

August 11, 2007

Dear Service Manager:

American Honda is announcing a noncompliance campaign for some early-production 2008 RDXs. On affected vehicles, the certification label on the driver's doorjamb does not list the required tire and rim size information. This would cause the vehicle to be noncompliant with 49 CFR Part 567, "Certification."

**Inspection/Repair Strategy**

The repair is to inspect the certification label on all 2008 RDXs in your inventory (up to VIN 5J8TB1...8A000840), and replace the label if the tire and rim information is missing. **According to federal law, these vehicles cannot be sold or leased until they are repaired.** For label removal/installation and warranty information, refer to Service Bulletin 07-045, *Noncompliance Recall: RDX Certification Label*.

**Client Notification**

Initially, all owners of affected vehicles (about 100 in total) will be offered the free label replacement by Acura DPSMs. The DPSMs will give owners the option of having the label replaced at an Acura dealer, or in another convenient location. After that, any owner who did not have the label replaced will be sent a notification, asking them to return to their selling dealer for label replacement. An example of the client notification is at the end of S/B 07-045.

**Parts Information**

Earlier this month, we sent you a small quantity of VIN-specific certification labels for vehicles sold by, in stock, or in transit to your dealership. Because the certification labels are VIN-specific, they cannot be ordered. If a label is damaged during installation, contact your DPSM for a replacement. The replacement label will then be mailed to you within five business days. *This method of label replacement is only available for this campaign.*

Sincerely,

**American Honda Motor Co., Inc.  
Acura Automobile Division**



**Noncompliance Recall: RDX Certification Label**

**BACKGROUND**

On some early-production 2008 RDXs, the certification label on the driver’s doorjamb does not contain the required tire and rim size information. This would cause the vehicle to be noncompliant with 49 CFR Part 567, “Certification.”

**CLIENT NOTIFICATION**

All owners of affected vehicles (about 100 in total) will be mailed a notification of this recall. In the notification, owners are asked to return to their selling dealer to have the VIN-specific certification label replaced. An example of the client notification is at the end of this service bulletin.

Some vehicles affected by this recall are still in dealer inventory. **According to federal law, those vehicles cannot be sold or leased until the VIN-specific certification label is replaced.**

Only 744 vehicles within the VIN range are affected by this campaign. To verify that a vehicle is eligible, check at least one of these items:

- The customer has a notification letter.
- The vehicle is shown on your campaign responsibility report.
- The vehicle is shown as eligible on a VIN status inquiry.

In addition to these verification items, check the certification label on the driver’s doorjamb:

**CERTIFICATION LABEL**



- If the tire and rim size information is on the label, the label is correct, and no further action is needed.
- If the tire and rim size information is not on the label, the label is incorrect and must be replaced.

**TIRE/RIM INFORMATION IS MISSING**  
The label must be replaced.



**TIRE/RIM INFORMATION IS LISTED**  
The label is OK.

**CORRECTIVE ACTION**

Remove the certification label from the driver’s doorjamb, and apply a new, VIN-specific label.

**PARTS INFORMATION**

Your service manager was sent VIN-specific certification labels for affected vehicles sold by, in stock, or in transit to your dealership. Because the certification labels are VIN-specific, they cannot be ordered.

**WARRANTY CLAIM INFORMATION**

Operation Number: 848501  
 Flat Rate Time: 0.3 hour  
 Failed Part: P/N 42762-STK-A01  
 Defect Code: 5RK00  
 Symptom Code: Q5400  
 Template ID: 07-045A  
 Skill Level: Maintenance Technician



**CLIENT INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Acura automobile dealer.

## REPAIR PROCEDURE

1. Make sure the VIN on the new certification label matches the VIN on the vehicle. Look at the VIN plate on the top of the dashboard or the label in the driver's doorjamb.
2. Using a trim tool (KTC Handy Remover, T/N AP 201-N [or equivalent]), begin at a corner of the label, and peel the label off the doorjamb. As much as possible, try to remove the label together with its clear laminate. The label will come off in several pieces. Be sure to remove the entire label.

NOTE: If the label won't come off with just the trim tool, use a heat gun. When using a heat gun, be careful not to overheat the paint.

### CERTIFICATION LABEL



### TRIM TOOL



The label may come off in pieces.

3. Remove the label residue and adhesive with 3M adhesive remover on a clean shop towel. Allow the area to dry.  
NOTE: Do not allow the adhesive remover to contact any of the other labels on the doorjamb.
4. Attach the new label to the doorjamb in the same location and direction as the removed label.

## NOTE:

- To avoid tearing the label, do not reposition it once you've begun to apply it.
- Apply the label slowly, from one end to the other.
- To avoid wrinkles in the label, press it down firmly once it's applied.



Make sure there are no wrinkles in the new label.

### Example of Client Letter

August 2007

### Noncompliance Recall: RDX Certification Label

Dear RDX Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### What is the reason for this notice?

Honda Motor Co., Ltd. has found that certain 2008 model year Acura RDX vehicles may fail to comply with 49 CFR Part 567, "Certification." Some certification labels may not contain the required tire and rim size information.

#### What should you do?

Call [selling dealer's name and telephone number to be inserted here] and make an appointment to have your vehicle updated. The dealer will confirm that your certification label needs to be replaced. The dealer will remove the incorrect label and adhere the correct label. This work will be done *free of charge*. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

#### Who to contact if you experience problems.

If you are not satisfied with the service you get from your Acura dealer, you can write to:

American Honda Motor Co., Inc.  
Acura Client Services  
Mail Stop 500-2N-7E  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a claim to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, DC 20590

Or call the toll-free Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

**What to do if you feel this notice is in error.**

Our records show that you are the current owner of a 2008 RDX involved in this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid *Information Change Card*. We will then update our records.

**Lessor Information**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

**If you have questions.**

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call Acura Client Services at (800) 382-2238.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.**  
**Acura Automobile Division**