



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 22, 2008

MS. CAROL WALKER
WARRANTY RECOVERY MANAGER
CONSUMER AFFAIRS DEPT.
NEWMAR CORPORATION
355 N. DELAWARE ST.
NAPPANEE, IN 46550

NVS-215dgl
08V-075

Subject: BUSSMANN BOX FAILURE

Dear MS. WALKER:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEWMAR/ALL STAR /2007-2008
NEWMAR/DUTCH STAR/2007-2008
NEWMAR/KOUNTRY STAR DIESEL PUSHER/2007-2008
NEWMAR/VENTANA/2007-2008

NHTSA Campaign Number: 08V-075

Mfg's Report Date: February 12, 2008

Components: ELECTRICAL SYSTEM: FUSES AND CIRCUIT BREAKERS

Potential Number of Units Affected: 409

Summary:

NEWMAR IS RECALLING 409 MY 2007-2008 ALL STAR, DUTCH STAR, VENTANA, AND KOUNTRY STAR DIESEL PUSHERS MOTOR HOME CHASSIS. THERE MAY BE A LOOSE CONNECTION BETWEEN THE BUS BAR AND A GRID PAD DUE TO THE PINS BEING SLIGHTLY SMALLER DIAMETERS AFTER ASSEMBLY. ELECTRICAL POWER MAY BE LOST TO COMPONENTS OF THE MAJOR CHASSIS OPERATING SYSTEMS (ENGINE, TRANSMISSION, STARTING, COOLING) CAUSING THE VEHICLE TO SHUT DOWN AND/OR NOT BE CAPABLE OF POWERING UP.

Consequence:

EACH VEHICLE COULD POTENTIALLY EXPERIENCE A UNIQUE CIRCUMSTANCE WHERE ONE OR A COMBINATION OF THE FOLLOWING CONDITIONS COULD OCCUR: LOSS OF ELECTRICAL POWER TO THE ENGINE, TRANSMISSION, STARTING AND ENGINE COOLING SYSTEMS, OPERATION OF THE RIGHT CHASSIS STOP/TURN SIGNAL AND RIGHT TRAILER STOP/TURN SIGNAL, THE ANTI-LOCK BRAKE SYSTEM, AUXILIARY BRAKE SYSTEM, THE HEATER ELEMENTS IN THE AIR DRYER, AND THE HEATER ELEMENT IN THE WATER-IN-FUEL SEPARATOR.

Remedy:

NEWMAR IS WORKING WITH SPARTAN TO REPAIR THESE MOTOR HOMES (PLEASE SEE 07V363). THE DVEC BUSSMANN BOX WILL BE REPLACED. OWNERS MAY CONTACT SPARTAN AT 1-517-543-6400 OR NEWMAR AT 574-773-7791.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6, except for the following information:

Federal law requires that the vehicle manufacturer notify owners, dealers and distributors about the defect and offer a free remedy as well as other things. Also, manufacturers are required to submit a draft of their owner notification letter to the Recall Management Division at least 5 days prior to mailing it to owners, and to submit a representative copy of any communication about the recall that is sent to more than one owner, dealer or distributor within 5 days of mailing it. The owner notification must be mailed to current registered owners using State motor vehicle registration records, or, if State registration records fail to yield a usable address, to the most recent owner known to the manufacturer. The vehicle manufacturers must notify their dealers even though they may not be involved in this recall, since owners may contact them for information.

Please provide us with the beginning and ending dates for the build date range of motor home chassis affected by this recall.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Spartan will be handling the remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Spartan's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', written in a cursive style.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement