



November 14, 2007

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign 07V481000 US Units
Recall Campaign 07-345 CN Units
Monaco File # R07037

Re: Safety Recall – Villa Isri Air Base Seat

Dear Monaco Coach Corporation Dealer:

Monaco Coach Corporation has decided that certain 2006-2008 Monaco Signature Class A Motorhomes manufactured from December 14, 2005 through September 7, 2007, fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 207, "Seating Systems" and has initiated a voluntary safety recall campaign. This recall campaign has been initiated as the result of a recall notice furnished to the National Highway Traffic Safety Administration ("NHTSA") by seating manufacturer Villa International, as described below.

A copy of the notification letter that is being sent to owners is enclosed.

The National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay.

THE ISSUE

Monaco Coach Corporation was notified by Villa International that certain air ride driver seats with Isri air suspension and a V2500/V2000 ISS ADNIK/VILLA frame manufactured by Villa International between July 2005 and September 17, 2007 fail to conform to Federal Motor Vehicle Safety Standard No. 207, "Seating Systems." The lower slide rails of the air suspension can fail in the event of a vehicle crash, potentially leading to separation of the seat from the seat pedestal which may lead to personal injury of the vehicle occupant(s).

AFFECTED UNITS

If our records indicate that you have any of the affected vehicles in your inventory, you will also receive an owner notification letter identifying those units. *Federal law requires that any vehicle lesser receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

THE REPAIR

The remedy will involve the installation of two additional front tethers between the air ride adapter plate and the pedestal mount. Please review the repair instructions for the labor operation code and labor time allowance. Parts are readily available by faxing the enclosed Recall Parts Purchase Order to 1-800-498-9478. If you have any questions concerning the repair procedure, please contact a member of our Technical Support staff toll free at the dealer hotline and refer customers and non dealers to call 877-466-6226.

DEALER CAMPAIGN RESPONSIBILITY

All unsold new/used vehicles in dealer's possession and subject to this campaign must be held and inspected/repaired per the service procedure of this campaign bulletin before owners take possession of these vehicles. Dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle, or ownership, from this time forward.

Owners of vehicles recently sold from your new/used vehicle inventory for which the dealer receives the owner recall notification are to be contacted by the dealer, and arrangements made to make the required correction according to the instructions enclosed with this bulletin. This could be done by mailing to such owners a copy of the applicable owner letter accompanying this bulletin. Please also notify Monaco Coach Corporation of any such owner you have received notification for.

In summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your dealership for service in the future, please take the steps necessary to be sure the campaign correction has been made before selling or releasing the vehicle.

In addition to a letter, owners will receive a recall notification/dealer claim form. The vehicle owner will present this form to you upon arrival for the service appointment. Please review the instructions on the face of the notification form and fill in the claim portion when the repair is completed.

Sincerely,



Michael R. Becker
Customer Service Manager
Monaco Coach Corporation



Recall Repair Procedures

Products:



2006 - 2008 Monaco Signature Class A motorhomes built with optional Villa International Air Suspension Pilot Seats.

RECALL NUMBER
UNITED STATES • 07V481000
CANADA • 07-345
Air Suspension Seat Tether Installation

Purpose of recall:

Add tether straps to the front of the Villa International Air Suspension Pilot Seats.

Read these instructions carefully and become thoroughly familiar with the procedures before beginning repairs. Park unit on a flat, level surface. Place transmission in Neutral, set the park brake and turn engine off.

Installation Procedures:

NOTE: The seat does not need to be removed from the vehicle to complete this installation.

NON-SWIVEL SEAT INSTALLATION INSTRUCTIONS:

1. Pull skirt of seat up and secure with masking tape (*Figure 1*).
2. The tethers are attached from the adapter plate to the floor plate (*Figure 1*).
3. Assemble the brackets (P/N 90000160) to the tethers with the 3/8" bolt head to the inside (*Figure 2*).
4. Remove the nut and washer from the top front bolt. Install the bracket; reinstall the washer and nut on the bolt. The vertical leg of the bracket faces to the outside. Tighten the bolt and nut with two 1/2" wrenches (*Figure 3*).
5. The bottom bolt is a tight fit, but a 1/2" open-end wrench will fit inside the channel to hold the nut. Angle the belt up at about a 30-degree angle as you tighten. Install the tether on the other side of the seat in the same sequence (*Figure 4*).
6. Tethers installed (*Figure 5*).

