

1200 New Jersey Avenue SE Washington, DC 20590

March 26, 2008

MR. GERALD PLANTE GENERAL MANAGER, GOVERNMENT RELATIONS FUJI HEAVY INDUSTRIES U.S.A., INC. C/0 SUBARU OF AMERICA SUBARU PLAZA P.O. BOX 6000 CHERRY HILL NJ 08034-6000 NVS-215dgl 08V-135

Subject: REAR GATE STAY ATTACHMENT BOLT BREAKAGE

Dear MR. PLANTE:

This letter serves to acknowledge Subaru of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below, for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: SUBARU/IMPREZA/2002-2003

NHTSA Campaign Number: 08V-135

Mfg's Report Date: March 19, 2008

Components: LATCHES/LOCKS/LINKAGES: TAILGATE: LATCH

Potential Number of Units Affected: 36,791

Summary:

SUBARU IS RECALLING 36,791 MY 2002-2003 IMPREZA WAGONS. THE STUD BOLT(S) OF REAR GATE STAY MAY HAVE BEEN TIGHTENED WITH INSUFFICIENT TIGHTENING TORQUE AND A GAP MAY HAVE RESULTED BETWEEN THE REAR GATE PANEL AND STUD BOLT BASE. AFTER REPEATED REAR GATE OPERATIONS (OPENING AND CLOSING), THE REAR GATE INNER PANEL AT THE WELDING NUT MAY BREAK, WHICH WILL LEAD TO DETACHMENT OF THE REAR GATE STAY, AND THE REAR GATE DROPPING DOWN.

Consequence:

IN CASE SOMEONE IS UNDERNEATH OR NEAR THE REAR GATE, THERE IS A POSSIBILITY THAT A DROPPING REAR GATE PANEL MAY HIT THEM INCREASING THE RISK OF INJURIES.

Remedy:

DEALERS WILL INSPECT TO SEE IF THERE IS ANY GAP AT THE STUD BOLT OF THE REAR GATE STAY INSTALLATION. IF A GAP IS FOUND, THE STUD BOLT WILL BE REMOVED TO CHECK FOR DAMAGE TO THE WELDING NUT. IF THE WELD NUT IS CRACKED, THE REAR GATE STAY WILL BE REPLACED FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON OR BEFORE JUNE 2, 2008. OWNERS MAY CONTACT SUBARU AT 1-800-782-2783.

Notes:

SUBARU RECALL NO. WVD-14. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO <u>HTTP://WWW.SAFERCAR.GOV</u>.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at <u>Patricia.wallace@dot.gov</u>, <u>Delia.lopez@dot.gov</u>, or through the office email at <u>RMD.ODI@dot.gov</u>. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

George H. Person Chief, Recall Management Division Office of Defects Investigation Enforcement