

## IMPORTANT RECALL NOTICE

September 17, 2008

Dear Volvo Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

***The reason for this campaign:***

Volvo Cars of North America, LLC. (Volvo) has determined that a defect related to motor vehicle safety exists in the fuel pump of certain model year 2001-2002 S60 vehicles that were sold, or are registered in the states of Arizona or Nevada.

If you are receiving this letter and do not currently reside in Arizona or Nevada, it is because our records indicate that your vehicle was sold in either of these States and is eligible for this Recall.

Due to the combination of fuels with high sulfur content, and prolonged exposure in high temperature climates, the fuel pump may become faulty, resulting in a strong fuel smell.

The corrective action will be to replace the fuel pump with a part of a modified design.

***What you need to do:***

Please contact your authorized Volvo retailer as soon as possible to schedule an appointment. This procedure will be completed at no cost and will take approximately 1 hour and 30 minutes. **Due to service scheduling, your Volvo retailer may require your vehicle for a longer period of time.**

If you previously paid to have this corrective action performed, your authorized Volvo retailer will honor your receipt with a refund. Please contact the Service Department for details.

***Please contact:***

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact Volvo Customer Care Center at 1 Volvo Drive, Rockleigh, NJ 07647 or phone 1-800-458-1552, Monday through Friday, 8:30 A.M. to 5:00 P.M. Eastern Time. You may also e-mail us at [customercare@volvoforlife.com](mailto:customercare@volvoforlife.com).

We have advised the National Highway Traffic Safety Administration (NHTSA) that we are conducting this recall. If you are unable to have this procedure performed without charge and within a reasonable period of time, you may contact the NHTSA Administrator at 1-888-327-4236. The address is 1200 New Jersey Ave SE, Washington, DC 20590.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

Your safety and continued satisfaction with your Volvo and the Volvo organization are very important to us. We apologize for any inconvenience this may cause and we appreciate your cooperation in arranging to have this important service completed as quickly as possible.

Sincerely,

Mike Assainte  
Manager, Customer Support