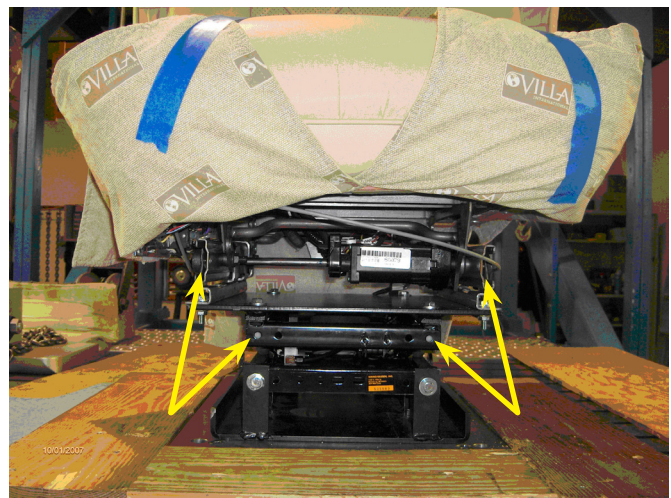


Figure 1

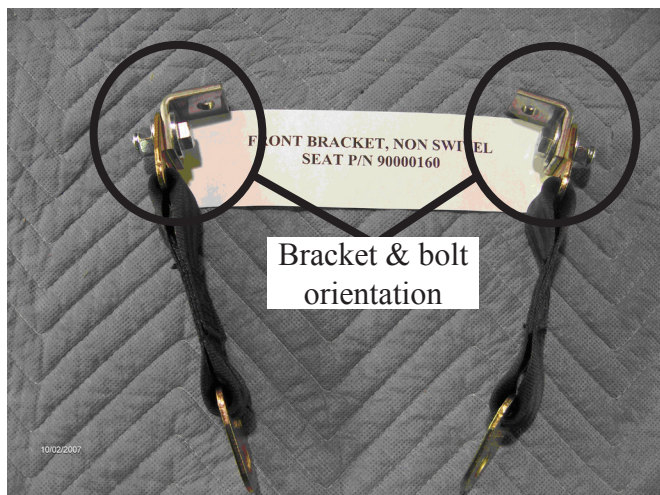


Figure 2

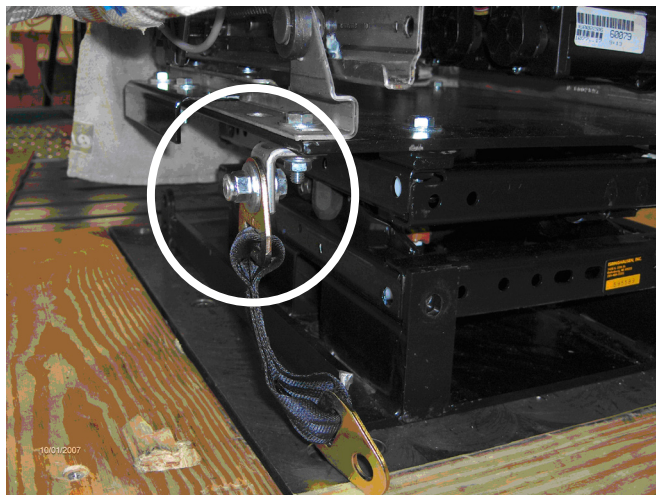


Figure 3

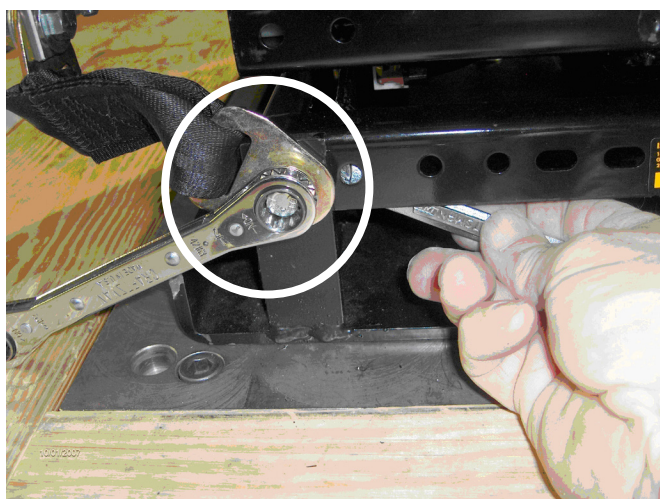


Figure 4

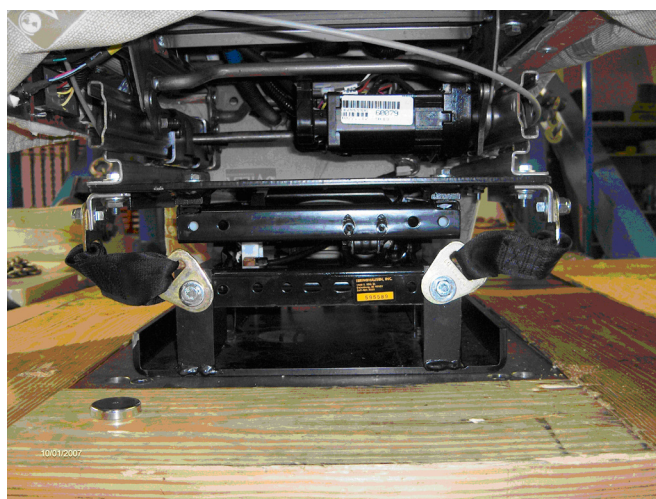


Figure 5

CHECK LIST:

1. Bottom bolts tight.
2. Bottom tether sloped upward about 30 degrees.
3. Tether to bracket bolts tight, nut facing outward.
4. Tether bracket mounted with the vertical leg to the outside.
5. Top bolt tight.

SWIVEL SEAT INSTALLATION INSTRUCTIONS:

1. Pull skirt of seat up, and secure with masking tape (*Figure 6*).
2. The tethers are attached from the adapter plate to the top plate of the swivel riser (*Figure 6*).
3. Assemble the brackets (P/N 00002161) to the tethers with the 3/8" bolt head to the outside (*Figure 7*).
4. Remove the nut and washer from the top front bolt. Install the bracket; reinstall the washer and nut on the bolt. The vertical leg of the bracket faces to the inside. Tighten the bolt and nut with two 1/2" wrenches (*Figure 8*).
5. Remove the bolt and washer from the front of the riser and insert the tab from the tether (*Figure 9*).
6. Reinstall bolt and washer with tether and tighten. Install the tether on the opposite side of the seat in the same sequence (*Figure 9*).
7. Tethers installed (*Figure 10*).

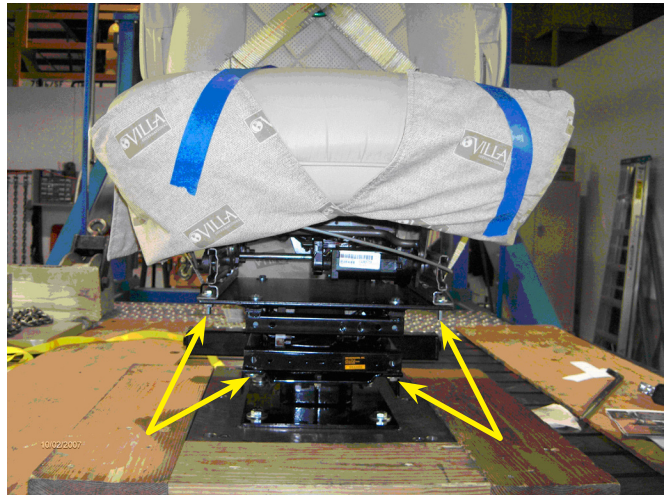


Figure 6



Figure 7

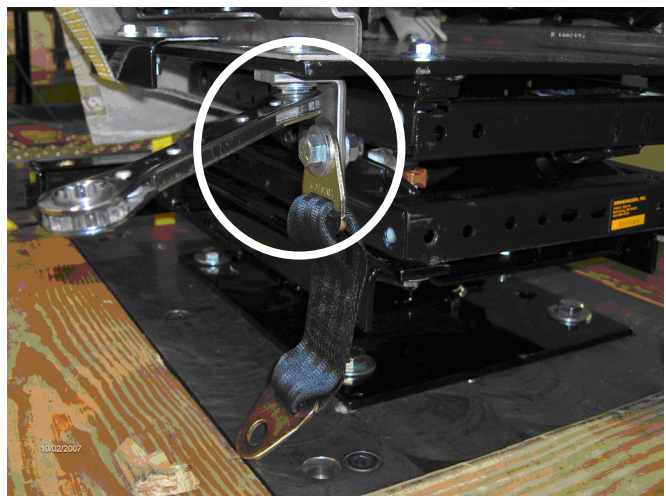


Figure 8

CHECK LIST:

1. Bottom bolts tight.
2. Bottom tether turned outward 90 degrees.
3. Tether to bracket bolts tight with nut facing inward.
4. Tether bracket mounted with the vertical leg to the inside.
5. Top bolt tight.

