S WIRING HARNESS. IT MAY TOUCH THE HARDWARE USED TO SECURE THE BULB IN THE REFLECTOR. OVER TIME AND VIBRATION, THE INSULATION MAY WEAR THROUGH CAUSING THE DIRECT SHORT TO GROUND. THIS SHORT CAUSES THE MOTORCYCLE'S MAIN FUSE TO BLOW AND ALL ELECTRICAL POWER TO THE MOTORCYCLE TO STOP.

**Consequence:**

ELECTRICAL POWER TO THE MOTORCYCLE IS CUT OFF AND AS A RESULT, THE ENGINE STALLS INCREASING THE RISK OF A CRASH.

**Remedy:**

DEALERS WILL INSTALL A NEW BULB WITH AN EXTRA PROTECTION AROUND THE POWER WIRE TO PROVIDE GREATER PROTECTION. REMEDY WILL BE FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING JULY 2008. OWNERS MAY CONTACT PIAGGIO AT 1-212-380-4431.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall was the subject of a Preliminary Evaluation, PE08-020, conducted by the Office of Defects Investigation.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Piaggio must file a sample of the envelope which you intend to use to mail the recall notice to owners. The words "SAFETY", "RECALL", "NOTICE" in any order must be printed on the envelope in larger font than the customers name and address.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person". The signature is fluid and cursive, with a large initial "G" and a long, sweeping underline.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement