



MACK TRUCKS, INC.
2100 MACK BOULEVARD
P.O. BOX M
ALLENTOWN, PA 18105-5000

December 21, 2007

TO: DISTRIBUTOR PRINCIPALS
SERVICE MANAGERS

SUBJECT: Vehicle Safety Recall - SC0333
Cruise Control Switch

On certain Mack LEU model vehicles manufactured from October 2006 through September 2007, an incorrect switch may have been used. This could possibly result in the cruise control not deactivating when the brake pedal is pressed, which may result in a vehicle crash.

Approximately 128 vehicles (126 US and 2 Canada) are involved in this safety recall.

A copy of the service bulletin covering the repair instructions and procedures is enclosed.

It is important that preparation be made immediately to assure prompt inspection and/or correction of all vehicles involved. The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to insure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer. All Safety Recalls, which affect new or used inventory, must be performed before the vehicle is sold or leased. Please refer to Service Operations Service Letter #SL-004-001 dated 11/19/92 regarding the aforementioned amendment.

Please note that Dealers are responsible for performing the recall on all vehicles subject to the recall at no charge to the owner regardless of mileage, age of vehicle, or ownership from this time forward. Additionally, the National Traffic and Motor Vehicle Safety Act requires that the owner's vehicle(s) be corrected within a reasonable time after parts are available to the Dealer. The law states that failure to repair a vehicle within (60) days after tender for repair shall be a prima facie evidence of unreasonable time. However, circumstances of a particular situation may reduce the sixty (60) day period. If the vehicle is not repaired within a reasonable time, the vehicle owner may be entitled, without charge, to a reasonable equivalent vehicle or refund of the purchase price, less reasonable allowances for depreciation.

Please use the enclosed Notice of Mandatory Safety Campaign card(s) to report sold or transferred trucks. Make sure these cards are returned to us and not directly to the customer or to another dealer. A notice of the recall will be mailed to all identified registrants of affected vehicles. To avoid warranty denial of your claim for reimbursement of expenses connected with this recall, first, make sure the truck presented for the recall has the recall authorization loaded in eWarranty. Reserve the recall authorization in eWarranty prior to performing the recall.

Mack Trucks, Inc., recommends a follow-up by telephone or a personal visit, of all owners of vehicles subject to the recall who fail to bring the vehicle(s) in for repair. Your District Service Manager will be contacting you to assure that this recall attains the visibility we feel is necessary to ensure 100% completion. Please be prepared to review your progress and/or any problems associated with the recall.

If you have any questions about this recall, which may not have been covered in this letter or enclosures, please contact the Regulatory Affairs group by email at vtna.regulatoryaffairs@volvo.com

Very truly yours,

MACK TRUCKS, INC.

Enclosures: Customer Notice
Service Bulletin
Notification Cards



SAFETY RECALL

(Previously called Vehicle Recall)

SC333

(Not applicable to Mack Trucks Australia)

Date: 12/19/07

To: All MACK Dealers

Subject: Incorrect Brake Light Switch — LEU Models

It has been determined that an incorrect brake light switch may have been used in the brake light circuit of certain LEU model chassis manufactured between October 9, 2006 and September 28, 2007. This incorrect switch may not allow cruise control to disengage when the service brakes are applied. Approximately 128 LEU model chassis are involved in this campaign. A list of affected vehicles has been sent to all applicable dealers.

Procedures:

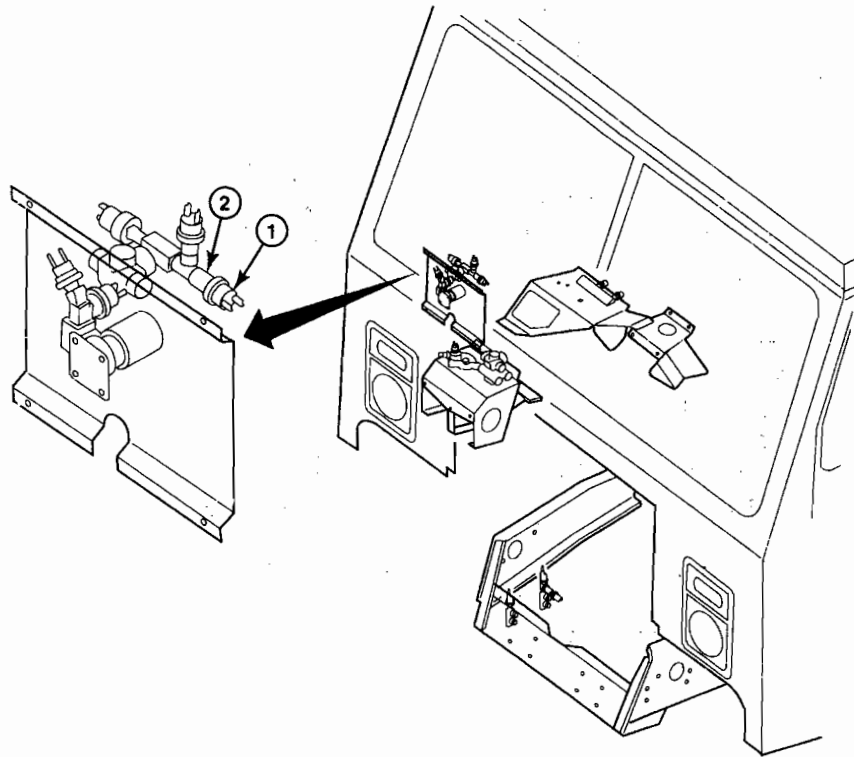
The existing brake light switch on all vehicles involved in this campaign must be inspected and replaced as required. The easiest method of determining if switch replacement is necessary is by noting the method of connection to the pressure switch manifold. If the switch is a push-to-connect type, it is incorrect and must be replaced with a threaded-type switch (part No. 1MR2472M). The existing push-to-connect fitting must also be replaced with a threaded fitting (part No. 63AX6). Before proceeding, verify Safety Recall eligibility by:

