



U.S. Department  
of Transportation

1200 New Jersey Avenue, SE.  
Washington, DC 20590

**National Highway  
Traffic Safety  
Administration**

*May 15, 2008*

MR. JOE LABONTE  
COMPLIANCE AND SAFETY OFFICER  
SETRA OF NORTH AMERICA, INC.  
350 HAZELHURST ROAD  
MISSISSAUGA, ONTARIO - CANADA 00 L5J 4T8

NVS-215dgl  
08V-219

Subject: FRONT AXLE WHEEL HUB

Dear MR. LABONTE:

This letter serves to acknowledge Setra or North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below, for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
SETRA/S217/1994-2002

**NHTSA Campaign Number:** 08V-219

**Mfg's Report Date:** May 9, 2008

**Components:** POWER TRAIN:AXLE HUBS

**Potential Number of Units Affected:** 265

**Summary:**

SETRA IS RECALLING 265 MY 1994-2002 SETRA MODEL S 217 HDH MOTOR COACH BUSES. DUE TO THE RESULT FROM HIGH LOAD ON THE VEHICLES, THE WHEEL HUB AT THE FRONT AXLE COULD BECOME DAMAGED, FATIGUE AND FRACTURE.

**Consequence:**

THE FLANGE MAY SEPARATE FROM THE WHEEL AND THEN COMPLETELY BECOME LOOSE FROM THE VEHICLE INCREASING THE RISK OF A CRASH.

**Remedy:**

DEALERS WILL CHANGE THE WHEEL HUB WITH A REINFORCED WHEEL HUB FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING JUNE 2008. OWNERS MAY CONTACT SETRA AT 1-800-882-8054.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Wallace for".

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement