



U.S. Department
of Transportation

1200 New Jersey Avenue, SE.
Washington, DC 20590

**National Highway
Traffic Safety
Administration**

May 29, 2008

MR. FALK BEIL
EXECUTIVE DIRECTOR
SERVICE AND QUALITY
VOLKSWAGEN OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326

NVS-215dgl
08V-235

Subject: ENGINE CONTROL MODULE (ECM) SOFTWARE UPDATE

Dear MR. BEIL:

This letter serves to acknowledge Volkswagen of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below, for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/PASSAT/2008
VOLKSWAGEN/PASSAT WAGON/2008
VOLKSWAGEN/TIGUAN/2009

NHTSA Campaign Number: 08V-235

Mfg's Report Date: May 22, 2008

Components: ENGINE AND ENGINE COOLING

Potential Number of Units Affected: 4,000

Summary:

VOLKSWAGEN IS RECALLING 4,000 MY 2008 PASSAT SEDAN AND WAGONS AND MY 2009 TIGUAN PASSENGER VEHICLES EQUIPPED WITH 2.0T FSI ULEV II ENGINES. THESE VEHICLES HAVE AN ENGINE CONTROL MODULE (ECM) CONTAINING SOFTWARE THAT MAY NOT PROPERLY CONTROL ENGINE IDLE WITH THE AIR CONDITIONING TURNED ON. IN RARE CASES, THE ECM MAY UNEXPECTEDLY INCREASE ENGINE RPM.

Consequence:

AN ENGINE SURGE CAUSED BY AN UNEXPECTED INCREASE IN ENGINE RPM MAY SURPRISE THE VEHICLE OPERATOR AND CAN RESULT IN A CRASH WITHOUT WARNING.

Remedy:

DEALERS WILL INSPECT AND UPDATE THE ECM SOFTWARE FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON OR ABOUT MAY 30, 2008. OWNERS MAY CONTACT VOLKSWAGEN AT 1-800-893-5298.

Notes:

VOLKSWAGEN RECALL NO. 24M9/R7. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement