



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 14, 2008

MR. JAMES P. VONDALE
DIRECTOR, AUTOMOTIVE SAFETY OFFICE
FORD MOTOR COMPANY
330 TOWN CENTER DRIVE, SUITE 400
DEARBORN MI 48126-2738

NVS-215paw
08V-165

SUBJECT: DRIVE SHAFT

DEAR MR. VONDALE:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
FORD/E-350/2008

NHTSA Campaign Number: 08V-165

Mfg's Report Date: April 8, 2008

Components: POWER TRAIN: DRIVELINE: DRIVESHAFT

Potential Number of Units Affected: 3,331

Summary:

FORD IS RECALLING 3,331 MY 2008 E-350 VEHICLES BUILT WITH A 138 INCH WHEEL BASE. THE DRIVE SHAFT MAY HAVE BEEN MANUFACTURED WITH A SLIP YOKE THAT HAS CRACKS. THE EFFECT OF THE CRACKS ON FATIGUE PERFORMANCE IS VARIABLE, BUT ON SOME YOKES WITH CRACKS, THE PERFORMANCE IS REDUCED BELOW DESIGN SPECIFICATION.

Consequence:

CRACKS IN THE SLIP YOKE WOULD PROGRESS OVER TIME AND THE SLIP YOKE COULD FRACTURE WITHOUT WARNING WHILE THE VEHICLE IS BEING DRIVEN ALLOWING THE DRIVE SHAFT TO SEPARATE FROM THE VEHICLE INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL HAVE THE DRIVE SHAFT INSPECTED FOR MANUFACTURING DATE AND REPLACE IT FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON OR ABOUT APRIL 16, 2008. OWNERS MAY CONTACT FORD AT 1-800-392-3673.

Notes:

FORD RECALL NO. 08S04. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement