

1200 New Jersey Avenue SE Washington, DC 20590

May 1, 2008

NVS-215dgl 08V-197

MR. ADAM KOPSTEIN MANAGER, AUTOMOTIVE SAFETY & COMPLIANCE VOLVO CARS OF NORTH AMERICA, LLC VOLVO DRIVE ROCKLEIGH, NJ 07647

Subject: LOOSE RAILS ROOF CARGO/THULE

Dear MR. KOPSTEIN:

This letter serves to acknowledge Volvo Cars of North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below, for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: VOLVO/V50/2008

NHTSA Campaign Number: 08V-197

Mfg's Report Date: March 28, 2008

Components: STRUCTURE: BODY: ROOF AND PILLARS

Potential Number of Units Affected: 7

Summary:

VOLVO IS RECALLING 7 MY 2008 V50 PASSENGER VEHICLES EQUIPPED WITH ROOF RAILS. BOLTS HAVE BEEN FOUND TO BE OUT OF SPECIFICATION. THIS HAS CAUSED LESS TREAD LENGTH ON THE BOLTS WHICH IN TURN HAS LEAD TO INSUFFICIENT CLAMPING FORCE IN THE JOINT DUE TO THE WASHER GETTING STUCK WHEN TIGHTENING THE BOLTS.

Consequence:

WHEN CARRYING ROOF CARGO, THE RAILS MAY COME LOOSE DURING HEAVY BRAKING AND/OR SUDDEN STOP INCREASING THE POSSIBILITY OF A CRASH.

Remedy:

DUE TO THE LIMITED NUMBER OF VEHICLES INVOLVED, OWNERS HAVE BEEN NOTIFIED AND WILL HAVE THE ROOF RAIL BOLTS REPLACED FREE OF CHARGE. OWNERS MAY CONTACT VOLVO AT 1-800-458-1552.

Notes:

VOLVO RECALL NO. R196. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO <u>HTTP://WWW.SAFERCAR.GOV</u>.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your defect report, due to the number of vehicles involved, owners have been notified. Therefore, please provide this office with one quarterly report when all vehicles have been repaired.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at <u>Patricia.wallace@dot.gov</u>, <u>Delia.lopez@dot.gov</u>, or through the office email at <u>RMD.ODI@dot.gov</u>. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

George H. Person Chief, Recall Management Division Office of Defects Investigation Enforcement