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| <b><i>Recall Bulletin</i></b> | <b><i>RCL-08-001</i></b> |
|                               | <b><i>DNA</i></b>        |

Date: February 13, 2008

To: Service Manager  
Dealer Principal, North American Ducati Dealer Network

***Subject: Electronic Control Unit Re-mapping***

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***Models: 1098/1098 S M.Y. 2007***

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***Important:*** All Dealer Principles, Service Managers, and Parts Managers should read and initial this notice.

Dear Ducati Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

NHTSA CAMPAIGN I.D. Number: 07V450000

Transport Canada Safety Recall I.D. Number: 2007326

Ducati Motor Holding S.P.A. has determined that a safety related defect exists on some 1098/1098 S Ducati motorcycles.

***Description of defect:***

Ducati Motor Holding S.P.A. has decided that the Electronic Control Unit (ECU), installed during production of some 1098/1098 S M.Y. 2007 motorcycles, had improper mapping. This non-conformity may cause the engine to stall at idle speed when coolant temperature exceeds 180 F. If the engine stops while the motorcycle is being driven, it could increase the risk of a crash.

***Description of remedy:***

Update the existing ECU mapping using the DDS.

***Old/new part numbers of modified components:***

The ECU part No.28641391A (1098) and 28641381A (1098 S and Tricolore) were superseded by the CPU part No. 28641661.

***Technical solution implementation:***

Production implemented the revised ECU as of 03/16/2007 from frame number ZDM1XBEW47B004628.



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***Affected VIN range requiring application of the technical solution:***

Motorcycles having a frame number in the range between ZDM1XBEW07B001077 and ZDM1XBEWX7B004634.

***Customer notification:***

Ducati North America, Inc. will notify all known owners of affected vehicles directly by First Class mail. A sample copy of the owner notification letter is enclosed for your information.

***Vehicle allocation:***

Prior to owner notification, we will furnish you a list of affected vehicles (See attached Affected VIN List)

***Limitation on sale or lease of certain vehicles:***

Section 154(d) of National traffic and Motor Vehicle Safety Act of 1996 mandates that dealers correct, prior to sale or lease, any vehicle which contains a defect relating to motor vehicle safety. It is therefore mandatory that any vehicle in your inventory affected by this recall be corrected prior to sale or lease.

***Auto-ship replacement part:***

Ducati North America, Inc. will auto-ship to all authorized Ducati dealers the DDS update version "M.Y. 2008 update", containing the re-mapping program.

***Repair instructions:***

Directions for use of the new DDS ECU remapping function are attached.

***Special tools:***

DDS update version "M.Y. 2008 update"

***Time allowance and reimbursement procedure:***

Warranty claim must be submitted in ARCO using the following codes:

|                           |     |
|---------------------------|-----|
| Claim type                | PC  |
| Subgroup                  | 0   |
| Fault code                | 043 |
| Safety code               | A   |
| Campaign number           | B1  |
| Product line              | 15  |
| Subject                   | 0   |
| Labor operation (30 min.) | 009 |

***Campaign authorization:***

Ducati North America, Inc. will mail a notification letter to all known owners. If a customer does not present this notification letter, it is important that you confirm the eligibility for recall status on the ORACLE portal (Dealer Bikes -> Recall Campaign), before you commence work. Reimbursement requests for duplicate recall campaign repairs will not be accepted.



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**Dealer obligation:**

This program is designed to complete the necessary repairs and to achieve owner satisfaction. Therefore, we ask you to take prompt and courteous action in accordance with these directives.

Please provide a copy of this communication to every person in your dealership who has recall-related responsibilities.

Thank you for your cooperation.

Ducati North America, Inc.  
Aftersales Department

| Dealer Principal | Service Manager | Service Writer | Technician |
|------------------|-----------------|----------------|------------|
|                  |                 |                |            |



*Sample of Customer Letter*

February 13, 2008

Name  
Address  
City, St, Zip

VIN#

**Subject:       Ducati Motorcycles:**  
**1098/1098 S M.Y. 2007**  
**Dealer Bulletin: RCL-08-001**

NHTSA CAMPAIGN I.D. Number: 07V450000  
Transport Canada Safety Recall I.D. Number: 2007326

**Summary of Procedure:** On the above referenced models it is necessary to Re-map the Electronic Control Unit (ECU).

Dear Ducati Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act & Transport Canada.

Ducati Motor Holding S.P.A. has decided that a defect that relates to motor vehicle safety exists in certain 1098/1098 S M.Y. 2007 motorcycles. The affected 1098 models were manufactured from December 21, 2006 to March 15, 2007.

Our records show that you are the owner of a Ducati motorcycle affected by this safety recall campaign. Please take the time to read this letter and help us take the appropriate steps to ensure that your vehicle is operating properly.

**Description of defect:**

Ducati Motor Holding S.P.A. has determined that the Electronic Control Unit (ECU), installed during production of some 1098/1098 S M.Y. 2007 motorcycles, had improper mapping. This non-conformity may cause the engine to stall at idle speed when coolant temperature exceeds 180 F. If the engine stops while the motorcycle is being driven, it could increase the risk of a crash.

**Precautions - Your appointment with your Ducati dealer:**

We request that you contact your authorized Ducati dealer as soon as possible and make an appointment so that the required free of charge service can be performed without delay. If you are not the only rider of this motorcycle, please advise all other riders of this important information. You may continue to ride this motorcycle; however, if you chose to do so, do not leave this problem unattended.



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**Description of Remedy:**

Your authorized Ducati dealer will update the existing ECU mapping using the DDS.

**Service Problem Help:**

If you believe that your dealer has failed or is unable to perform the service within a reasonable period of time, please write to:

Ducati North America, Inc.  
Attn: Aftersales  
10443 Bandle Drive  
Cupertino, CA 95014

If you still cannot obtain satisfaction, you may file a complaint with the appropriate Administrator listed below:

***USA Customers:***

National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590  
Or call toll-free hotline at 1-888-327-4236  
(TTY 1- 800-424-9153), or go to [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

***Canadian Customers:***

Canada Motor Vehicle Safety  
And Motor Vehicle Regulation Office  
Telephone: (613) 993-9542

**TREADACT CUSTOMER REIMBURSEMENT PLAN**  
Ducati North America, Inc.

If you have paid for the repair described in the attached letter, and you would like to be considered for reimbursement, please contact your authorized Ducati dealer. Expenses from repair facilities outside of authorized Ducati dealer's network will be considered; however, the procedure must meet Ducati North America standards and use Ducati original replacement parts.

Your authorized Ducati retailer will request a copy of your owner notification letter, as well as, a copy of your previously paid invoice, and then inspect the vehicle if still in your possession prior to submitting a claim on your behalf to Ducati North America, Inc. for reimbursement.

**Please note the following:**

Only a repair subject of this safety recall campaign is reimbursable. Ducati North America, Inc will not reimburse consequential expenses such as towing, rental, accommodations, and damage repairs. Towing expenses up to a maximum amount of US \$200 or Canadian \$300 may be considered as refundable by calling your Road Side Assistance provider toll free: 800-234-1353.



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Ducati North America, Inc. will not reimburse for prior repairs that did not utilize original Ducati parts.

We anticipate that your authorized Ducati dealer will be able to answer any questions that you may have regarding your qualifications for reimbursement of a previous repair. If you qualify for such a reimbursement, they will be able to advise you of the manner in which you may receive reimbursement.

We recommend that your authorized Ducati dealer be your primary contact on this issue; however, our Customer Relations Dept. may be contacted at 408-253-0499 for any special assistance required.

We regret any inconvenience to you from this action, however, your safety and satisfaction are important to us and we request that you bring your Ducati motorcycle to your dealer at your earliest convenience.

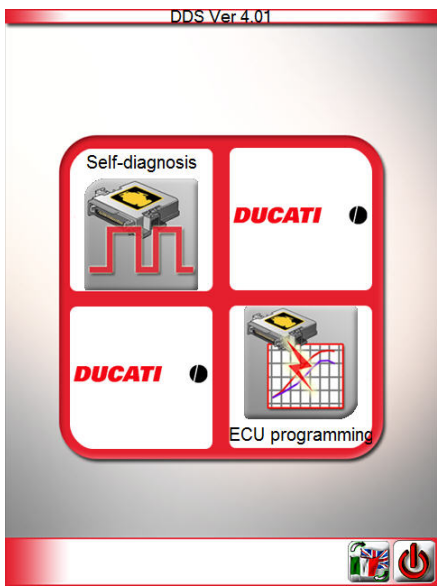
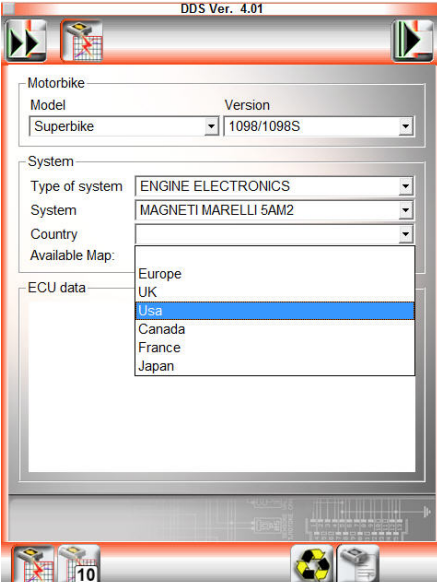
Thank you for riding Ducati.

Sincerely,

Ducati North America

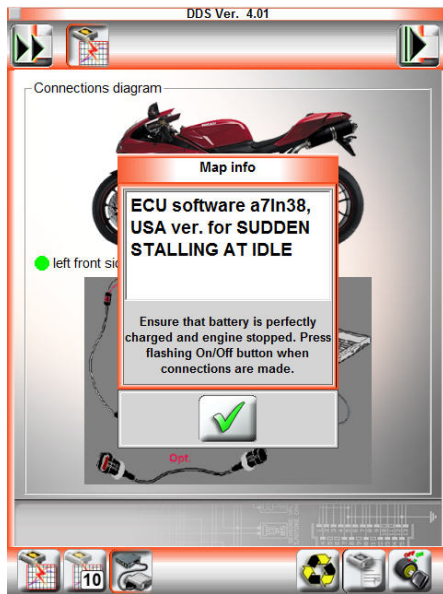


**Instructions for performing ECU re-mapping using the DDS:**

|                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|   | <p>Once you have enabled the DDS with the new 2008 passwords (see M.Y. 08 Update instructions), click the button shown below to download an update to the vehicles ECU.</p>  <p>ECU programming</p> <p>If the 2008 ECU programming password was entered correctly, you will gain access to the dedicated environment for ECU and instrument panel programming for supported vehicles.</p> |
|  | <p>The ECU programming process begins with a step-by-step vehicle selection procedure. From the main screen, select the following items in order</p> <p><b>Model:</b> e.g. Superbike</p> <p><b>Version:</b> e.g. 1098/1098S</p> <p><b>System type:</b> e.g. Engine Electronics</p> <p><b>System:</b> e.g. Magneti Marelli 5AM2</p> <p><b>Country:</b> e.g. USA</p>                                                                                                           |



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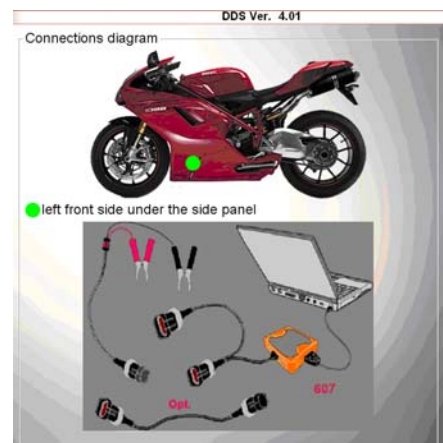


When the selection procedure is completed, a screen with the following items appears:

**Mapping Info:** Displays the software release available (in the selected version) and a description of the improvement or remedy implemented.

**Connections:** You are prompted to make sure that the battery is fully charged and the motorcycle engine is off.

To proceed, click the green check mark button.

