



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*April 11, 2008*

MR. CHRIS TINTO  
VICE PRESIDENT  
TECHNICAL & REGULATORY AFFAIRS  
TOYOTA MOTOR NORTH AMERICA, INC.  
601 THIRTEENTH STREET, NW., SUITE 910 SOUTH  
WASHINGTON DC 20005

NVS-215dgl  
08V-162

Subject: WINDOW REGULATOR BOLTS

Dear MR. TINTO:

This letter serves to acknowledge Toyota Motor North America, Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PONTIAC/VIBE/2003-2004  
TOYOTA/COROLLA/2003-2004  
TOYOTA/COROLLA MATRIX/2003-2004

**NHTSA Campaign Number:** 08V-162

**Mfg's Report Date:** April 9, 2008

**Components:** VISIBILITY: GLASS: SIDE/REAR

**Potential Number of Units Affected:** 662,178

**Summary:**

TOYOTA IS RECALLING 662,178 MY 2003-2004 COROLLA, COROLLA MATRIX AND PONTIAC VIBE VEHICLES EQUIPPED WITH POWER WINDOWS. THE DRIVER AND FRONT PASSENGER DOOR GLASS BOLTS MAY LOOSEN AND COME OFF, CAUSING THE DOOR GLASS TO SEPARATE FROM THE WINDOW REGULATOR. DUE TO THE COMPONENTS BECOMING LOOSE AND POSSIBLY RATTLING, AN ABNORMAL NOISE MAY BE HEARD FROM THE DRIVER AND/OR FRONT PASSENGER DOOR WHEN OPERATING THE POWER WINDOWS.

**Consequence:**

THE DOOR GLASS MAY SEPARATE FROM THE WINDOW REGULATOR, BIND AND SHATTER DURING OPERATION OF THE POWER WINDOWS, CAUSING DRIVER DISTRACTION AND/OR INJURY.

**Remedy:**

DEALERS WILL REPLACE THE DRIVER AND FRONT PASSENGER DOOR GLASS BOLTS WITH NEWLY DESIGNED ONES FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING APRIL 2008. OWNERS MAY CONTACT TOYOTA AT 1-888-270-9371.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

This recall was the subject of an Engineering Analysis, EA08-004, conducted by the Office of Defects Investigation.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person". The signature is stylized and cursive.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement