



December 13, 2007

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign 07V538000 US Units
Recall Campaign 07-369 CN Units
Monaco File R07040

Re: Safety Recall – Plant 17 Towable Converter Wiring

Dear Monaco Coach Corporation Dealer:

Monaco Coach Corporation has initiated a voluntary safety recall campaign relating to certain Holiday Rambler 2007 Aluma-Lite and 2008 Savoy and McKenzie 2007 Star-Lite and 2008 Starwood Travel Trailers manufactured from August 24, 2006 through September 17, 2007 that fail to conform to National Electric Code 551.54(C).

A copy of the notification letter that is being sent to owners is enclosed.

The National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay.

THE ISSUE

Monaco determined the converter was being miswired to the load center. Specifically, the converter neutral wire is connected to the bonding (ground) bar instead of the neutral bar. The location of the code violation is in the 120 volt load center distribution panel for the affected vehicles. If the coach doesn't have an earth ground, the coach and certain objects may become hot with 120 volts seeking ground. This could lead to a situation with a shock hazard and potentially cause personally injury. As a precautionary measure, Monaco Coach Corporation has elected to perform this voluntary safety recall campaign.

AFFECTED UNITS

If our records indicate that you have any of the affected vehicles in your inventory, you will also receive an owner notification letter identifying those units. *Federal law requires that any vehicle lesser receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

THE REPAIR

The remedy will involve the removal of the neutral wire from the bonding (ground) bar and installation on the neutral bar, both of which are located in the load center of the affected vehicle. Please review the repair instructions for the labor operation code and labor time allowance. If you have any questions concerning the repair procedure, please contact a member of our Technical Support staff toll free at 877-332-9239.

The vehicle owner is responsible for having this service action performed. Monaco Coach Corporation reserves the right to deny coverage for any vehicle damage or coincidental damage that may result from failure to have this recall performed in a timely manner. Therefore, please have this recall performed as soon as possible.

DEALER CAMPAIGN RESPONSIBILITY

All unsold new/used vehicles in dealer's possession and subject to this campaign must be held and inspected/repaired per the service procedure of this campaign bulletin before owners take possession of these vehicles. Dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle, or ownership, from this time forward.

Owners of vehicles recently sold from your new/used vehicle inventory for which the dealer receives the owner recall notification are to be contacted by the dealer, and arrangements made to make the required correction according to the instructions enclosed with this bulletin. This could be done by mailing to such owners a copy of the applicable owner letter accompanying this bulletin. Please also notify Monaco Coach Corporation of any such owner you have received notification for.

In summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your dealership for service in the future, please take the steps necessary to be sure the campaign correction has been made *before* selling or releasing the vehicle.

In addition to a letter, owners will receive a recall notification/dealer claim form. The vehicle owner will present this form to you upon arrival for the service appointment. Please review the instructions on the face of the notification form and fill in the claim portion when the repair is completed.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael R. Becker".

Michael R. Becker
Customer Service Manager
Monaco Coach Corporation



Recall Repair Procedures

Products:  2007 Aluma-Lite

2008 Savoy

2007 Star-Lite



2008 Starwood

RECALL 07V538000

CANADA # 07-369

CONVERTER WIRED WRONG IN 120 VOLT LOAD CENTER

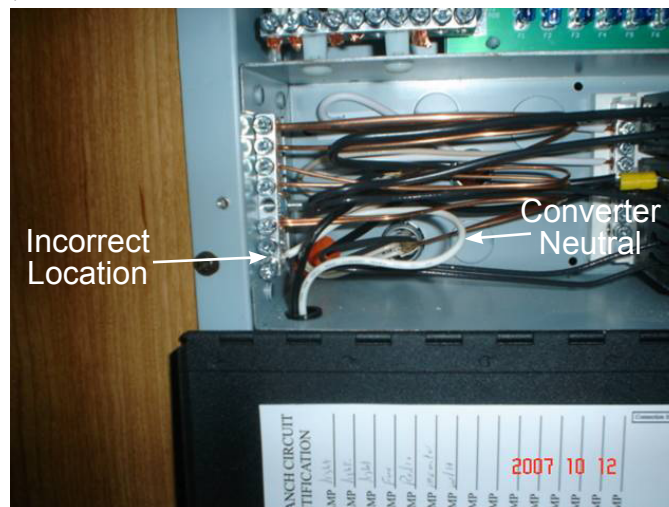
Purpose of recall:

To inspect and re-wire the converter neutral wire to the neutral bar in the 120V load center.

Read these instructions carefully and become thoroughly familiar with the procedures before beginning repairs. Park unit on a flat, level surface. Set the park brake and turn engine off, if connected to a tow vehicle.

