



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*January 29, 2008*

MR. JOHN MADDOX  
PRODUCT COMPLIANCE OFFICER  
VOLKSWAGEN OF AMERICA, INC.  
3800 HAMLIN ROAD  
AUBURN HILLS, MI 48326

NVS-215paw  
08V-035

Subject: FUEL SUPPLY LINE

Dear MR. MADDOX:

This letter serves to acknowledge Volkswagen of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
VOLKSWAGEN/TOUAREG/2008

**NHTSA Campaign Number:** 08V-035

**Mfg's Report Date:** January 18, 2008

**Components:** FUEL SYSTEM, GASOLINE: DELIVERY: HOSES, LINES/PIPING

**Potential Number of Units Affected:** 17

**Summary:**

ON CERTAIN PASSENGER VEHICLES, A FUEL SUPPLY LINE WAS CHANGED DURING PRODUCTION WHICH COULD LEAD TO INSUFFICIENT SEALING OF THE FUEL SUPPLY LINE CONNECTOR.

**Consequence:**

THIS CONDITION COULD LEAD TO A FUEL LEAK. FUEL LEAKAGE IN THE PRESENCE OF AN IGNITION SOURCE COULD RESULT IN A FIRE

**Remedy:**

DEALERS WILL INSPECT AND REPLACE THE FUEL SUPPLY LINE, IF NECESSARY. THE RECALL IS EXPECTED TO BEGIN DURING JANUARY 2008. OWNERS MAY CONTACT VWOA AT 1-800-822-8987.

**Notes:**

VWOA RECALL NO. 20NA (R4). CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

Please provide the following additional information and be reminded of the following requirements:

Please provide the name and address of the supplier involved in this campaign.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person". The signature is fluid and cursive, with a large initial "G" and "P".

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement