



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*February 26, 2008*

MR. CHUCK JAMES  
DIRECTOR – PARTS & SERVICE  
MOTOR HOME DIVISION  
FLEETWOOD ENTERPRISES, INC.  
PO BOX 7638  
RIVERSIDE, CA 92513-7638

NVS-215paw  
08V-084

SUBJECT: ENTRY STEP ATTACHMENT CRADLE/SUPPORT

DEAR MR. JAMES:

This letter serves to acknowledge Fleetwood Enterprises, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FLEETWOOD/FIESTA/2008  
FLEETWOOD/TERRA/2008

**NHTSA Campaign Number:** 08V-084

**Mfg's Report Date:** February 19, 2008

**Components:** EQUIPMENT: RECREATIONAL VEHICLE

**Potential Number of Units Affected:** 50

**Summary:**

FLEETWOOD IS RECALLING 50 MY 2008 FIESTA AND TERRA MODEL MOTOR HOMES. THE ENTRY STEP ATTACHMENT CRADLE/SUPPORT MAY BEND AS A RESULT OF STEP USAGE AND INSUFFICIENT STRUCTURAL MATERIAL STRENGTH, CAUSING THE STEP TO BECOME UNSTABLE.

**Consequence:**

IF THE STEP WERE UNSTABLE, THIS COULD POSSIBLY RESULT IN A RISK OF PERSONAL INJURY, VEHICLE AND/OR OTHER PROPERTY DAMAGE.

**Remedy:**

FLEETWOOD WILL INSPECT AND, IF NECESSARY, REINFORCE THE ENTRY STEP ATTACHMENT CRADLE/SUPPORT. THE RECALL IS EXPECTED TO BEGIN DURING MARCH 2008. OWNERS MAY CONTACT FLEETWOOD AT 1-800-509-3418.

**Notes:**

FLEETWOOD RECALL NO. 80211. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement