



Harley-Davidson Motor Company, 3700 West Juneau Ave., PO Box 6521, Milwaukee, WI 53201 414/342-4580

SAFETY RECALL SECOND NOTICE

SAMPLE COPY

December 12, 2007

NHTSA SAFETY RECALL CAMPAIGN # 07V-296

"XL Heat Shield"

Dear Harley-Davidson Motorcycle Owner:

In July 2007 you and other registered owners were notified by the attached letter that a defect which relates to motor vehicle safety exists on certain 2006 and 2007 XL1200L and model year 2007 XL 1200N model motorcycles built from October 31, 2005 through May 16, 2007. This is a follow-up to that earlier communication.

Our records indicate you have not responded to our recall notice. Therefore, we are sending you this second notice in order to re-emphasize the importance of having your motorcycle serviced immediately to remedy the safety issues described in our earlier letter. A brief description of the defect and safety issue involved is described in the attached copy of our earlier letter to you.

Please contact your Harley-Davidson dealer immediately for an appointment to have your motorcycle serviced according to instructions contained in the letter attached.

If your dealer has already serviced your motorcycle under this recall, you are receiving this letter because we have not been notified that the work had been completed. We ask that you contact your dealer and have them notify Harley-Davidson that the work has been completed for our records as required by law. (Disregard this instruction if you have had the service completed recently, since it takes some time for processing of information). This will assist us in accurately reporting vital information to NHTSA about your vehicle, as required by law.

If you have sold your motorcycle, please fill out and mail the enclosed Motorcycle Owner Card with the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall.

Sincerely,

Harley-Davidson Motor Company, Inc.
Attachments 0131



Harley-Davidson Motor Company, 3700 West Juneau Ave., PO Box 653, Milwaukee, WI 53201 414/342-4680

SAMPLE COPY

July 11, 2007

NHTSA SAFETY RECALL CAMPAIGN # 07V-296

Dear Harley-Davidson Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect relating to motor vehicle safety exists on certain 2006 and 2007 XL1200L and model year 2007 XL 1200N model motorcycles built from October 31, 2005 through May 16, 2007. These motorcycles were designed and built with a condition whereby the pant leg of some riders can have direct contact with the exhaust pipe. This condition could cause the pant leg to char or burn, which could lead to the possibility of injury to the rider.

Our records indicate that you purchased one of the model motorcycles listed above that may have the condition involved in this recall.

We strongly urge you to contact your dealer to make arrangements to have the appropriate service performed as soon as possible.

Please contact your Harley-Davidson motorcycle dealer immediately and arrange an appointment to add a new exhaust shield, P/N 66851-07. Actual dealer labor time to perform this service will be less than one hour; however, due to scheduling, the dealer may require your motorcycle for a longer period of time. The parts and labor will be free of charge to you. Shipping of recall kits to the dealerships began the week of July 2, 2007.

To verify that the service has been completed, your Dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall. Also, Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have had this defect repaired before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with

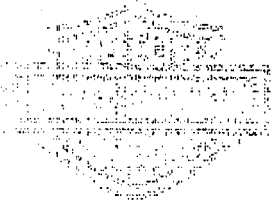
this recall. For more information contact Harley-Davidson at 1-414-343-4056. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.

If you take your motorcycle to your dealer on a mutually agreed upon date and they do not perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 25090, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
0131



Harley-Davidson Motor Company, 3700 West Juneeau Ave., PO Box 653, Milwaukee, WI 53201 414/342-4680

December 7, 2007

SERVICE LETTER ML-436

NHTSA SAFETY RECALL CAMPAIGN # - 07V-296

IMPORTANT SAFETY RECALL CAMPAIGN INFORMATION!

Dear Dealer,

In a continuing effort to increase the completion rates of our safety recalls we have established a procedure to send follow-up notifications to the motorcycle owners of record who haven't had their motorcycles serviced in response to selected recalls. This communication and the attached sample Customer Letter relate to the following recall.

CODE 0131 XL HEAT SHIELD

This recall relates to certain 2006 and 2007 XL1200L and model year 2007 XL 1200N model motorcycles built from October 31, 2005 through May 16, 2007. These motorcycles were designed and built with a condition whereby the pant leg of some riders can have direct contact with the exhaust pipe. The recall was initiated in June 2007. A sample of the follow-up letter, which we are sending to all registered owners of unserviced vehicles, is attached. **Please refer to h-dnet.com on the Service Page, Safety Campaign and Product Campaign link, Safety Campaign and Open VIN lists link for an updated list of Code 0131 vehicle VINs which our records show as still being unserviced. Select the appropriate campaign number link (0131) to view any outstanding vehicles involved in this recall. Refer to Harley-Davidson Service Bulletin M-1208A dated July 18, 2007 for details on carrying out the requirements for this recall. Parts for this recall are currently available. Current shipment records indicate a number of kits are available in the field at the dealer level. Please check your inventory before placing any orders for parts. You may be required to provide a VIN for each recall kit ordered. Please refer to the related Service Bulletin for detailed instructions.**

If a VIN appears on the h-dnet.com list for a vehicle on which you have recently completed this recall, please disregard. However, if a vehicle appears on the list that you know you have completed the recall on some time ago, please contact Harley-Davidson via fax or mail along with a copy of your internal repair order. We will use this information to update our records and issue you the appropriate amount of labor for performing the service. This information will be essential in reporting our completion rates to NHTSA, as required.

Your cooperation in this effort is appreciated.

Sincerely,



Sarah S. Ottallah
Manager, Warranty and Recall Administration
0131