



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*February 26, 2008*

MR. JAMES P. VONDALE  
DIRECTOR, AUTOMOTIVE SAFETY OFFICE  
FORD MOTOR COMPANY  
330 TOWN CENTER DRIVE, SUITE 400  
DEARBORN MI 48126-2738

NVS-215paw  
08V-082

SUBJECT: FMVSS 208/NECK INJURY REQUIREMENTS

DEAR MR. VONDALE:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with Federal Motor Vehicle Safety Standard No. 208, "Occupant Crash Protection," in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/MUSTANG/2008

**NHTSA Campaign Number:** 08V-082

**Mfg's Report Date:** February 21, 2008

**Components:** AIR BAGS: FRONTAL

**Potential Number of Units Affected:** 434,593

**Summary:**

FORD IS RECALLING 434,593 MY 3008 MUSTANG VEHICLES FOR FAILING TO COMPLY WITH ONE OF THE NECK INJURY REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 208, "OCCUPANT CRASH PROTECTION," FOR AN UNBELTED 5TH PERCENTILE FEMALE SITTING IN THE PASSENGER SEAT WHILE IT IS IN THE FULL FORWARD POSITION.

**Consequence:**

DURING AN AIR BAG DEPLOYMENT, IF A SMALL FEMALE IN THE FRONT PASSENGER SEAT IS NOT WEARING THE SAFETY BELT, AND HAS THE SEAT IN THE FULL FORWARD POSITION, THERE MAY BE AN INCREASED POTENTIAL FOR A NECK INJURY.

**Remedy:**

DEALERS WILL REPROGRAM THE RESTRAINT CONTROL MODULE FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON OR ABOUT FEBRUARY 28, 2008. OWNERS MAY CONTACT FORD AT 1-866-436-7332 OR THROUGH EMAIL TO [WWW.OWNERCONNECTION.COM](mailto:WWW.OWNERCONNECTION.COM).

**Notes:**

FORD RECALL NO. 08C02. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

This recall was the subject of an investigation, OA-208-061002F, conducted by the Office of Vehicle Safety Compliance.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The information in your noncompliance report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Wallace for".

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement