



May 22, 2013

Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Ave SE  
Washington DC, 20590

**Subject: NHTSA Campaign 07V-041 (Land Rover Recall P004) - Brake Light Switch - Owner Letter  
Second Notice**

Dear Ms. Lewis:

Pursuant to 49 CFR 573, Defect and Non-compliance Reports, Jaguar Land Rover North America, LLC is submitting the final version of the Owner Letter that was sent as a second owner notification to inform customers they are still eligible to have their vehicle serviced under the existing recall.

Sincerely,

James C. Patterson  
Safety Compliance Engineer  
Jaguar Land Rover North America LLC

Attachment



**May 20, 2013**

**Safety Recall P004 – Brake Light Switch Replacement (NHTSA # 07V-041)**

**Vehicles Affected: Land Rover Freelander**

**Model Years: 2002 through 2005**

**Dear Land Rover Freelander Owner:**

This letter is a second notification relating to this Recall Action (P004) and is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. You may have also previously been notified of Recall Action P002, which P004 supersedes. Land Rover has decided that a defect, relating to motor vehicle safety, exists in 2002-2005 Land Rover Freelander vehicles. Our records indicate that your vehicle is affected by this program and has not yet had the work completed. If you have recently had this program completed on your vehicle, you may ignore this notification.

**What is the Concern?**

Land Rover has identified a concern with the brake light switch and is undertaking a no-charge Recall Action, Program Code P004, for affected vehicles. The fault could result in the brake lights remaining illuminated even when the brake pedal is not depressed. Improperly functioning brake lights could result in the vehicle being involved in a crash.

The initial notification, identified as Recall Action P002, indicated that the new specification replacement parts were not yet available and that an inspection procedure should be performed. This notification is to inform you that the new-specification brake light switch parts are now available to perform the required repair to your vehicle. Regardless of any action that may have been taken under campaign P002, the repair announced in this letter must be performed. The repair will be provided at no charge by your authorized Land Rover Retailer.

**What should you do?**

Please contact your authorized Land Rover Retailer at your earliest convenience to schedule an appointment to have Safety Recall Action P004 completed on your vehicle. Please provide the Retailer with your Vehicle Identification Number (VIN) located in the lower left corner of the windshield.

In the time prior to the Recall repair please be aware of the potential for the brake lights to remain illuminated when the brake pedal is not depressed. A visual inspection will indicate if this problem exists on your vehicle.

**What will Land Rover and your Land Rover Retailer do?**

Your authorized Land Rover Retailer will perform at no charge the installation of the new-specification replacement brake light switch.

**How long will it take?**

The repair work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers. It is expected to take less than 30 minutes, although your Retailer may need your vehicle for a longer time due to service scheduling requirements.

**What you should do if you have already paid to have this repair completed?**

If you meet all the following requirements, you are eligible to receive reimbursement:

- You own or have owned a 2002-2005 MY Freelander; and
- You have paid to replace the brake light switch; and
- The repair was performed before 23 March 2007; and
- You have an original or legible copy of the paid repair order or invoice showing:
  - A description of the concern reported
  - Itemized parts and labor charges
  - The vehicle model and year and the vehicle identification number
  - The repair date
  - Repair mileage
  - Name and address of the authorized Land Rover Retailer or licensed repair shop
  - Your name and address at the time of the repair

If you have all of the above information, present it to the Service Manager at your authorized Land Rover Retailer and they will arrange reimbursement of your claim. Please ensure that you retain copies of all of the paperwork supporting this claim.

To avoid delay, please do not send the receipt to Jaguar Land Rover North America.

**Attention Leasing Agencies:**

Federal regulations require that you forward this recall notification to the lessee within TEN days.

**Moved or no longer own a Land Rover?**

If you are no longer the owner of this vehicle, Land Rover would greatly appreciate the name and address of the new owner, using the enclosed return postage-paid card.

**What should you do if you have further questions?**

If you have any questions or concerns, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local Retailer cannot address, please contact the Land Rover Customer Relationship Center at 800-637-6837, Option 9, and one of our representatives will be happy to assist you.

You may also contact Land Rover by email: Visit the website <http://www.landroverusa.com>, select 'Contact Us' and send an email from the 'Email Land Rover' link.

Should you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC  
ATTN: Customer Relationship Center  
555 MacArthur Boulevard  
Mahwah, NJ 07430

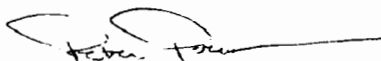
If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write to:

Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to <http://www.safercar.gov> to submit a complaint electronically.

Thank you again for selecting Land Rover; your ownership experience is very important to us. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



Peter Pochapsky  
Customer Experience Manager