



Driven to Explore

Fleetwood Enterprises, Inc.
1030 Maryland Avenue, Suite 100
P.O. Box 1618 / Williamsport, Maryland 21790
or 800.321.5216 / www.fleetwood.com

IMPORTANT RECALL INFORMATION #70806

August, 2007

TO: ALL FLEETWOOD DEALER PRINCIPALS,
SERVICE MANAGERS,
AND PARTS MANAGERS

SUBJECT: RECALL CAMPAIGN #70806
Prowler, Terry, Wilderness
Manufacturer Federal Certification Tags

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing center located in Williamsport, Maryland, is requesting your assistance in conducting a voluntary safety recall notification campaign in accordance with the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises Inc. has decided that certain 2007 model year Prowler, Terry, and Wilderness travel trailers, with model identifications 3902BDS, 390BDDS, and 390BHDS, fail to comply with the requirements of Federal Regulation 49, Part 567, "Certification". These travel trailers were manufactured at our Williamsport, Maryland manufacturing plant from October 9, 2006 through February 16, 2007.

We are notifying the owners of the affected units in order to correct the problem. A copy of the letter sent to owners is enclosed for your information.

WHAT IS THE PROBLEM?

Fleetwood Enterprises, Inc. has become aware of a tire pressure rating error on the Travel Trailer Manufacturer Federal Certification tag. The tags were printed with a tire pressure of 65 PSI (pounds per square inch). The correct tire pressure for travel trailers equipped with "Load Range E" tires should be identified as "80 PSI".

To correct this non-compliance, it is necessary to replace the Travel Trailer Manufacturer Federal Certification Tag. A new Certification tag, identifying the correct tire air pressure, was provided to customers in the envelope containing their Recall Notice.

WHAT SHOULD YOU DO?

Please check your travel trailer inventory and perform the "Repair Procedure, Recall 70806" included with this letter, on affected units. It is imperative that this procedure be completed prior to the sale of the affected units so your customers will not be inconvenienced.

Owners of the above mentioned travel trailers have been given the option to contact their Fleetwood dealer to have the described non-compliance remedied. In the event that a customer contacts you regarding this Recall, please verify warranty reimbursement eligibility before beginning repairs by referring to the serial number range listed in the enclosed Service Bulletin 70806.

Should a customer have you perform this service, please process your warranty claim through Fleetwood's e-FDN system or submit a paper warranty claim to the appropriate Fleetwood Service Center. You will be reimbursed in accordance with Service Bulletin #70806. Customers will not be charged for these repairs.

If you are contacted by the owner of a travel trailer with questions concerning this topic, please ask them to contact:

FLEETWOOD CUSTOMER SERVICE - RECALL #70806
800-445-3307

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific travel trailer. Fleetwood is asking our dealers to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act of 1966) requires that: If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this information with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Safety Recall Campaign.

Thank you for helping Fleetwood with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your regional Fleetwood Service Center.

Sincerely,

FLEETWOOD ENTERPRISES, INC.



Jacy Young
Service Administrator
Travel Trailer Division

Recall Bulletin 70806



**RECALL
BULLETIN:
70806**

**YEAR(S)
AFFECTED:
2007**

**PRODUCT(S)
AFFECTED:**
Prowler, Terry,
Wilderness
Travel Trailers
with serial
numbers listed
in this Bulletin

**MODEL(S)
AFFECTED:**
3902BDS,
390BDDS,
390BHDS

SUBJECT:
Replacing the
Manufacturer
Federal
Certification
Tag

KEYWORDS:
Tire Air
Pressure, Air
Pressure, Tire,
Tires, PSI

ISSUE DATE:
August 2007

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The purpose of this Bulletin is to inform Fleetwood dealers of the need to replace the Manufacturer Federal Certification Tag on certain Prowler, Terry, and Wilderness travel trailers.

CONDITION:

Fleetwood Enterprises, Inc. has discovered that certain 2007 model year Prowler, Terry, and Wilderness Travel Trailers, have an incorrect Tire Pressure rating of 65 PSI (pounds per square inch, cold tire pressure) printed on the Manufacturer Federal Certification Tag. The correct Tire Pressure rating for travel trailers equipped with "Load Range E" tires should be identified as 80 PSI.

Note: All other listed values on the Tag are correct.

Retail owners of affected travel trailers, and dealers holding affected units in inventory will receive a letter from Fleetwood containing a new and corrected Manufacturer Federal Certification Tag. Affected serial numbers requiring the new Tags are listed in this Bulletin.

PROCEDURE:

Important – Read Before Proceeding:

- **Be sure the correct replacement Tags are available and on-hand before proceeding. New Tags are serial number specific.**
 - **Verify that the tires installed on the affected travel trailer are stamped "Load Range E".**
1. Locate the original Manufacturer Federal Certification Tag on the roadside forward section of the travel trailer.
 2. Wipe off the surface of the original Manufacturer Federal Certification Tag to remove dirt and debris.
 3. Deface the original Manufacturer Federal Certification Tag with a black permanent marker.
 4. Peel the backing from the new Manufacturer Federal Certification Tag and apply over the top of the defaced original Tag. The new Tag should completely cover the original.
 5. Verify that each "Load Range E" tire is inflated to 80 PSI.

NOTE: According to the National Highway Traffic Safety Administration, the vehicle should remain parked for at least three hours before measuring tire air pressure in order to obtain an accurate reading.

This bulletin is supplied for technical information only and is not an authorization for repairs.

Federal Law (Section 154 of the National Traffic and Motor Vehicle Safety Act of 1966) requires that: If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."

TOOLS:

Shop cloth
Black Permanent Marker

WARRANTY LABOR ALLOWANCE:

Use Flat Rate Codes:

“Install new Manufacturer Federal Certification Tag”

9191 - 11	0.10 hr.	Inspected/Not Defective
9191 - 12	0.10 hr.	Inspected/Defective/Repaired
9191 - 13	0.10 hr.	Inspected/Defective/Owner Decline
9191 - 14	0.10 hr.	Inspected/Defective/Missing Parts
9191 - 15	0.10 hr.	Inspected/Defective/Need Tools
9191 - 16	0.10 hr.	Unable to Notify Customer
9191 - 17	0.10 hr.	Customer Unreachable

If you have any questions concerning this Recall Bulletin, contact Fleetwood's Travel Trailer Dealer Technical Assistance at:

1-800-617-6447

Fleetwood Service Literature can be accessed at: <http://www.fleetwoodrvdealers.com>

AFFECTED TRAVEL TRAILER SERIAL NUMBERS**2007 Prowler**

1EC1B392775345215	1EC1B392475345415	1EC1B392275345526	1EC1B392975345670
1EC1B392975345216	1EC1B392175345419	1EC1B392475345527	1EC1B392875345675
1EC1B392075345217	1EC1B392875345420	1EC1B392675345528	1EC1B392X75345676
1EC1B392275345221	1EC1B392775345425	1EC1B392975345667	1EC1B392375345681
1EC1B392475345222	1EC1B392975345426	1EC1B392075345668	1EC1B392575345682
1EC1B392675345223	1EC1B392075345427	1EC1B392275345669	1EC1B392775345683

2007 Terry

1EA1B392775345224	1EA1B392575345416	1EA1B392275345423	1EA1B392475345679
1EA1B392975345225	1EA1B392775345417	1EA1B392475345424	1EA1B392075345680
1EA1B392075345226	1EA1B392975345418	1EA1B392775345529	
1EA1B392275345227	1EA1B392975345421	1EA1B392075345677	
1EA1B392475345228	1EA1B392075345422	1EA1B392275345678	

2007 Wilderness

1ED1B392875345218	1ED1B392875345414	1ED1B392X75345530	1ED1B392X75345673
1ED1B392X75345219	1ED1B392875345428	1ED1B392175345531	1ED1B392175345674
1ED1B392675345220	1ED1B392X75345429	1ED1B392675345671	1ED1B392475345684
1ED1B392675345413	1ED1B392675345430	1ED1B392875345672	

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Driven to Explore

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IMPORTANT RECALL INFORMATION # 70806

August, 2007

Dear Valued Fleetwood Travel Trailer Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises Inc., on behalf of its subsidiary manufacturing center located in Williamsport, Maryland has decided that certain 2007 model year Prowler, Terry, and Wilderness travel trailers, with model identifications 3902BDS, 390BDDS, and 390BHDS, fail to comply with the requirements of Federal Regulation 49, Part 567, "Certification".

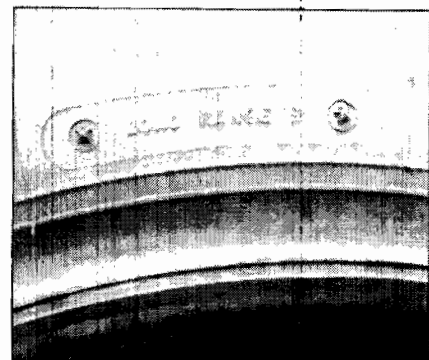
WHAT IS THE PROBLEM?

Fleetwood Enterprises, Inc. has become aware of a possible tire pressure rating error on the Travel Trailer Manufacturer Federal Certification tag. The 10-ply tires originally supplied with the travel trailer and rated "Load Range E", require tire inflation pressures of 80 PSI (pounds per square inch). The Certification tags were printed with a tire pressure rating of 65 PSI. The tire air pressure rating, printed on the Certification tag, must correspond with the Load Range of tires currently installed on the travel trailer.

It is important for your safety that tires are inflated to the proper air pressure. Driving with under-inflated tires can cause or contribute to premature tire failure that could result in a loss of control of the vehicle, increasing the risk of a crash.

WHAT SHOULD YOU DO?

1. Verify that the tires on your travel trailer are stamped "Load Range E", as shown in the photograph at right.
2. Locate the original Travel Trailer Manufacturer Federal Certification tag, located on the forward road-side exterior of the travel trailer. Wipe off any dirt or debris with a clean, dry cloth. Mark out the information printed on the original Certification tag using a black permanent marker. Peel the backing off of the new Travel Trailer Manufacturer Federal Certification tag enclosed with this letter, and apply it directly over the original tag. The new tag should completely cover the original.



3. Use a tire gauge to verify the air pressure of each "Load Range E" tire is 80 PSI.

NOTE: According to the National Highway Traffic Safety Administration, you should allow the vehicle to remain parked for at least three hours before measuring tire air pressure in order to obtain an accurate reading.

IMPORTANT: After you have completed this procedure, please return the enclosed, pre-addressed **Vehicle Information Update Card** to Fleetwood.

If you do not feel comfortable installing these tags, you may take your travel trailer to any Fleetwood dealer and they will perform this service at no charge to you. When delivering your travel trailer for repairs, your dealer will complete a **Fleetwood Repair Order**. Upon completion of the repair, please sign the **Fleetwood Repair Order** and fill out the enclosed, pre-addressed **Vehicle Information Update Card** and return it to Fleetwood.

If you have changed your address or sold the travel trailer, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle Information Update Card**, and return it to Fleetwood. This will enable us to update our records and if necessary, notify the new owner.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for the repair. For more information regarding this Recall #70806, contact Fleetwood Customer Service at (800) 445-3307.

For leased vehicles: Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

Fleetwood Customer Service – Recall 70806
P.O. Box 7638
Riverside, California 92513-7638
(800) 445-3307

If you believe that the dealer and Fleetwood Enterprises, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
Or go to
<http://www.safercar.gov>

Fleetwood Enterprises, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,
FLEETWOOD ENTERPRISES, INC.



Jacy Young
Service Administrator
Travel Trailer Division