



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 12, 2008

MR. SHELL BARR
MANAGER (WARRANTY)
TRIUMPH MOTORCYCLES (AMERICA) LIMITED
SUITE 101
WALT SANDERS MEMORIAL DRIVE
NEWNAN CITY, GA

NVS-215paw
08V-116

SUBJECT: REAR SUSPENSION UNIT

DEAR MR. BARR:

This letter serves to acknowledge Triumph Motorcycles (America) Limited's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
TRIUMPH/STREET TRIPLE/2008

NHTSA Campaign Number: 08V-116

Mfg's Report Date: February 27, 2008

Components: SUSPENSION: REAR

Potential Number of Units Affected: 265

Summary:

TRIUMPH IS RECALLING 265 MY 2008 STREET TRIPLE MOTORCYCLES. THE REAR SUSPENSION UNIT (RSU) DAMPING PERFORMANCE IS CONTROLLED BY A MIXTURE OF GAS AND OIL CONTAINED WITHIN THE UNIT. THIS MIXTURE IS KEPT INSIDE THE UNIT BY CONTROL OIL/GAS SEALS. IF THE SEALS BECOME DAMAGED, THE MIXTURE WILL ESCAPE.

Consequence:

ONCE THE MIXTURE HAS ESCAPED THE RSU, THE REAR SUSPENSION WILL LOSE ITS DAMPING ABILITY. THE REAR SUSPENSION WILL BE CONTROLLED ONLY BY THE ACTION OF THE COIL SPRING ALSO ATTACHED TO THE RSU.

Remedy:

DEALERS WILL REPLACE THE RSU ON AFFECTED MOTORCYCLES. THE RECALL IS EXPECTED TO BEGIN DURING MARCH 2008. OWNERS MAY CONTACT TRIUMPH AT 1-678-854-2010.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Wallace".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement