



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

**MAR 28 2008**

DOUG STUHLSATZ  
GENERAL COUNSEL  
BIG DOG MOTORCYCLES, LLC  
1520 EAST DOUGLAS AVENUE  
WICHITA, KS 67214

NVS-215kjs  
08E-022

Subject: AFTERMARKET PASSENGER FOOT RESTS (WHISKER BARS)

Dear MR. STUHLSATZ:

This letter serves to acknowledge Big Dog Motorcycles' notification to the National Highway Traffic Safety Administration (NHTSA) of a defect for the product(s) listed below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
BIG DOG/163-000040-01/9999  
BIG DOG/RIDGEBACK/2008

**NHTSA Campaign Number:** 08E-022

**Mfg's Report Date:** March 7, 2008

**Components:** EQUIPMENT

**Potential Number of Units Affected:** 38

**Summary:**

BIG DOG IS RECALLING 38 REAR PASSENGER FOOT REST ASSEMBLIES, P/NO. 163-000040-01, SOLD AS AN ACCESSORY FOR MY 2008 RIDGEBACK MOTORCYCLES THAT WERE BUILT BETWEEN JULY 16, 2007, AND FEBRUARY 28, 2008. THE SUBJECT PASSENGER PEG ASSEMBLIES MAY RESONATE AND CAUSE DISPROPORTIONATE AND/OR INAPPROPRIATE LOADING ON THE MOUNTING BOLTS. OVER TIME, THIS COULD CAUSE THE BOLTS THAT RETAIN THE PASSENGER PEG ASSEMBLY TO BREAK AND ALLOW THE PASSENGER PEG ASSEMBLY TO DETACH FROM THE MOTORCYCLE.

**Consequence:**

THIS CONDITION COULD OCCUR WITHOUT WARNING AND COULD RESULT IN INJURY AND/OR A CRASH.

**Remedy:**

BIG DOG WILL NOTIFY OWNERS AND REPLACE THE DEFECTIVE WHISKER BARS WITH A REVISED DESIGN. THE RECALL IS EXPECTED TO BEGIN ON OR BEFORE APRIL 15, 2008. OWNERS MAY CONTACT BIG DOG AT 316-219-6504.

**Notes:**

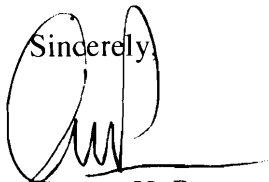
CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,  


George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement