



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 11, 2008

MR. WOLF-DIETER KLEIMEIER
GENERAL MANAGER
SPRINTER ENGINEERING AND COMPLIANCE
SUPPORT TEAM
8501 PALMETTO COMMERCE PARKWAY
LADSON, SC 29456

NVS-215paw
08V-109

SUBJECT: FMVSS 201U/HEAD IMPACT PROTECTION PADS

DEAR MR. KLEIMEIER:

This letter serves to acknowledge Sprinter Engineering and Compliance Support Team's notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with Federal Motor Vehicle Safety Standard No. 201U, "Occupant Protection in Interior Impact," in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DODGE/SPRINTER 2500/2007-2008
FREIGHTLINER/SPRINTER 2500/2007-2008

NHTSA Campaign Number: 08V-109

Mfg's Report Date: March 7, 2008

Components: STRUCTURE

Potential Number of Units Affected: 727

Summary:

SPRINTER IS RECALLING 727 MY 2007-2008 DODGE AND FREIGHTLINER SPRINTER 2500 PASSENGER VANS EQUIPPED WITH 144 INCH WHEELBASE AND STANDARD ROOF HEIGHT. THESE VANS FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 201U, 'OCCUPANT PROTECTION IN INTERIOR IMPACT.' SOME VANS MAY NOT HAVE HAD CERTAIN HEAD IMPACT PROTECTION PADS INSTALLED AT THE C-PILLAR.

Consequence:

IN THE EVENT OF A VEHICLE CRASH, PERSONAL INJURY TO OCCUPANTS MAY OCCUR.

Remedy:

DEALERS WILL INSPECT THE VEHICLES AND, IF THE HEAD IMPACT PROTECTION PADS ARE MISSING, THE APPROPRIATE PADS WILL BE INSTALLED. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE FOR THIS CAMPAIGN. OWNERS MAY CONTACT SPRINTER AT 1-800-992-1997.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The information in your noncompliance report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Wallace for".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement