



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 9, 2008

JOSYANE CÔTÉ
PUBLICATION MANAGER AND
TECHNICAL REPRESENTATIVE
PRÉVOST CAR INC.
850 CHEMIN OLIVIER
SAINT-NICOLAS QUEBEC
CANADA G7A 2N7

NVS-215paw
08V-007

Subject: SHIFTER INDICATOR INTERFERENCE

Dear MS. CÔTÉ:

This letter serves to acknowledge PrevoSt Car Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PREVOST/H3-41/2004-2008
PREVOST/H3-45/2004-2008
PREVOST/X3-45/2007-2008
PREVOST/XLII/2004-2006

NHTSA Campaign Number: 08V-007

Mfg's Report Dates: December 21, 2007 and January 9, 2008

Components: EQUIPMENT

Potential Number of Units Affected: 600

Summary:

ON CERTAIN MOTOR COACHES EQUIPPED WITH ZF/ARENS ASTRONIC SHIFT SELECTORS, A CELL PHONE PLACED IN THE PROXIMITY OF THE SHIFTER TOUCH PAD COULD CAUSE THE DISPLAY TO CHANGE FROM 'R' (REVERSE) TO 'D' (DRIVE) SHOULD THE PHONE RECEIVE A CALL.

Consequence:

THIS INTERFERENCE CAN CAUSE THE TRANSMISSION TO NOT OPERATE OR CAUSE IMPROPER SHIFTING, AS FORWARD GEAR CAN BE ENGAGED FROM NEUTRAL ONLY, IF THE VEHICLE HAS BEEN STOPPED, AND IF THE BRAKE PEDAL HAS BEEN DEPRESSED. IF THE MALFUNCTION OCCURS WHILE 'R' (REVERSE) IS BEING SELECTED, THE SHIFTER MAY POSSIBLY CHANGE TO 'D' (DRIVE), INCREASING THE RISK OF A CRASH.

Remedy:

PREVOST WILL MAIL STICKERS AND INSTALLATION INSTRUCTIONS TO THEIR OWNERS AND WILL ALSO ARRANGE TO HAVE THE TRANSMISSION SOFTWARE UPGRADED. THE RECALL IS EXPECTED TO BEGIN DURING JANUARY 2008. OWNERS MAY CONTACT PREVOST AT 1-418-831-5432.

Notes:

PREVOST RECALL NO. SR07-10. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to dealers and distributors as soon as it becomes available.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Wallace for".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement