

PIERCE MANUFACTURING, INC.

AN OSHKOSH TRUCK CORPORATION COMPANY - ISO 9001 CERTIFIED

2600 AMERICAN DRIVE
POST OFFICE BOX 2017
APPLETON, WISCONSIN 54912-2017
920-832-3000 · FAX 920-832-3208



TO: «DEALER»
FROM: Tom Van Susteren – Customer Service : Field Upgrades and Recalls
DATE: 10-10-07
SUBJECT: Recall Notice **07V-470** Pitman Arm

VEHICLE SAFETY DEALER NOTIFICATION - IMPORTANT

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

For these reasons you must make every effort promptly to schedule an appointment with each owner.

As you will see in reading the letter that is being sent to owners, they are instructed to contact Pierce customer service if you do fail to remedy the condition within three days of the mutually agreed-upon service date.

If the condition is not remedied within a reasonable time, they are also instructed on how to contact the National Highway Traffic Safety Administration.

DEFECT INVOLVED

Pierce Manufacturing Inc. has decided that a defect which relates to motor vehicle safety exists in certain Pierce fire apparatus mounted on Custom Chassis equipped with independent front suspensions.

The pitman arm in these suspensions might fracture under severe load caused by three loading conditions: In all cases, the front axle must be steered full left or right while (1) simultaneously backing up and braking hard or (2) driving one wheel over or against a curb or (3) steering the front axle full left or right when the vehicle is stationary with the service brake applied. These are all low-speed or no-speed events. Such a break could lead to the

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suspension losing one of its anchor points, thereby potentially causing loss of vehicle control without prior warning.

The existing pitman arms will be replaced with pitman arms made of thicker and stronger material. This work will be performed without cost to the customer.

VEHICLES INVOLVED

Involved are certain custom chassis with independent front suspensions built within the following VIN breakpoints

<u>VIN</u>	<u>Job#</u>
4P1CT02S81A001919	12780
4P1CU01S37A007022	18791

Computer listings contain the complete Job number, VIN, owner name, owner address, and are furnished to involved dealers.

Owner name and address data furnished will enable dealers to follow-up with owners involved in this NHTSA safety recall.

Sincerely,
Pierce Manufacturing

A handwritten signature in black ink that reads "Tom Van Susteren".

Tom Van Susteren
Customer Service: Field Upgrades and Recalls