



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE.
Washington, DC 20590

February 29, 2008

MR. KENT REEVES
NATIONAL MANAGER
PRODUCT SUPPORT & TECHNICAL COMPLIANCE
MITSUBISHI MOTORS NORTH AMERICA, INC.
6400 KATELLA AVENUE
CYPRESS CA 90630

NVS-215dgl
08V-094

Subject: FLOOR HARNESS CONNECTOR/SEATS

Dear MR. REEVES:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below, for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
MITSUBISHI/OUTLANDER/2007-2008

NHTSA Campaign Number: 08V-094

Mfg's Report Date: February 21, 2008

Components: SEATS

Potential Number of Units Affected: 5,400

Summary:

MITSUBISHI IS RECALLING 5,400 MY 2007-2008 OUTLANDER PASSENGER VEHICLES ORIGINALLY SOLD IN OR CURRENTLY REGISTERED IN THE STATES OF CONNECTICUT, DELAWARE, ILLINOIS, INDIANA, IOWA, KENTUCKY, MAINE, MARYLAND, MASSACHUSETTS, MICHIGAN, MINNESOTA, MISSOURI, NEW HAMPSHIRE, NEW JERSEY, NEW YORK, OHIO, PENNSYLVANIA, RHODE ISLAND, VERMONT, VIRGINIA, WEST VIRGINIA, WISCONSIN, AND THE DISTRICT OF COLUMBIA. FOR VEHICLES WITHOUT AN ELECTRIC POWER SEAT, THE FLOOR HARNESS CONNECTOR FOR THE POWER SEAT IS PLACED DIRECTLY ON THE FLOORBOARD UNDERNEATH THE CARPETING (VEHICLES WITH POWER SEATS ALREADY HAVE THE HARNESS ELEVATED). IF A VEHICLE OCCUPANT ENTERS THE VEHICLE WITH A SUFFICIENT AMOUNT OF SNOW ON THEIR FEET CONTAINING ROAD SALT, IT IS POSSIBLE FOR THE MELTED SNOW MIXTURE TO SOAK THE CARPET AND ALLOW THE SALT-WATER SOLUTION TO COME INTO CONTACT WITH THE UNUSED POWER SEAT HARNESS CONNECTOR.

Consequence:

THE CONNECTOR TERMINAL MAY CORRODE AND ALLOW CURRENT TO FLOW, RESULTING IN THE GRADUAL HEATING AND MELTING OF THE CONNECTOR AND MAY RESULT IN A FIRE.

Remedy:

DEALERS WILL RELOCATE THE FLOOR HARNESS BENEATH BOTH THE PASSENGER AND DRIVER SEATS TO ABOVE THE CARPET AND AWAY FROM THE BOTTOM OF THE FLOORBOARD TO PREVENT CONTACT WITH ANY FUTURE MELT SOLUTION. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT MITSUBISHI AT 1-800-222-0037.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Wallace for".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement