



Mercedes-Benz

Mercedes-Benz USA, LLC

A DaimlerChrysler Company

**VIA CERTIFIED MAIL**

January 25, 2008

National Highway Traffic Safety Administration  
Office of Defect Investigation  
Attention: George Person, Chief Recall Management Division NVS 215  
1200 New Jersey Avenue, S.E.  
Washington, D.C. 20590

**Re: 49 CFR Part 573; Recall of Mercedes-Benz SLR McLaren (R199) Windshield.**

Dear Mr. Person:

Pursuant to 49 CFR Part 573.6(c)(10), this letter contains 2 documents that were communicated to our dealers on the above subject and will be submitted in the Mercedes-Benz USA, LLC (MBUSA) regular monthly mailing for the month of January, 2008.

Manufacturer's Campaign Identification Number  
2008010004

NHTSA Recall Number  
07V-588

Should you have any questions, please do not hesitate to contact me at 201-573-2719.

Sincerely,

Gary H. Bowne  
Department Manager, Product Compliance, Analysis Safety and Emissions

GB:sk

Enclosure



# UPDATE

MERCEDES-BENZ USA, LLC  
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Phone (201) 573-0600  
Fax (201) 573-0117  
MBUSA.com

**To: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers**

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**From: Gary Bowne; Department Manager; Product Compliance, Analysis, Safety and Emissions; Engineering Services**

**Date: January 25, 2008**

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**Re: Recall Campaign 2008010004- Replace Windshield Bonding, Model R199 SLR McLaren, Model Year 2007**

On December 13, 2007 the National Highway Traffic Safety Administration (NHTSA) was notified that Mercedes-Benz USA, LLC will conduct a voluntary Recall Campaign on certain model year 2007 SLR McLaren (R199) vehicles with regard to the windshield bonding.

This Recall Campaign has been initiated because Daimler AG (DAG) has determined that the windshields of the affected vehicles were installed with either the primer or activator missing at the time of installation thereby not meeting production specifications. If a crash occurs the windshield may not be retained, increasing the risk of injury to a vehicle occupant. Mercedes-Benz USA, LLC (MBUSA) therefore has initiated a recall of these vehicles.

Today, MBUSA will launch a voluntary recall campaign for the three (3) subject SLR McLaren vehicles in order to remove, clean and re-install the existing windshield with primer and activator as required in production specifications. The vehicles will be flagged in VMI.

The repair time for this campaign is 7.1 hours. The repair rate is 100%.

**Parts will be sent to affected dealers.**

A copy of the campaign bulletin is attached, and may also be found on StarTekInfo.

**Affected dealers are requested to contact owners to schedule a service appointment.**

When scheduling customers for an appointment please ensure that you are aware of any open campaigns in VMI so that the customer is advised about the time necessary to complete all campaigns.

**Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.**

Dealers may also identify vehicles subject to a campaign through **NetStar** by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this causes, Mercedes-Benz USA, LLC is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEdes (1-800-367-6372).



FILE: SERVICE: GROUP 00 OF SERVICE INFORMATION BINDER  
PARTS: GROUP I OF INFORMATION – PARTS & ACCESSORIES BINDER

Campaign No. 2008010004, January 2008

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **MODEL 199, MODEL YEAR 2007  
REPLACE WINDSHIELD BONDING**

This Recall Campaign has been initiated because DAG has determined that the windshields of the affected vehicles (see VINs listed below) were installed with either the primer or activator missing at the time of installation thereby not meeting production specifications. If a crash occurs the windshield may not be retained, increasing the risk of injury to a vehicle occupant.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the procedure steps exactly as described.

Please note that Recall and Service Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

The following 3 vehicles are subject to this Recall campaign.

**Effective VINs**

Models	VINS
199.376	WDD1993761M001326
	WDD1993761M001327
	WDD1993761M001391

Order No. P-RC-2008010004

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

**Procedure**

1. Remove windshield; refer to WIS: AR67.10-P-1000SLR, up to step 11.
2. Remove left and right door frame seal, refer to WIS: AR72.10-P-2120SLR.

**Note**

- It is important that the door frame seals are removed, otherwise the adhesive loosens and this leads to wind noises.
  - Treat door folds with degreaser and bonding agent.
3. Cut out windshield; refer to WIS: AR67.10-P-1000SLR, step 12.

**Note:**

- Reuse existing windshield unless damaged during removal.
  - Use windshield removal kit (Special Tool number: 900 589 04 67 00).
4. Continue to step 13 of WIS instructions: AR67.10-P-1000SLR.

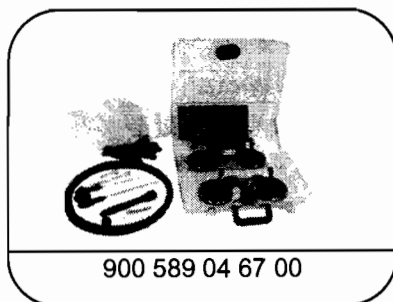
**Note:**

Completely remove loose adhesive residues from windshield using scraper (listed in the parts table).

5. Reinstall windshield; refer to WIS installation instructions included in: AR67.10-P-1000SLR.

**Note:**

Install door frame seals after installing the windshield.

**Special Tools**

900 589 04 67 00

Windshield Removal Kit

**Primary Parts Information**

<b>Qty.</b>	<b>Part Name</b>	<b>Part Number</b>	<b>Estimated Replacement Rate</b>
1	Repair kit	A 168 670 00 93	100%
1	Seal	A 199 671 00 20	
1	Right door frame seal	A 199 723 08 98	
1	Left door frame seal	A 199 723 07 98	
1	Degreaser	A 001 986 71 71 10	
1	Bonding agent	A 004 989 29 71	
1	Scraper	QGS 380	

**Secondary Parts Information (as required if damaged during removal)**

<b>Qty.</b>	<b>Part Name</b>	<b>Part Number</b>
1	Windshield	A 199 670 00 01

**Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

**Warranty Information**

**Operation: Windshield, Seal (02-5903)**

<b>Damage Code</b>	<b>Operation Number</b>	<b>Labor Time (hrs.)</b>	<b>Model Indicator(s)</b>
67 900 34 7	02-5903	7.1	W1