



Driven to Explore

Fleetwood Enterprises, Inc.
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P.O. Box 7638 / Riverside, CA 92513-7638
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IMPORTANT RECALL INFORMATION #70802

August 2007

**TO: ALL FLEETWOOD DEEALER PRINCIPALS,
SERVICE MANAGERS
AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #70802
2008 DISCOVERY, EXCURSION, PROVIDENCE 39R MODEL -
UNSECURED PROPANE GAS HOSE**

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing center located in Decatur, Indiana is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., has decided that a defect which relates to motor vehicle safety exists in certain 2008 model year Discovery, Excursion and Providence 39R model motor homes. We are notifying owners in order to correct the problem. A copy of the letter sent to owners is enclosed for your information.

WHAT IS THE PROBLEM?

On certain Discovery, Excursion and Providence 39R model motor homes the propane gas hose, under the galley slide-out room, can flex and make contact with other components during slide-out room operation. This may lead to abrasion or kinking of the propane gas hose which may result in a propane gas leak and the potential for an explosion and/or fire.

WHAT SHOULD YOU DO?

Owners of the above mentioned motor homes have been asked to contact a Fleetwood dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the enclosed Recall Service Bulletin #70802 prior to beginning the repairs.

Once repairs are completed, have the customer sign your dealership's Internal Repair Order and submit your request electronically through e-FDN, or you may also have the customer sign the Fleetwood Repair Order (form X-SR-042) and submit for reimbursement to your National Warranty Processing Center in Decatur, Indiana. You will be reimbursed in accordance with Service Bulletin #70802. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. Fleetwood is asking our dealers to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act of 1966 requires that: If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Safety Recall Campaign.

Thank you for helping Fleetwood with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your regional Fleetwood Service Center.

Sincerely,

FLEETWOOD ENTERPRISES, INC.



Tina Inkrote
Service Administrator
Motor Home Division

Enclosures: Recall #70802 Customer Letter
Recall #70802 Service Bulletin

Recall Bulletin 70802



**RECALL
BULLETIN:**
70802

**YEAR(S)
AFFECTED:**
2008

**PRODUCT(S)
AFFECTED:**
Discovery,
Excursion,
Providence,
see affected
serial numbers
listed in this
Bulletin

**MODEL(S)
AFFECTED:**
39R

SUBJECT:
Secure the
Propane Hose
Under the Galley
Slide-Out

KEYWORDS:
Propane Hose,
Propane, Galley
Slide-Out

ISSUE DATE:
August 2007

The purpose of this Recall Bulletin is to provide a procedure for securing the propane hose under the galley slide-out room on 2008 Discovery, Excursion and Providence model 39R motor homes with serial numbers listed in this Bulletin.

CONDITIONS:

The propane hose, under the galley slide-out room, can flex and make contact with other components during slide-out room operation. This may lead to abrasion or kinking of the propane hose.

IMPORTANT NOTE: Read this entire Bulletin carefully before proceeding. Follow all customary safety practices, as well as all safety warnings outlined in this procedure.

CORRECTION:

1. Park the motor home on a dry, level, paved hard surface. Put the transmission into Neutral and engage the parking brake.

⚠ WARNING

DO NOT WORK UNDER A MOTOR HOME WITH AN INFLATED AIR SUSPENSION SYSTEM. BODILY INJURY OR DEATH COULD RESULT FROM A SUDDEN DROP IN THE MOTOR HOME AIR SUSPENSION SYSTEM.

2. Dump the motor home air suspension.

⚠ WARNING

DO NOT USE THE LEVELERS TO ELEVATE OR SUSPEND THE MOTOR HOME OFF THE PAVEMENT. INJURY AND/OR DEATH COULD RESULT FROM USING THE LEVELING SYSTEM IN THIS MANNER.

3. Level the motor home using the electric levelers.
4. Fully extend the galley slide-out room using the slide-out control switch.

