

Ford Motor Company Ford Customer Service Division P. O. Box 1904 Dearborn, Michigan 48121

May 2010

BMC 128/1326/000026417/000000096

## հայերիրիկաննիիիիիիիրանորիկարիիիիիիիիիիիի

1993 F-150 Ford Truck

R. FILE 330 TOWN CENTER DR STE 500 DEARBORN, MI 48126-2796

## \*\*\*\*\*\*PLEASE COMPLETE SAFETY RECALL 05S28\*\*\*\*\*\*\*

Despite prior notifications from Ford Motor Company regarding an open safety recall (05S28) to address a potential underhood fire risk on the above identified vehicle. Ford Motor Company records indicate this vehicle has not been brought to a Ford dealer for repair. Until this repair is performed, a fire could occur at any time, even if the key is not in the ignition. The issue relates to a component in the speed control system that could malfunction at any time even if the speed control system is in the OFF position.

Note: if you have had the speed control system deactivated, your vehicle does not pose a safety risk. Dealerships are able to perform the final repair which will restore operation of the speed control system.

## What are we asking you to do?

The vehicle owner is responsible for contacting a Ford or Lincoln Mercury dealer to schedule a service appointment to complete this no charge safety recall. Ford strongly encourages you to complete this action as soon as possible. Parts are available for your dealer to complete this repair.

if you need help locating a dealer near you, please access <u>www.Fordowner.com</u> for dealer addresses, maps, and driving instructions.

Until your vehicle is repaired, please park your vehicle away from structures to prevent a potential underhood fire from spreading.

## Questions?

<u>RETAIL OWNERS:</u> If you have any questions, please contact the Ford Motor Company Customer Relationship Center at 1-888-222-2751. For the hearing impaired call 1-800-232-5952 (TDD). Representatives are available 8:00AM to 5:00 PM (Your Local Time). You may also contact us through the Internet at: <a href="https://www.Fordowner.com">www.Fordowner.com</a>.

<u>FLEET OWNERS</u>: If you have any questions, please contact the Fleet Customer Information Center at 1-800-34-FLEET, select option #3. Representatives are available 8:30AM to 5:00PM Monday through Friday (Eastern Time Zone). You may also contact us through the internet at <a href="https://www.fleet.ford.com">www.fleet.ford.com</a>.

MOTORHOME OWNERS: If you have any questions, please contact the Motorhome Customer Assistance Center toll free at 1-866-906-9811. Representatives are available 24 hours a day.

If you have recently had this safety recall service completed or no longer own the vehicle, please disregard this notice.

Our commitment, together with Ford and Lincoln Mercury dealers, is to provide you with the highest level of service and support possible. Thank you for attending to this very important matter.

Ford Customer Service Division