- a. Checking Safety Recall status in eWarranty.
- b. Checking the campaign completion label located inside the cab. If the campaign has been completed, SC333 should be written on the label.

Procedures for inspecting and replacing the brake light switch are as follows:

1. Secure the chassis for service, apply the parking brakes and block the wheels to prevent the vehicle from moving.

2. Access the brake light switch. The switch is located inside the cab, on the right-hand side of the vehicle underneath the instrument panel (refer to the following illustration).



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Figure 1 — Brake Light Switch Location

1. Brake Light Switch	2. Reducing Fitting
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3. If the switch is a push-to-connect type, disconnect the harness connector from the switch, and then use the push-to-connect release tool (tool No. 9032-1800TRK) to depress the collet head on the fitting which releases the grip on the switch. The 9032-1800TRK tool is available through the MACK Parts System.

NOTE

If the switch is a threaded-type, no further action is required.

4. With the collet depressed, pull the switch from the fitting.
5. Remove the push-to-connect fitting from the pressure switch manifold.

6. Install a reducing fitting (part No. 63AX6) into the pressure switch manifold, and then install the replacement brake light switch (part No. 1MR2472M) to the fitting.

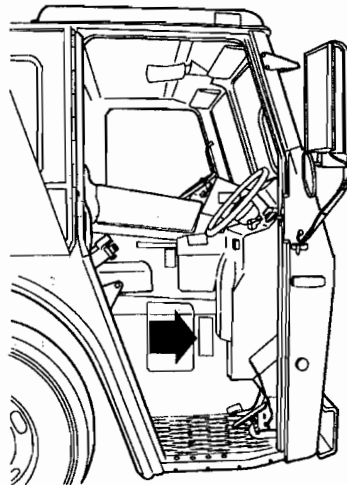
NOTE

Both the reducing fitting and the pressure switch include a pre-applied thread sealant. Do not apply additional sealant to the threads of the fitting or the switch.

7. Reconnect the harness connector to the pressure switch.
8. Operate the vehicle on a road where it can be safely driven with cruise control set. With the vehicle in cruise mode and at the set speed, apply the service brakes and note that cruise control disengages when the brakes are applied.

NOTE

To signify that the campaign has been completed, use a permanent-type marker (such as a Sharpie®) to write the campaign number (SC333) and completion date in the space provided on the Campaign Completion Label located on the lower edge (below the door latch) of the passenger-side door. If a label is not already affixed to the door, apply a label (part No. TS897) and supply the information as required. Campaign Completion labels are available in packs of 50 and can be ordered by faxing a completed BR313 to Pacesetters Business Services at 610-264-9465).



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Figure 2 — Campaign Completion Label Location

Parts Required:

Order vehicle Safety Recall parts on a separate stock order and process through the parts distribution center normally serving your area. Do not include parts on this requisition that are not required for this safety campaign.

International orders are to be prefixed V.O.R.

Qty.	Part No.	Description
1	1MR2472M	Pressure switch, brake light
1	63AX6	Fitting, reducing, 1/4" NPT to 1/8" NPT

Removed Parts

The removed brake light switch can be scrapped locally.

Reimbursement:

Campaign expenses are to be recovered through normal warranty claim procedures. Enter the following information on the warranty claim:

UNDER	ENTER	
Failed Part (Causal Part)	SC0333	
eWarranty Authorization No.	SC0333	
Labor Code/Allowance	539 3A 00 95 — 0.2 hr.	Time allowed to take charge of vehicle, determine campaign status and inspect brake light switch.
	539 3B 00 95 — 0.5 hrs.	Time allowed to replace brake light switch on LEU model chassis involved in this campaign. Includes time to operate vehicle to verify that cruise control disengages with the service brake application. Does not include "take-charge" time.

NOTE

As required by Federal Motor Vehicle Safety Standards 49CFR 573.11, no vehicle subject to an open safety campaign shall be delivered to the customer until such time as the defect or noncompliance is remedied.