⚠ WARNING

STAY AWAY FROM ALL AREAS BENEATH THE SLIDE-OUT ROOM WHILE POWER SOURCES FOR THE SLIDE-OUT SYSTEM ARE ACTIVATED. POST A "WARNING – DO NOT OPERATE" SIGN ON THE SLIDE-OUT ROOM CONTROL SWITCH AND THE BATTERY DISCONNECT SWITCHES.

5. Turn off the ignition and remove the ignition key. Maintain control of the ignition key until repairs are completed. This will prevent a third party from activating the ignition or motor home chassis systems.

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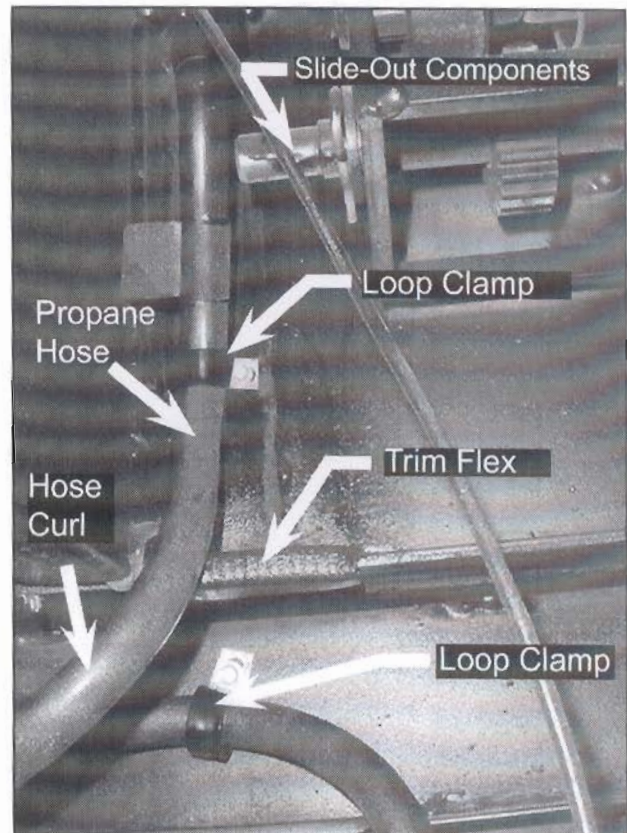
It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods.

6. Turn off both the Main and the Auxiliary Battery Disconnect Switches.
7. Locate the 24" long propane hose connecting the lower and upper manifolds under the motor home and near the inner end of the rear slide-out extension arm for the galley. Inspect the propane hose for signs of kinks or outer surface wear damage.
8. If the propane hose has been kinked or damaged, it must be replaced. Contact Fleetwood Dealer Technical Support for authorization to replace the hose and to perform a Propane Gas System Leak Test.

NOTE: *The Propane Gas will need to be turned off at the tank and the pressure drained from the lines before replacing the propane hose.*

If the propane hose is not kinked or damaged, proceed to the next step.

9. Install one insulated loop clamp, as shown in the photo, to secure the top portion of the propane hose away from the slide-out system drive shaft and extension arm assembly.
10. Install a second insulated loop clamp, as shown in the photo, to secure the curled lower portion of the propane hose.
11. Attach a length of Trim Flex to the steel edge of the Power Platform "I" beam flange for additional protection. See photo.
12. Verify the propane hose has clearance from all pinch points, abrasion areas, and sharp metal edges.
13. Turn on the Battery Disconnect Switches.
14. Turn on the Ignition switch and close the galley slide-out room.
15. Retract the levelers.
16. Start the engine to inflate the air suspension.



PARTS:

<u>PART NO.</u>	<u>DESCRIPTION</u>	<u>Quantity</u>
535994	Kit, Propane Hose Secure, Recall 70802	1
	(Kit Contains)	
	Insulated Loop Clamp	2
	Tek Screws, 12-14 X 1"	2
	Trim Flex, 3/16" (3 inches long)	1

Additional parts – Order Only as Required:

007412	Hose, Propane, 3/8" I.D. X 1/2" FPT X 3/8 FL X 24"	AR*
	AR = As Required	

NOTE: *Prior Authorization is Required (PAR) for Propane Hose Replacement. See Step 8.*

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TOOLS:

Power Driver with Bits

Hammer

Adjustable Wrench (2 required only if propane hose is replaced)

Pipe Wrench (required only if propane hose is replaced)

Manometer (required only if propane hose is replaced)

WARRANTY LABOR ALLOWANCE:

Secure Propane Hose with Loop Clamps and Install Trim Flex

9190 – 11	0.10 hrs	Inspected/Not Defective
9190 – 12	0.30 hrs	Inspected/Defective/Repaired
9190 – 13	0.10 hrs	Inspected/Defective/Owner Decline
9190 – 14	0.10 hrs	Inspected/Defective/Missing Parts
9190 – 15	0.10 hrs	Inspected/Defective/Need Tools
9190 – 16	0.10 hrs	Unable to Notify Customer
9190 – 17	0.10 hrs	Customer Unreachable

*If you have any questions concerning the Bulletin, contact Fleetwood Dealer Technical Support at:
(800) 816-9825*

Fleetwood Service Literature is available at: www.fleetwoodrvdealers.com

Affected Motor Home Serial Numbers**Discovery**

770R84400214	770R84400417	770R84400579	770R84400690
770R84400327	770R84400418	770R84400580	770R84400691
770R84400328	770R84400419	770R84400581	770R84400717
770R84400329	770R84400461	770R84400582	770R84400718
770R84400330	770R84400462	770R84400583	770R84400719
770R84400331	770R84400463	770R84400584	770R84400720
770R84400332	770R84400464	770R84400688	770R84400721
770R84400416	770R84400465	770R84400689	770R84400722

Excursion

779R84400337	779R84400342	779R84400345	779R84400348
779R84400339	779R84400343	779R84400346	779R84400349

Providence

772R84400308

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IMPORTANT RECALL INFORMATION #70802

August, 2007

Dear Valued Fleetwood Motor Home Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing center located in Decatur, Indiana has decided that a defect which relates to motor vehicle safety exists in certain 2008 model year Discovery, Excursion and Providence 39R model motor homes.

WHAT IS THE PROBLEM?

On certain Discovery, Excursion and Providence 39R model motor homes the propane gas hose, under the galley slide-out room, can flex and make contact with other components during slide-out room operation. This may lead to abrasion or kinking of the propane gas hose which may result in a propane gas leak and the potential for an explosion and/or fire.

WHAT SHOULD YOU DO?

Please make certain your motor home is inspected and repaired by contacting your selling dealer, and making an appointment to have this inspection and repair performed. If they are not available, another Fleetwood motor home dealer may do this work for you.

WHAT WILL FLEETWOOD DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, Fleetwood dealers will be supplied with all the information needed to enable them to inspect and if necessary replace the propane gas hose if it is kinked or damaged. If the propane gas hose is not kinked or damaged, Fleetwood will install insulated loop clamps to secure the propane gas hose away from components. The total length of time your motor home will be out of service will depend on the dealer's work schedule.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information regarding this recall #70802 contact Fleetwood Owner Relations at 800-509-3418.

When you deliver your motor home for repairs, your dealer will complete a Fleetwood Repair Order. Upon completion of the repair, please sign the dealership's Repair Order or Fleetwood's Repair Order and fill out the enclosed, self-addressed **Vehicle Information Update Card** and return it to Fleetwood. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For leased vehicles: Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

FLEETWOOD OWNER RELATIONS - RECALL #70802

P.O. Box 1007
Decatur, Indiana 46733
(800) 509-3418

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Fleetwood Enterprises, Inc., is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

FLEETWOOD ENTERPRISES, INC.



Tina Inkrote
Service Administrator
Motor Home Division