



February 14, 2008

MR. FRANK D. SLAVETER SENIOR MANAGER, TECHNICAL COMPLIANCE NISSAN NORTH AMERICA, INC. PO BOX 685001 FRANKLIN, TN 37068-5001 NVS-215paw 08V-066

## SUBJECT: PASSENGER AIR BAG FAILS TO DEPLOY

DEAR MR. SLAVETER:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: INFINITI/EX35/2008 NISSAN/MURANO/2009

NHTSA Campaign Number: 08V-066

Mfg's Report Date: February 12, 2008

**Components:** AIR BAGS

Potential Number of Units Affected: 16,364

Summary:

NISSAN IS RECALLING 16,365 MY 2008 INFINITI EX35 AND MY 2009 NISSAN MURANO VEHICLES. DUE TO INCORRECT SOFTWARE PROGRAMMING, THE AIR BAG CONTROL UNIT (ACU) MAY CAUSE THE PASSENGER AIR BAG NOT TO OPERATE AS DESIGNED IF THE VEHICLE BATTERY BECOMES SIGNIFICANTLY DISCHARGED.

## **Consequence:**

THIS COULD RESULT IN THE PASSENGER AIR BAG NOT INFLATING IN A CRASH IN WHICH IT WAS DESIGNED TO DO SO, AND INCREASING THE RISK OF INJURY.

## **Remedy:**

DEALERS WILL REPROGRAM THE ACU IN AFFECTED VEHICLES. THE RECALL IS EXPECTED TO BEGIN DURING FEBRUARY 2008. OWNERS MAY CONTACT INFINITI AT 1-800-662-6200 OR NISSAN AT 1-800-647-7261.

## Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 TTY 1-800-424-9153), OR GO TO <u>HTTP://WWW.SAFERCAR.GOV</u>.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

Please provide us with the beginning dates for the build date range of vehicles affected by this recall.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at <u>Patricia.wallace@dot.gov</u>, <u>Delia.lopez@dot.gov</u>, or through the office email at <u>RMD.ODI@dot.gov</u>. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

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George H. Person Chief, Recall Management Division Office of Defects Investigation Enforcement