MACK TRUCKS, INC.
2100 MACK BOULEVARD
P.O. BOX M
ALLENTOWN, PA 18105-5000

**SAFETY RECALL SC0333
JANUARY 2008**

DEAR MACK TRUCK OWNER:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mack Trucks, Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain Mack LEU model vehicles manufactured from October 2006 through September 2007.

SAFETY DEFECT: There exists the potential that an incorrect switch may have been used.

SAFETY RISK: If the condition exists, this could possibly result in the cruise control not deactivating when the brake pedal is pressed, which may result in a vehicle crash.

PRECAUTIONS YOU CAN TAKE: There are no precautions you can take other than having your vehicle repaired by a Mack Parts and Service Center.

TIME REQUIRED FOR THE REPAIR: The labor time required to inspect your vehicle is approximately one hour.

WHAT YOU SHOULD DO: You should contact the nearest Mack Parts and Service Center and make an appointment. The switch will be inspected and replaced if required at **no charge** to you. All Mack Parts and Service Centers have been sent a bulletin covering all the details required to perform the safety recall.

You can locate the closest Mack Parts and Service Center by going on line to <http://www.macktrucks.com/> and selecting "Dealer & Service Locations" or by calling our toll-free number: (800) 866-1177.

NOTICE REGARDING LEASED VEHICLES: If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

**OWNER RECALL
RESPONSE CARD:**

The enclosed "Notice of Vehicle Recall" identifies your vehicle. If you no longer own the vehicle, please help us update our records by completing the "Vehicle Disposition Record" portion of the enclosed postage-free Notice of Mandatory Safety Campaign card and mailing it back to us.

**ASSISTANCE/
COMPLAINTS:**

If your vehicle has not been repaired within a reasonable time after delivering it to a Mack Parts and Service Center, please contact:

Mack Trucks Inc.
Regulatory Affairs Department,
P.O. Box 26115
Greensboro, NC 27402-6115
vtna.regulatoryaffairs@volvo.com

You may also submit complaints to the Administrator of the National Highway Safety Administration (1200 New Jersey Avenue, S.E., Washington DC 20590 or call the toll-free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov> if you believe that Mack Trucks Inc. has failed to remedy the defect without charge, or has failed to remedy the vehicle within 60 days of the owners first tender to obtain repair following the earliest time that parts are available.

**PRE NOTIFICATION
REMEDIES:**

If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses.

Submit copies of all documentation supporting your claim according to the rules specified in the "General Plan for Reimbursement of Pre-notification Remedies" provided in this mailing.

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate Mack's commitment to provide our customers with the best possible product.

MACK TRUCKS, INC.

General Plan for Reimbursement of Pre-Notification Remedies

Mack Trucks Inc. will administer this plan through its Corporate Regulatory Compliance Department.

The provisions of this plan set forth the procedures to be followed for reimbursing owners (claimants) for the costs associated with repairs performed prior to notification of a recall, to remedy safety defects and non-compliances.

Required Information:

If the claimant's Mack vehicle is affected by a recall campaign and the claimant had the problem corrected at their own expense prior to receiving notification of the recall, Mack Trucks will reimburse the claimant by check for the reasonable amount paid for the appropriate pre-remedy repairs (i.e. the cost of parts, labor, taxes and disposal fees) in accordance with the provisions set forth in this document. In order to process each claim, the claimant **MUST** submit the following documentation to support the request to the Regulatory Compliance Department as specified in the section titled

"Contact Information":

- Claimant's name, mailing address, and telephone number; and,
- The recall number, title, and description; and,
- The complete 17 digit Vehicle Identification Number (V.I.N.); and,
- A notarized statement by the claimant that the pre-notification repair addressed the defect specified in the owner notification letter; and,
- A copy of the repair invoice or receipt for the repairs.
 - The invoice / receipt must provide the VIN, total amount paid (i.e. total amount of reimbursement requested by the claimant), and include a breakdown of the parts, labor, and other costs.

Limitation of Claims

Mack Trucks will consider all claims, but may deny all or part of the claim for any of the following reasons:

- The vehicle was not part of the recall;
- The repairs were performed more than one (1) year prior to the date, that Mack Trucks notified the National Highway Traffic Safety Administration or Transport Canada, that a safety related defect or non-compliance exists;
- The repairs were performed more than 10 calendar days after the last mailing of the initial customer notification letter, pertaining to the recall;
- The vehicle was still covered by warranty or extended warranty on the date of repair which would have provided a free repair;
- If the receipt / invoice is not itemized by parts & labor;
- If the repair did not address the safety defect or non-compliance that led to the recall;
- If the repair was not reasonably necessary to correct the safety defect or non-compliance that led to the recall;
- If the claim is fraudulent;
- If the repair was not of the same type (repair, replacement, and refund) as the recall remedy;
- If adequate documentation as described above is not submitted to the appropriate address specified in this plan in the section titled *"Contact Information"*.

Contact Information

Submit copies of all documentation supporting your claim to:
Mack Trucks Inc.

Regulatory Compliance Department
Attn: Regulatory Compliance Administrator
P.O. Box 26115
Greensboro, NC 27402-6115

Claims will be processed within 60 days of receipt