



NHTSA SAFETY RECALL

January 14, 2008

Safety Recall Notice #07V-580 Rear Fender Strut Bolt Remedy

Dear Big Dog Motorcycles' Dealer/Service Center:

Big Dog Motorcycles, L.L.C. (Big Dog Motorcycles) has determined that a safety defect exists on certain 2005, 2006, 2007 and 2008 model motorcycles. Rear fender strut bolts on these motorcycles may fail allowing the fender to detach from the motorcycle. This could occur without prior warning and could result in an injury and/or crash. A recall notice will be sent to all registered owners of motorcycles within the affected population.

Affected Motorcycles

The following motorcycles are covered by this recall:

2005 – Bulldog, Chopper, and Mastiff

2006 – Chopper, Mastiff, and K-9

2007 – Bulldog, Chopper, Mastiff, and K-9

2008 – Mastiff, K-9, and Mutt models built on or before November 30, 2007

What You Should Do

Remove the existing strut bolts and replace with higher tensile strength attaching bolts and updated washers. Higher torque values will be observed when installing the replacement fasteners. We ask that you immediately suspend all pending and future sales of motorcycles affected by this recall campaign until the remedy has been performed. It is a violation of Federal law for a dealer to deliver a new motorcycle covered by this notice under a sale or lease until the defect is remedied. Federal regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

Owners of the above-mentioned motorcycles will contact you to schedule a time for you to perform the remedy. At the time of inspection, enter a warranty claim through AWS using Labor Op R07V-580. Follow this rear fender strut bolt remedy for any affected motorcycles in your current inventory. Big Dog Motorcycles will pay .2 hour of labor to perform the remedy at your posted hourly shop rate. Order P/N 243-000010-00 Strut Mounting Hardware Kit through AWS. Contact the Customer Service Department for any questions you may have on this recall.

We will inform the owners of these motorcycles of this recall on or about January 21, 2008. You can advise them of the exact turnaround time based on scheduling and any other factors that may exist.

We appreciate your cooperation and prompt attention to this important matter. Big Dog Motorcycles apologizes for any inconvenience this may cause you, but assures you that we have taken this step as one that is important to our customers' personal safety.

Should you have any questions, please contact Customer Service at 316-267-9121.

Sincerely,

BIG DOG MOTORCYCLES, L.L.C.



NHTSA SAFETY RECALL

STRUT BOLTS REPLACEMENT Recall #07V-580

IDENTIFICATION:

All 2005 Bulldog, Chopper and Mastiff models.

All 2006 Chopper, K-9 and Mastiff models.

All 2007 Bulldog, Chopper, K-9 and Mastiff models

All 2008 K-9, Mastiff and Mutt models built on or before 30 NOV 2007.

ACTION: Remove strut bolts and install Strut Bolt Kit P/N 243-000010-00.

STRUT BOLT KIT P/N 243-000010-00

ITEM	DESCRIPTION	QTY
1	3/8-16 x 1.20" SHCS, partial thread	4
2	3/8" Wedgelock washer	4

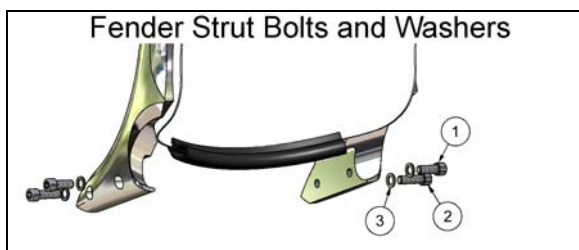
REQUIRED TOOLS:

Torque wrench
5/16" Allen socket and wrench
Thread cleaning brush
Loctite 2440

PROCEDURE:

NOTE: Perform steps 1-4 on a single bolt; then repeat these steps for the remaining bolts individually, before applying final torque.

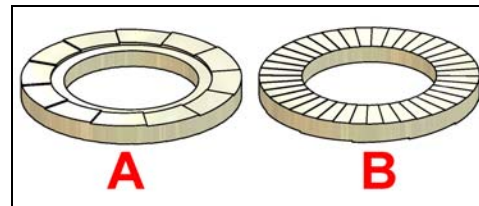
1. Use the 5/16" Allen socket and wrench to remove one of the existing strut-to-frame bolts and washer. Discard old bolt and washer.



1. Rear strut bolt.
2. Front strut bolt.
3. Washer.

2. Thoroughly remove old Loctite residue from the threads of the bolt hole with the thread cleaning brush.
3. Place wedge lock washer onto bolt.

NOTE: If washer halves become separated, the large serrated sides are to be mated together.



- A. Large serrations.
- B. Small serrations.

4. Apply Loctite 2440 to the threads of the new bolt and loosely install bolt through strut and into frame.
5. After installing remaining bolts and washers, set the torque wrench to 50 ft•lbs and tighten the bolts in an "X" pattern until torque wrench reaches breakover.

Enter a Warranty Claim for this procedure through AWS using Labor Op R07V-580.

If further assistance is necessary, contact Big Dog Motorcycles Technical Support at 316-219-7000.