Inspection Procedures:

1. This is what the incorrect wire configuration will look like: the converter neutral (white) wire is connected to ground bar, not neutral bar.



2. In current wiring configuration when the trailer is plugged into shore power, everything functions normally and a proper ground is indicated.

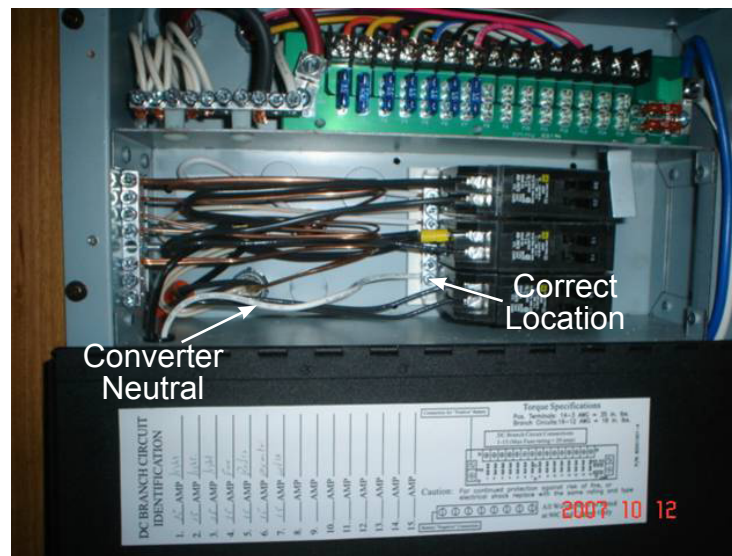


3. When the trailer is connected to a running power generator, the interior lights and 120v AC system indicates, a ground fault and does not function properly.



Re-Wiring Procedure:

1. Unplug unit from 120 Volt shore power, and if equipped with a generator, ensure the generator is turned off and tagged so it cannot be started.
2. To fix the problem, remove the converter neutral (white) wire from the ground bar and route over to the neutral bar and secure, as shown by the arrow.



3. Plug unit in to shore power and use plug check for proper function. Unplug unit and start generator if equipped.

Parts: No parts required.

Warranty: Submit a warranty claim form for each unit repaired and use the following labor time and code.

Labor Operation Code: USA - Intergy: 229501FMRC E1: 229501RC
Canada - Intergy: 229601FMRC E1: 229601RC

Labor Hours: 0.5 hrs.



December 14, 2007

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign No. 07V538000
Monaco File R07040

Re: Safety Recall – Plant 17 Towable Converter Wiring

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that a defect which relates to motor vehicle safety exists in certain Holiday Rambler 2007 Aluma-Lite and 2008 Savoy and McKenzie 2007 Star-Lite and 2008 Starwood Travel Trailers manufactured from August 24, 2006 through September 17, 2007. These travel trailers fail to conform to National Electric Code 551.54(C) for the reason described below. Accordingly, Monaco Coach Corporation has initiated a voluntary safety recall campaign.

According to our information, your unit identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

Monaco determined the converter was being miswired to the load center. Specifically, the converter neutral wire is connected to the bonding (ground) bar instead of the neutral bar. The location of the code violation is in the 120 volt load center distribution panel for the affected vehicles. If the coach doesn't have an earth ground, the coach and certain objects may become "hot" with 120 volts seeking ground. This could lead to a situation with a shock hazard and potentially cause personally injury.

The remedy will involve the removal of the neutral wire from the bonding (ground) bar and installation on the neutral bar, both of which are located in the load center of the affected vehicle. The recall repair will be performed at no cost to you. If you had the defect, which is the subject of this letter, remedied prior to receiving this letter, you may be eligible for reimbursement by Monaco Coach Corporation for your remedy costs.

You may contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available. The labor time necessary to perform this recall campaign is approximately 0.5 hours. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your travel trailer.

The vehicle owner is responsible for having this service action performed. Monaco Coach Corporation reserves the right to deny coverage for any vehicle damage or coincidental damage that may result from failure to have this recall performed in a timely manner. Therefore, please have this recall performed as soon as possible.

The enclosed Recall Notification Form identifies your travel trailer and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your travel trailer is corrected as promptly as possible. If, however, you take your unit to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free recall hotline at (800) 685-6545 or our toll free number for Technical Service at (877) 466-6226..

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience that this may cause you. However, we have taken this action in the interest of your safety and continued satisfaction with your Monaco Coach Corporation Travel Trailer.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael R. Becker". The signature is fluid and cursive, with the first name "Michael" being more prominent than the last name "Becker".

Michael R. Becker
Customer Service Manager
Monaco Coach Corporation