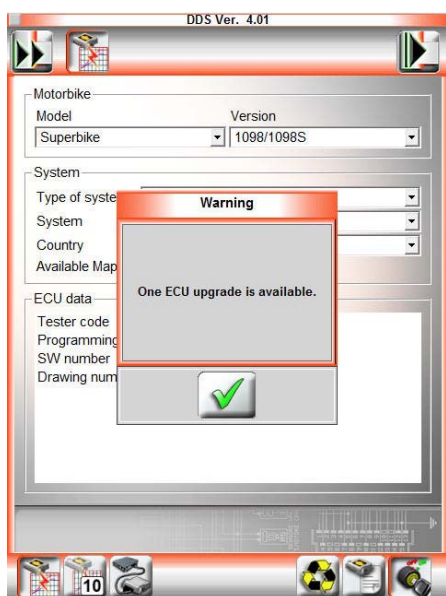


**Connector Location:** The display will show the cable to be used and the layout of the DDS-to-vehicle connections. The green dot identifies the location of the connection.

When all requirements are met, press the blinking ignition switch button to continue.

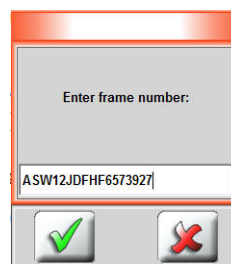


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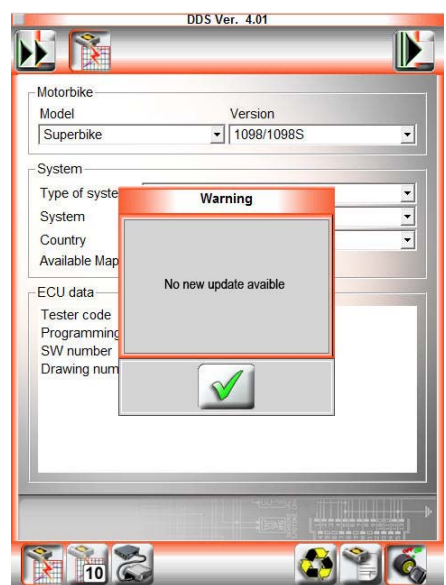


The display will prompt you to turn the ignition key on and then determines whether the mapping stored in the ECU can be updated.

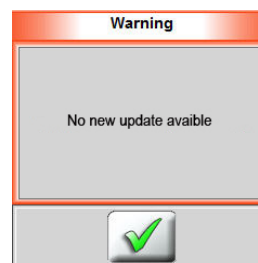
If an update is available, a corresponding message appears for a few seconds and then you will be prompted to enter the vehicle frame number .



Enter the frame number (17 characters) and click the green check mark button to continue.



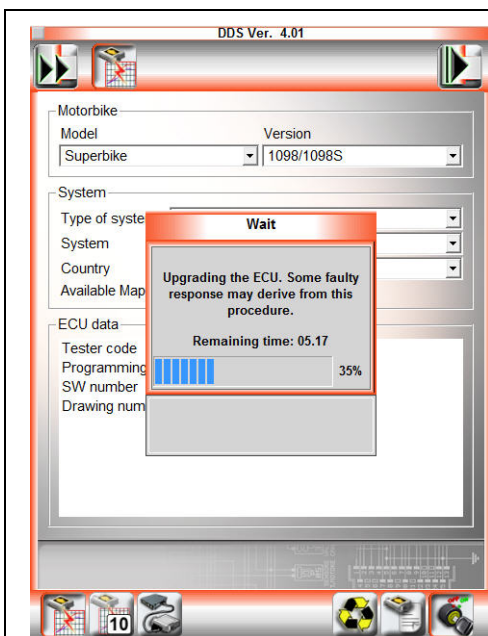
If the DDS determines that the mapping currently stored in the ECU cannot be updated or finds no available updates, the following message is displayed



This means no updates can be downloaded to the vehicle because the ECU already contains the latest map.



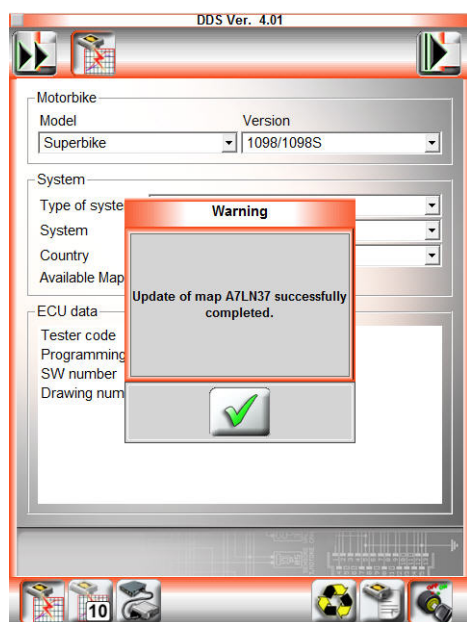
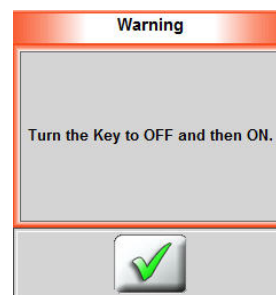
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If an update is available after entering the frame number the EPROM is wiped off and the ECU update process begins.

Wait until the progress bar is filled. This means the new software has been downloaded.

When the download is completed, perform a “KEY OFF/KEY ON “ cycle if prompted



When finished, a message will be displayed confirming the successful programming of the ECU. The new map code will also be displayed.

**Tip:** To help you keep track of subsequent updates, the following buttons let you call up and view past update operations:

**Last 10 updates:** Lets you view the update log with the last 10 updates.



**Report :** Shows last update report



ECU re-programming has now been successfully completed.

\* Note - Please reset the TPS using the standard TPS resetting procedure, prior to disconnecting the DDS from the motorcycle.



**DUCA T I N O R T H A M E R I C A , I N C**  
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| VIN               | VIN               | VIN               | VIN               |
|-------------------|-------------------|-------------------|-------------------|
| ZDM1XBEW57B000314 | ZDM1XBEW47B001115 | ZDM1XBEW37B001171 | ZDM1XBEW47B001180 |
| ZDM1XBEW77B000315 | ZDM1XBEW57B001107 | ZDM1XBEW47B001129 | ZDM1XBEW47B001194 |
| ZDM1XBEWX7B001068 | ZDM1XBEW57B001110 | ZDM1XBEW47B001132 | ZDM1XBEW47B001213 |
| ZDM1XBEWX7B001071 | ZDM1XBEW67B001097 | ZDM1XBEW47B001146 | ZDM1XBEW57B001186 |
| ZDM1XBEWX7B001085 | ZDM1XBEW67B001102 | ZDM1XBEW47B001163 | ZDM1XBEW57B001205 |
| ZDM1XBEW07B001080 | ZDM1XBEW67B001116 | ZDM1XBEW57B001124 | ZDM1XBEW67B001178 |
| ZDM1XBEW37B001087 | ZDM1XBEW77B001092 | ZDM1XBEW57B001138 | ZDM1XBEW67B001181 |
| ZDM1XBEWX7B001068 | ZDM1XBEW77B001108 | ZDM1XBEW57B001141 | ZDM1XBEW67B001195 |
| ZDM1XBEWX7B001071 | ZDM1XBEW77B001111 | ZDM1XBEW57B001155 | ZDM1XBEW67B001200 |
| ZDM1XBEWX7B001085 | ZDM1XBEW87B001098 | ZDM1XBEW57B001169 | ZDM1XBEW67B001214 |
| ZDM1XBEW07B001077 | ZDM1XBEW87B001103 | ZDM1XBEW57B001172 | ZDM1XBEW77B001173 |
| ZDM1XBEW07B001080 | ZDM1XBEW87B001117 | ZDM1XBEW67B001133 | ZDM1XBEW77B001187 |
| ZDM1XBEW17B001069 | ZDM1XBEW87B001120 | ZDM1XBEW67B001147 | ZDM1XBEW77B001190 |
| ZDM1XBEW17B001072 | ZDM1XBEW97B001109 | ZDM1XBEW67B001150 | ZDM1XBEW87B001179 |
| ZDM1XBEW17B001086 | ZDM1XBEW97B001112 | ZDM1XBEW67B001164 | ZDM1XBEW87B001182 |
| ZDM1XBEW27B001078 | ZDM1XBEW37B001090 | ZDM1XBEW77B001125 | ZDM1XBEW87B001196 |
| ZDM1XBEW27B001081 | ZDM1XBEW57B001091 | ZDM1XBEW77B001139 | ZDM1XBEW87B001201 |
| ZDM1XBEW37B001073 | ZDM1XBEW77B001089 | ZDM1XBEW77B001142 | ZDM1XBEW87B001215 |
| ZDM1XBEW37B001087 | ZDM1XBEW77B001092 | ZDM1XBEW77B001156 | ZDM1XBEW97B001174 |
| ZDM1XBEW47B001079 | ZDM1XBEW97B001093 | ZDM1XBEW87B001134 | ZDM1XBEW97B001188 |
| ZDM1XBEW47B001082 | ZDM1XBEW17B001119 | ZDM1XBEW87B001148 | ZDM1XBEW97B001191 |
| ZDM1XBEW57B001074 | ZDM1XBEWX7B001135 | ZDM1XBEW87B001151 | ZDM1XBEW97B001207 |
| ZDM1XBEW57B001088 | ZDM1XBEWX7B001149 | ZDM1XBEW87B001165 | ZDM1XBEW97B001210 |
| ZDM1XBEW67B001066 | ZDM1XBEWX7B001152 | ZDM1XBEW97B001126 | ZDM1XBEWX7B001183 |
| ZDM1XBEW67B001083 | ZDM1XBEWX7B001166 | ZDM1XBEW97B001143 | ZDM1XBEWX7B001197 |
| ZDM1XBEW77B001075 | ZDM1XBEW07B001127 | ZDM1XBEW97B001157 | ZDM1XBEW77B001206 |
| ZDM1XBEW87B001067 | ZDM1XBEW07B001130 | ZDM1XBEW97B001160 | ZDM1XBEWX7B001538 |
| ZDM1XBEW87B001070 | ZDM1XBEW07B001144 | ZDM1XBEWX7B001202 | ZDM1XBEWX7B001541 |
| ZDM1XBEW87B001084 | ZDM1XBEW07B001158 | ZDM1XBEW07B001175 | ZDM1XBEWX7B001555 |
| ZDM1XBEW97B001076 | ZDM1XBEW07B001161 | ZDM1XBEW07B001189 | ZDM1XBEW07B001547 |
| ZDM1XBEWX7B001099 | ZDM1XBEW17B001136 | ZDM1XBEW07B001192 | ZDM1XBEW17B001539 |
| ZDM1XBEWX7B001104 | ZDM1XBEW17B001153 | ZDM1XBEW07B001208 | ZDM1XBEW17B001542 |
| ZDM1XBEWX7B001118 | ZDM1XBEW17B001167 | ZDM1XBEW07B001211 | ZDM1XBEW17B001556 |
| ZDM1XBEWX7B001121 | ZDM1XBEW17B001170 | ZDM1XBEW17B001184 | ZDM1XBEW27B001548 |
| ZDM1XBEW07B001094 | ZDM1XBEW27B001128 | ZDM1XBEW17B001198 | ZDM1XBEW27B001551 |
| ZDM1XBEW07B001113 | ZDM1XBEW27B001131 | ZDM1XBEW17B001203 | ZDM1XBEW37B001543 |
| ZDM1XBEW17B001105 | ZDM1XBEW27B001145 | ZDM1XBEW27B001176 | ZDM1XBEW37B001557 |
| ZDM1XBEW17B001122 | ZDM1XBEW27B001159 | ZDM1XBEW27B001193 | ZDM1XBEW37B001560 |
| ZDM1XBEW27B001095 | ZDM1XBEW27B001162 | ZDM1XBEW27B001209 | ZDM1XBEW47B001549 |
| ZDM1XBEW27B001100 | ZDM1XBEW37B001123 | ZDM1XBEW27B001212 | ZDM1XBEW47B001552 |
| ZDM1XBEW27B001114 | ZDM1XBEW37B001137 | ZDM1XBEW37B001185 | ZDM1XBEW57B001544 |
| ZDM1XBEW37B001106 | ZDM1XBEW37B001140 | ZDM1XBEW37B001199 | ZDM1XBEW57B001558 |
| ZDM1XBEW47B001096 | ZDM1XBEW37B001154 | ZDM1XBEW37B001204 | ZDM1XBEW67B001553 |
| ZDM1XBEW47B001101 | ZDM1XBEW37B001168 | ZDM1XBEW47B001177 | ZDM1XBEW77B001559 |



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| VIN               | VIN               | VIN               | VIN               |
|-------------------|-------------------|-------------------|-------------------|
| ZDM1XBEW87B001537 | ZDM1XBEW27B001579 | ZDM1XBEW57B001642 | ZDM1XBEW27B001727 |
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| ZDM1XBEW07B001595 | ZDM1XBEW67B001584 | ZDM1XBEW77B001643 | ZDM1XBEW47B001681 |
| ZDM1XBEW07B001600 | ZDM1XBEW77B001562 | ZDM1XBEW77B001657 | ZDM1XBEW47B001695 |
| ZDM1XBEW07B001614 | ZDM1XBEW77B001576 | ZDM1XBEW77B001660 | ZDM1XBEW47B001700 |
| ZDM1XBEW17B001590 | ZDM1XBEW87B001568 | ZDM1XBEW87B001621 | ZDM1XBEW47B001728 |
| ZDM1XBEW17B001606 | ZDM1XBEW87B001571 | ZDM1XBEW87B001635 | ZDM1XBEW57B001673 |
| ZDM1XBEW27B001596 | ZDM1XBEW87B001585 | ZDM1XBEW87B001649 | ZDM1XBEW57B001687 |
| ZDM1XBEW27B001601 | ZDM1XBEW97B001563 | ZDM1XBEW87B001652 | ZDM1XBEW57B001690 |
| ZDM1XBEW27B001615 | ZDM1XBEW97B001577 | ZDM1XBEW97B001627 | ZDM1XBEW57B001706 |
| ZDM1XBEW37B001588 | ZDM1XBEW97B001580 | ZDM1XBEW97B001630 | ZDM1XBEW57B001723 |
| ZDM1XBEW37B001591 | ZDM1XBEW37B001574 | ZDM1XBEW97B001644 | ZDM1XBEW67B001679 |
| ZDM1XBEW37B001607 | ZDM1XBEW47B001583 | ZDM1XBEW97B001658 | ZDM1XBEW67B001682 |
| ZDM1XBEW37B001610 | ZDM1XBEWX7B001636 | ZDM1XBEW97B001661 | ZDM1XBEW67B001696 |
| ZDM1XBEW47B001602 | ZDM1XBEWX7B001653 | ZDM1XBEWX7B001622 | ZDM1XBEW67B001715 |
| ZDM1XBEW47B001616 | ZDM1XBEW07B001628 | ZDM1XBEWX7B001667 | ZDM1XBEW67B001729 |
| ZDM1XBEW57B001589 | ZDM1XBEW07B001631 | ZDM1XBEWX7B001670 | ZDM1XBEW77B001674 |
| ZDM1XBEW57B001592 | ZDM1XBEW07B001645 | ZDM1XBEWX7B001684 | ZDM1XBEW77B001688 |
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| ZDM1XBEW87B001604 | ZDM1XBEW37B001624 | ZDM1XBEW17B001668 | ZDM1XBEW97B001708 |
| ZDM1XBEW87B001618 | ZDM1XBEW37B001638 | ZDM1XBEW17B001671 | ZDM1XBEW97B001711 |
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**DUCA T I N O R T H A M E R I C A , I N C**  
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| VIN               | VIN               | VIN               | VIN               |
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| ZDM1XBEWX7B001765 | ZDM1XBEW57B001771 | ZDM1XBEW87B001814 | ZDM1XBEW47B001891 |
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| VIN               | VIN               | VIN               | VIN               |
|-------------------|-------------------|-------------------|-------------------|
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| ZDM1XBEW17B002075 | ZDM1XBEW87B002137 | ZDM1XBEW57B002029 | ZDM1XBEW37B002045 |
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| VIN               | VIN               | VIN               | VIN               |
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**DUCA T I N O R T H A M E R I C A , I N C**  
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| VIN               | VIN               | VIN               | VIN               |
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| VIN               | VIN               | VIN               | VIN               |
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| ZDM1XBEW77B003618 | ZDM1XBEWX7B003788 | ZDM1XBEW77B003747 | ZDM1XBEW37B004071 |
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**DUCA T I N O R T H A M E R I C A , I N C**  
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| VIN               | VIN               | VIN               | VIN               |
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**DUCA T I N O R T H A M E R I C A , I N C**  
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