Tools:

- 2 • 1/2" wrenches
- 2 • 9/16" wrenches
- Masking tape

Part: Order Kit # USA • 07V481000
CAN • 07-345

Kit contains: (Figure 11)

- 2 • Front Bracket, Swivel Seat, P/N 90000161
- 2 • Front Bracket, Non-swivel Seat, P/N 90000160
- 2 • Amsafe 7" Tether, P/N 71800001-02
- 2 • 3/8-16x1" Hex Bolt, Steel, Grade 5
- 4 • 3/8 USS Flat Washer
- 2 • 3/8 Hex Nut, Nylon Insert Lock

Warranty: Submit a warranty claim form for each unit repaired and use the following labor time and code. Please record any applicable Make, Model and Serial number of inspected and/or repaired components on the warranty claim form.

Labor Operation Code:

Intergy - USA • 22920127RC
CAN • 22930127RC

E1 - USA • 229201RC
CAN • 229301RC

Labor Hours: .5 Hrs



Figure 9



Figure 10



Figure 11

Monaco Coach Corporation

RECALL PARTS PURCHASE ORDER

Recall Number
United States • 07V481000
Canada • 07-345
Monaco File R07037
Air Suspension Seat Tether Installation

Confirming Order Number: _____

Date: _____

Ship To: _____

PO Number: _____

Part: Order Kit # USA • 07V481000
CAN • 07-345

Kit contains:

- 2 • Front Bracket, Swivel Seat, P/N 90000161
- 2 • Front Bracket, Non-swivel Seat, P/N 90000160
- 2 • Amsafe 7" Tether, P/N 71800001-02
- 2 • 3/8-16x1" Hex Bolt, Steel, Grade 5
- 4 • 3/8 USS Flat Washer
- 2 • 3/8 Hex Nut, Nylon Insert Lock

Customer Name: _____

Serial Number(s): _____

All parts will be shipped UPS ground unless other
arrangements are made in advance.
FAX TO: 1-800-498-9478

MONACO COACH CORPORATION
P.O. Box 465 Wakarusa, IN 46573
606 Nelsons Parkway Wakarusa, IN 46573



November 16, 2007

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign No. 07V481000
Monaco File # R07037

Re: Safety Recall – Villa Isri Air Base Seat

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that certain 2006-2008 Monaco Signature Class A Motorhomes manufactured from December 14, 2005 through September 7, 2007, fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 207, "Seating Systems" and has initiated a voluntary safety recall campaign. This recall campaign has been initiated as the result of a recall notice furnished to the National Highway Traffic Safety Administration ("NHTSA") by seating manufacturer Villa International, as described below.

According to our information, your unit identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

Monaco Coach Corporation was notified by Villa International that certain air ride driver seats with Isri air suspension and a V2500/V2000 ISS ADNIK/VILLA frame manufactured by Villa International between July 2005 and September 17, 2007 fail to conform to Federal Motor Vehicle Safety Standard No. 207, "Seating Systems." The lower slide rails of the air suspension can fail in the event of a vehicle crash, potentially leading to separation of the seat from the seat pedestal which may lead to personal injury of the vehicle occupant(s).

The remedy will involve the installation of two additional front tethers between the air ride adapter plate and the pedestal mount. The recall repair will be performed at no cost to you. If you had the noncompliance, which is the subject of this letter, remedied prior to receiving this letter, you may be eligible for reimbursement by Monaco Coach Corporation for your remedy costs.

You may contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available.

The labor time necessary to perform this recall campaign is approximately 0.5 hours. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your motorhome.

The enclosed Recall Notification Form identifies your motorhome and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your motorhome is corrected as promptly as possible. If, however, you take your unit to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free recall hotline at (800) 685-6545 or our toll free number for Technical Service at (877) 466-6226..

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience that this may cause you. However, we have taken this action in the interest of your safety and continued satisfaction with your Monaco Coach Corporation Signature Motorhome.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael R. Becker". The signature is fluid and cursive, with the first name "Michael" being more prominent than the last name "Becker".

Michael R. Becker
Customer Service Manager
Monaco Coach Corporation