



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 11, 2008

MR. JOHN CLARK
VP/CUSTOMER SERVICE
NEWELL COACH CORPORATION
PO BOX 511
MIAMI, OK 74355

NVS-215paw
08V-107

SUBJECT: HYDRAULIC PUMP INPUT SHAFT

DEAR MR. CLARK:

This letter serves to acknowledge Newell Coach Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEWELL/MOTOR HOME/2003-2008

NHTSA Campaign Number: 08V-107

Mfg's Report Date: March 10, 2008

Components: STEERING: HYDRAULIC POWER ASSIST: PUMP

Potential Number of Units Affected: 156

Summary:

NEWELL IS RECALLING 156 MY 2003-2008 MOTOR HOMES EQUIPPED WITH CATERPILLAR C-15 ENGINES AND VICKER'S HYDRAULIC PUMPS. THE HYDRAULIC PUMP INPUT SHAFT MAY NOT FULLY ENGAGE THE ENGINE DRIVE SPROCKET CAUSING FAILURE OF THE INPUT DRIVE SHAFT.

Consequence:

LOSS OF POWER STEERING ASSIST COULD OCCUR INCREASING THE RISK OF A CRASH.

Remedy:

NEWELL WILL REPLACE THE PUMP WITH ONE EQUIPPED WITH A LONGER SHAFT. THE RECALL IS EXPECTED TO BEGIN DURING MARCH 2008. OWNERS MAY CONTACT NEWELL AT 1-888-963-9355.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have reviewed your proposed owner notification letter and it does not quite meet the requirements of Part 577. Please add a risk at the end of the second paragraph, i.e., "increasing the risk of a crash."

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

Please provide us with the beginning and ending dates for the build date range of motor homes affected by this recall.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Wallace".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement