



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*April 14, 2008*

MR. CHUCK JAMES  
DIRECTOR OF PARTS AND SERVICE  
FLEETWOOD ENTERPRISES, INC  
PO BOX 7638  
RIVERSIDE CA 92513-7638

NVS-215dgl  
08V-164

Subject: ENTRY STEP ATTACHMENT CRADLE/SUPPORT

Dear MR. JAMES:

This letter serves to acknowledge Fleetwood Enterprises, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FLEETWOOD/ICON/2008-2009  
FLEETWOOD/PULSE/2008-2009

**NHTSA Campaign Number:** 08V-164

**Mfg's Report Date:** March 20, 2008

**Components:** STRUCTURE

**Potential Number of Units Affected:** 80

**Summary:**

FLEETWOOD IS RECALLING 80 MY 2008-2009 PULSE AND ICON CLASS C MOTOR HOMES. THE ENTRY STEP ATTACHMENT CRADLE/SUPPORT MAY BEND CAUSING THE STEP TO BECOME UNSAFE.

**Consequence:**

INSUFFICIENT STRUCTURAL MATERIAL STRENGTH COULD INCREASE THE RISK OF PERSONAL INJURIES AND VEHICLE AND/OR OTHER PROPERTY DAMAGE.

**Remedy:**

DEALERS WILL INSPECT AND REINFORCE THE ENTRY STEP ATTACHMENT CRADLE/SUPPORT FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON OR ABOUT APRIL 14, 2008.

**Notes:**

FLEETWOOD RECALL NO. 80311. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement