DAIMLERCHRYSLER

DaimlerChrysler Corporation
Stephan J. Speth
Director

Vehicle Compliance & Safety Affairs

October 9, 2007

Mr. Daniel Smith Associate Administrator, Safety Assurance National Highway Traffic Safety Administration 400 Seventh Street, S.W. Washington, D.C. 20590

Dear Mr. Smith:

Reference: NHTSA Identification Number 07V-413

Enclosed are representative copies of communications relating to the 2007 model year vehicles involved in the referenced recall. Chrysler expects to notify dealers during the week of October 15, 2007 and to begin owner notification during the week of October 22, 2007. The exact number of manufactured vehicles in the recall is 1,295.

The involved Vehicle Identification Number range is:

<u>Low High</u> 7J530972 7J587399

(VIN last eight characters) - 7 = model year; J = St. Louis Assembly Plant North, Fenton Missouri; and the last six digits = sequential number.

We caution that the above range represents only the lowest and highest VIN sequential numbers included in the recall. This range cannot be used to determine conclusively that a vehicle is involved in the recall because most vehicles with a VIN within the range are not affected by the recall.

This completes Chrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely

Stephan J. Speth, Director

Vehicle Compliance and Safety Affairs

Enclosure: Dealer and Owner Letter for Recall G32

cc: K.C. DeMeter

DaimlerChrysler

October 2007

Dealer Service Instructions for:

Safety Recall G32 Propeller Shaft Yoke

Models

2007

(DR) Dodge Ram 1500 (4x2) Pick Up

NOTE: This recall applies only to the above vehicles equipped with a 6-speed manual transmission (sales code DEJ) built at the St. Louis North Assembly Plant ("J" in the 11th VIN Position) through February 22, 2007 (MDH 022223).

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The propeller shaft yoke on about 1,290 of the above vehicles may break under certain driving conditions. This could result in a loss of vehicle control and cause a crash without warning.

Repair

The propeller shaft assembly must be replaced.

Parts Information

Part Number Description

CBA0G320 Propeller Shaft Assembly

Each propeller shaft assembly comes complete with the universal joints and mounting flanges.

Each dealer to whom vehicles in the recall were assigned will receive enough propeller shafts to service about 20% of those vehicles.

Service Procedure

- 1. With the transmission in the neutral position, raise the vehicle on an appropriate hoist.
- 2. Remove the four (4) pinion flange bolts and support the end of the propeller shaft on a jack-stand (Figure 1).
- 3. Remove the four (4) transmission flange bolts and remove the propeller shaft from the vehicle (Figure 2).

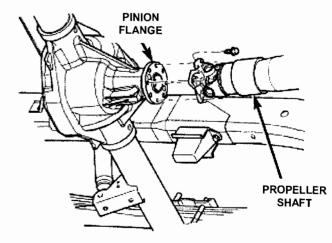


Figure 1

- 4. Destroy and then discard the old propeller shaft.
- 5. Clean off any rust or debris on the transmission and pinion flange mating surfaces.
- 6. Place the pinion side of the new propeller shaft onto the jack-stand while installing the transmission flange bolts finger tight (Figure 2).

NOTE: The slip yoke rubber boot on the propeller shaft must be located towards the transmission.

- 7. Install the four (4) pinion flange bolts and tighten to 85 ft. lbs. (115 N·m).
- 8. Tighten the transmission flange bolts to 85 ft. lbs. (115 N·m) (Figure 2).
- 9. Lower the vehicle from the hoist.

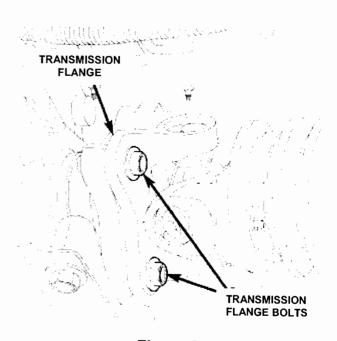


Figure 2

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by Chrysler to record recall service completions and provide dealer payments.

Use the following labor operation number and time allowance:

	Labor Operation	Time Allowance
	<u>Number</u>	
driveshaft	16-G3-21-82	0.5 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Dealer Notification

Replace

All dealers will receive three copies of this dealer recall notification letter by mail. To view this notification on DealerCONNECT, select "Global Recall System" on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to Chrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an <u>updated</u> VIN list of <u>their incomplete</u> vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the "Service" tab and then click on "Global Recall System." Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers <u>must</u> perform this repair on all unsold vehicles <u>before</u> retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services Field Operations Chrysler LLC

DaimlerChrysler

SAFETY RECALL G32 - PROPELLER SHAFT YOKE

Dear: (Name)

safety...

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler LLC has decided that a defect, which relates to motor vehicle safety, exists in some 2007 model year 4x2 Dodge Ram 1500 pick up trucks equipped with a manual transmission.

and cause a crash without warning.

What your dealer Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the propeller shaft on your truck. The work will take about

½ hour to complete. However, additional time may be necessary depending on

service schedules.

What you must Simply contact your dealer right away to schedule a service appointment. Ask the do to ensure your dealer to hold the part for your vehicle or to order it before your appointment.

Remember to bring this letter with you to your dealer.

If you need If you have questions or concerns which your dealer is unable to resolve, please

help... contact Chrysler at 1-800-853-1403.

Please help us update our records, by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler P.O. Box 4639 Oak Ridge, TN 37831, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to http://www.safercar.gov.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations Chrysler LLC Notification Code G32

Buckle up for Safety!

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.