



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 1, 2008

MR. GEORGE M. DANIELS
VICE PRESIDENT, SERVICE OPERATIONS
HINO MOTORS SALES U.S.A., INC.
2555 TELEGRAPH ROAD
BLOOMFIELD HILLS, MI 48304

NVS-215paw
08V-195

SUBJECT: FRONT SPRING HANGER ATTACHMENT BOLTS

DEAR MR. DANIELS:

This letter serves to acknowledge Hino Motors Sales U.S.A., Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HINO/NA6J/2005-2008
HINO/NB6J/2005-2008
HINO/NC6J/2005-2008
HINO/ND8J/2005-2008
HINO/NE8J/2005-2008
HINO/NJ8J/2005-2008
HINO/NV8J/2005-2008

NHTSA Campaign Number: 08V-195

Mfg's Report Date: April 23, 2008

Components: SUSPENSION: FRONT

Potential Number of Units Affected: 16,804

Summary:

HINO IS RECALLING 16,805 MY 2005-2008 NA6J, NB6J, NC6J, ND8J, NE8J, NJ8J, AND NV8J TRUCKS. THE TWO VERTICAL RIGHT/LEFT SIDE FRONT SPRING BRACKET BOLTS WERE NOT TIGHTENED PROPERLY DURING THE ASSEMBLY PROCESS. THIS MAY CAUSE INCREASED STRESS ON THE SPRING BRACKET WHICH CAN LEAD TO CRACKING OF THE BRACKET.

Consequence:

THIS COULD REDUCE STEERING CONTROL INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL REPLACE THE VERTICAL FRONT SPRING BRACKET ATTACHMENT BOLTS ON RIGHT/LEFT HANGER BRACKETS AND RE-TORQUE ALL ASSOCIATED BOLTS FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT HINO AT 248-648-6430.

Notes:

HINO RECALL NO. A5850. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Please provide us with the beginning dates for the build date range of vehicles affected by this recall.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement