



Mazda North American Operations

Electronic Field Communication

Information

eFC Number: 08-00066

Date: Friday, February 08, 2008

Subject: Voluntary Safety Recall 4707H - 1998-2002 B-Series Cruise Control Deactivation Switch - Phase 2

Originating

Name: Gaby Laur

Dept: 9540

Email ID:

Phone: 949-442-6590

Summary: Announcing the launch of Voluntary Safety Recall 4707H - 1998-2002 B-Series Cruise Control Deactivation Switch - Phase 2

See Also eFC Number(s):

Dealer Communication: Yes ☐

Additional Contacts:

eFC Type:

Concur:

Sales Operations: ☐

Aileen Sperber

Fixed Operations: ☒

Communication

This communication is to notify you of the launch of Phase 2 of the Voluntary Safety Recall 4707H - 1998-2002 B-Series Cruise Control Deactivation Switch. The following information will be e-mailed to all dealers upon release of this eFC.

In September 2007, Mazda Motor Corporation launched Safety Recall 4707H, 1998-2002 B-Series Cruise Control Deactivation Switch, on certain 1998-2002 B-Series vehicles produced from April 4, 1997 to December 10, 2002. At that time, service parts were not available and owners were requested to bring their vehicle in to your dealership for an interim repair consisting of disconnecting the cruise control deactivation switch.

This notice is to inform you that service parts are now available for Safety Recall 4707H, 1998-2002 B-Series Cruise Control Deactivation Switch.

TIMING

Dealer mailing date: February 11, 2008

Owner mailing date: February 18, 2008

IMPORTANT INFORMATION

Phase 2:

- At this time the permanent repair for all vehicles is the replacement of the cruise control deactivation switch. This repair will close the recall.
- **Owners of affected vehicles who have had the switch disconnected under process number J0707A will be notified by first class mail beginning February 18, 2008.**

Phase 3:

- Later this year, Mazda will launch Phase 3 once additional parts become available. The repair instructions will be revised to reflect fused harness jumper installation for non-leaking (dry) switches instead of switch replacement. Leaking switches will continue to be repaired by replacing the switch.
- All remaining owners who did not receive a Phase 2 notice and have not had the recall completed will be notified at this time.

This notice only contains information for **Phase 2**.

SUBJECT VEHICLES:

Model	VIN Range	Build Date Range
1998 – 2002 B-Series	4F4*R** ** WT M00002 – M48801 4F4*R** ** XT M00001 – M48512 4F4*R** ** YT M00001 – M35466 4F4*R** ** 1T M00003 – M32647 4F4*R** ** 2T M00001 – M26712	April 4, 1997 to December 10, 2002

The asterisk symbol “*” can be any letter or number.

PARTS INFORMATION

Description	Part Number	Quantity	Note
Cruise Control Deactivation Switch and Harness Kit	ZZM0-66-3D2C	1	
Electrical Grease (XG-12-A)	0000-77-XG12	1	1-3 oz. tube will service 10 vehicles
Campaign Label	9999-95-065A-05	1=50 labels	Mstore (no charge)

MNAO will initiate shipments of cruise control deactivation kits to dealers, beginning February 11, 2008. Shipments should arrive beginning February 13, 2008. These initial shipments are calculated as a percentage of the number of vehicles registered in each dealer's area.



WARRANTY CLAIM PROCESSING INFORMATION

	SWITCH REPLACEMENT (Leaking or Dry)
Warranty Type	R
Symptom Code	99
Damage Code	99
Process Number	J0706C
Part Number Main Cause	ZZM0-66-3D2C
Quantity	1
Labor Operation Code	YY488XRX
Labor Hours	0.4
	SUBLET – RENTAL CAR
Sublet Invoice No	Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code	Enter "X"
Sublet Amount	Up to \$30.00 per day for the number of days customer had rental car

NOTE: SUBMITTING THIS WARRANTY INFORMATION WILL CLOSE THE RECALL. BE SURE TO PLACE A CAMPAIGN LABEL ON THE VEHICLE. RENTAL EXPENSES MUST BE SUBMITTED AS A SUBLET TO THE WARRANTY CLAIM.

Inspection and repair procedures are available on the Mazda Service Support System (MS3) website and on eMDCS using Campaign Inquiry or the Warranty Vehicle Detail screen by clicking on 4707H.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

Mazda Technical Services

From: Technical Services Department

Sent: Friday, February 08, 2008 1:56 PM

Subject: Phase 2 Voluntary Safety Recall 4707H - 1998-2002 B-Series Cruise Control Deactivation Switch

Dear Mazda Dealer:

In September 2007, Mazda Motor Corporation launched Safety Recall 4707H, 1998-2002 B-Series Cruise Control Deactivation Switch, on certain 1998-2002 B-Series vehicles produced from April 4, 1997 to December 10, 2002. At that time, service parts were not available and owners were requested to bring their vehicle in to your dealership for an interim repair consisting of disconnecting the cruise control deactivation switch.

This notice is to inform you that service parts are now available for Safety Recall 4707H, 1998-2002 B-Series Cruise Control Deactivation Switch.

TIMING

Dealer mailing date: February 11, 2008

Owner mailing date: February 18, 2008

IMPORTANT INFORMATION

Phase 2:

- At this time the permanent repair for all vehicles is the replacement of the cruise control deactivation switch. This repair will close the recall.
- **Owners of affected vehicles who have had the switch disconnected under process number J0707A will be notified by first class mail beginning February 18, 2008.**

Phase 3:

- Later this year, Mazda will launch Phase 3 once additional parts become available. The repair instructions will be revised to reflect fused harness jumper installation for non-leaking (dry) switches instead of switch replacement. Leaking switches will continue to be repaired by replacing the switch.
- All remaining owners who did not receive a Phase 2 notice and have not had the recall completed will be notified at this time.

This notice only contains information for **Phase 2**.

SUBJECT VEHICLES:

Model	VIN Range	Build Date Range
1998 – 2002 B-Series	4F4*R** ** WT M00002 – M48801 4F4*R** ** XT M00001 – M48512 4F4*R** ** YT M00001 – M35466 4F4*R** ** 1T M00003 – M32647 4F4*R** ** 2T M00001 – M26712	April 4, 1997 to December 10, 2002

The asterisk symbol “*” can be any letter or number.

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Description	Part Number	Quantity	Note
Cruise Control Deactivation Switch and Harness Kit	ZZM0-66-3D2C	1	
Electrical Grease (XG-12-A)	0000-77-XG12	1	1-3 oz. tube will service 10 vehicles
Campaign Label	9999-95-065A-05	1=50 labels	Mstore (no charge)

MNAO will initiate shipments of cruise control deactivation kits to dealers, beginning February 11, 2008. Shipments should arrive beginning February 13, 2008. These initial shipments are calculated as a percentage of the number of vehicles registered in each dealer's area.

WARRANTY CLAIM PROCESSING INFORMATION

	SWITCH REPLACEMENT (Leaking or Dry)
Warranty Type	R
Symptom Code	99
Damage Code	99
Process Number	J0706C
Part Number Main Cause	ZZM0-66-3D2C
Quantity	1
Labor Operation Code	YY488XRX
Labor Hours	0.4
	SUBLET – RENTAL CAR
Sublet Invoice No	Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code	Enter "X"
Sublet Amount	Up to \$30.00 per day for the number of days customer had rental car

NOTE: SUBMITTING THIS WARRANTY INFORMATION WILL CLOSE THE RECALL. BE SURE TO PLACE A CAMPAIGN LABEL ON THE VEHICLE. RENTAL EXPENSES MUST BE SUBMITTED AS A SUBLET TO THE WARRANTY CLAIM.

Inspection and repair procedures are available on the Mazda Service Support System (MS3) website and on eMDCS using Campaign Inquiry or the Warranty Vehicle Detail screen by clicking on 4707H.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

Susumu Niinai
Director, Technical Services
(949) 442-6585



TO: All Mazda Dealership General Managers, Service Managers, and Parts Managers

DATE: February 2008

SUBJECT: 1998-2002 B-Series Cruise Control Deactivation Switch Safety Recall 4707H
PHASE 2

Dear Mazda Dealer:

In September 2007, Mazda Motor Corporation launched Safety Recall 4707H, 1998-2002 B-Series Cruise Control Deactivation Switch, on certain 1998-2002 B-Series vehicles produced from April 4, 1997 to December 10, 2002. At that time, service parts were not available and owners were requested to bring their vehicle in to your dealership for an interim repair consisting of disconnecting the cruise control deactivation switch.

This notice is to inform you that service parts are now available for Safety Recall 4707H, 1998-2002 B-Series Cruise Control Deactivation Switch.

IMPORTANT INFORMATION

Phase 2:

- At this time the permanent repair for all vehicles is the replacement of the cruise control deactivation switch. This repair will close the recall.
- **Owners of affected vehicles who have had the switch disconnected under process number J0707A will be notified by first class mail beginning February 18, 2008.**

Phase 3:

- Later this year, Mazda will launch Phase 3 once additional parts become available. The repair instructions will be revised to reflect fused harness jumper installation for non-leaking (dry) switches instead of switch replacement. Leaking switches will continue to be repaired by replacing the switch.
- All remaining owners who did not receive a Phase 2 notice and have not had the recall completed will be notified at this time.

This package contains important information about Safety Recall campaign **4707H – PHASE 2:**

Attachment I	Phase 2 Dealer Service and Parts information
Attachment II	Phase 2 Repair procedures
Attachment III	Phase 2 Owner notification letter

The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

1. Service and Parts recall instructions follow (Attachment I), were e-mailed to your Service Department, and are also available on eMDCS and the MS3 (Mazda Service Support System) websites.
2. Inspection and repair procedures follow (Attachment II), and are also available on the MS3 (Mazda Service Support System) and eMDCS websites.
3. We recommend using the enclosed report of registered owners in the dealer's area to encourage customers to come in for the recall (with recall reminder postcards). Dealers may use such owner information for the sole purpose of conducting and performing this recall, and for no other purpose. **Using it for marketing activities is strictly prohibited and could subject your dealership to serious fines.** The information in this report is protected by state privacy and other applicable laws regarding disclosure of personal and/or confidential, restricted or blocked information. It is the dealer's responsibility to protect the confidentiality of owner records and prevent the release of information to other parties.

In California, privacy laws prevent the release of names and addresses on this report.

4. For technical assistance, call the Technical Assistance Hotline at (888) 832-8477.
5. For warranty questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 3.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries. If you have any questions, please contact your region manager or DCSM.

We apologize for any inconvenience this recall may cause you and your customers.

Your understanding and support in carrying out this campaign is greatly appreciated.

Sincerely,



Susumu Niinai
Director, Technical Services
Mazda North American Operations

CONDITION OF CONCERN

On certain 1998-2002 Mazda B-Series vehicles, a component of the cruise control deactivation switch may deteriorate over time and develop a leak. This occurrence could cause the switch to overheat, smoke, or burn which could result in an underhood fire. This condition may occur either when the vehicle is parked or when it is being operated, even if the cruise control is not in use.

SUBJECT VEHICLES

Model	VIN Range	Build Date Range
1998 – 2002 B-Series	4F4*R** ** WT M00002 – M48801 4F4*R** ** XT M00001 – M48512 4F4*R** ** YT M00001 – M35466 4F4*R** ** 1T M00003 – M32647 4F4*R** ** 2T M00001 – M26712	April 4, 1997 to December 10, 2002

The asterisk symbol "*" can be any letter or number.

OWNER NOTIFICATION

Mazda will notify U.S. owners who have had the switch disconnected by first class mail beginning **February 18, 2008**.

PARTS INFORMATION

Description	Part Number	Quantity	Note
Cruise Control Deactivation Switch and Harness Kit	ZZM0-66-3D2C	1	
Electrical Grease (XG-12-A)	0000-77-XG12	1	1-3 oz. tube will service 10 vehicles
Campaign Label	9999-95-065A-05	1=50 labels	Mstore (no charge)

PARTS ORDERING INFORMATION

MNAO will initiate shipments of cruise control deactivation kits to dealers, beginning February 11, 2008. Shipments should arrive beginning February 13, 2008. These initial shipments are calculated as a percentage of the number of vehicles registered in each dealer's area.

Additional parts may be ordered using the following procedure

Orders will only be accepted through the Dealer Assistance Group (DAG) website "eMail Inquiries" page as follows:

1. Go to the Dealer Assistance Group web page, or click on the link below:
https://portal.mazdausa.com/dealershome/service_parts/dag/index.htm
2. Click on "eMail Inquiries" at the top of the screen
3. Click on "Corporate Dealer Assistance Group"

4. Fill in the following required fields:

- First name
- Last name
- Phone Number
- Email Address
- MNAO Sales Order: (enter the PO number you would like to use for the order or simply enter N/A)
- Part Number **ZZM0-66-3D2C**
- Techline Ref #: **4707H-2**
- Comments: Enter the VIN(s) of the vehicle(s) requiring the part(s). VIN is required for the order to be placed. Note that multiple VINs can be entered on one order request -- you do not need to enter separate email order requests for each VIN. DAG will order a quantity based on # of VINs entered on your email request.

Once all the fields have been entered, click on the "Submit" button. This sends an email to DAG. Your order will be placed as a CSO order with the freight charge waived, and you will be contacted with confirmation of the order and the order number. You do not need to call DAG once this email request has been sent.

For parts ordering assistance, contact the Corporate Dealer Assistance Group at (877) 727-6626, option 2.

WARRANTY CLAIM PROCESSING INFORMATION

	SWITCH REPLACEMENT (Leaking or Dry)
Warranty Type	R
Symptom Code	99
Damage Code	99
Process Number	J0706C
Part Number Main Cause & Quantity	ZZM0-66-3D2C
Quantity	1
Labor Operation Code	YY488XRX
Labor Hours	0.4
	SUBLET – RENTAL CAR
Sublet Invoice No	Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code	Enter "X"
Sublet Amount	Up to \$30.00 per day for the number of days customer had rental car

NOTE: SUBMITTING THIS WARRANTY INFORMATION WILL CLOSE THE RECALL. BE SURE TO PLACE A CAMPAIGN LABEL ON THE VEHICLE. RENTAL EXPENSES MUST BE SUBMITTED AS A SUBLET TO THE WARRANTY CLAIM.

VERIFY THE VEHICLE NEEDS THE RECALL

1. Verify the vehicle is within the following ranges:

Model	VIN Range	Build Date Range
1998 – 2002 B-Series	4F4*R** ** WT M00002 – M48801 4F4*R** ** XT M00001 – M48512 4F4*R** ** YT M00001 – M35466 4F4*R** ** 1T M00003 – M32647 4F4*R** ** 2T M00001 – M26712	April 4, 1997 to December 10, 2002

If the vehicle is within the above ranges, go to step 2.

If vehicle is not within the above ranges, return it to the customer.

2. Perform a Warranty Vehicle Inquiry using your eMDCS System and inspect vehicle for an Authorized Campaign Label RECALL 4707H attached to the vehicle's hood.

eMDCS System - Vehicle Status Inquiry Results

If eMDCS displays:	Campaign Label is:	Action to perform:
RECALL 4707H OPEN	Present	Contact the Mazda Corporate Dealer Assistance Group at (877) 727-6626, option 2, to update vehicle history
	Not present	Proceed to "REPAIR PROCEDURE"
RECALL 4707H CLOSED	Present	Return vehicle to inventory or customer
	Not present	Complete a label and apply to vehicle's hood
RECALL 4707H is not displayed	Does not apply	Recall does not apply to this vehicle. Return vehicle to inventory or customer

Note: Verify the recall number as the vehicle may have multiple labels.

PHASE 2 REPAIR PROCEDURES

Please refer to Attachment II.

A. VEHICLE INSPECTION PROCEDURE

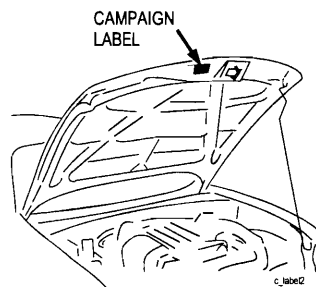
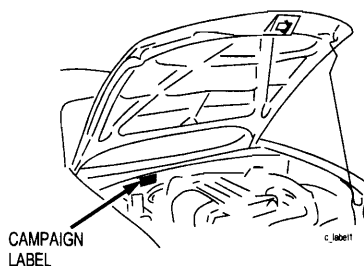
This repair procedure applies to 1998-2002 B-Series only.

1. Verify that the vehicle is within the following ranges:

Model	VIN Range	Build Date
1998-2002 B-Series	4F4*R** ** WT M00002 – M48801 4F4*R** ** XT M00001 – M48512 4F4*R** ** YT M00001 – M35466 4F4*R** ** 1T M00003 – M32647 4F4*R** ** 2T M00001 – M26712 The asterisk symbol "*" can be any letter or number.	April 4, 1997 to December 10, 2002

- If the vehicle is within the above range, proceed to step 2.
 - If the vehicle is not within the above range, return the vehicle to the customer or inventory.
2. Perform a Warranty Vehicle Inquiry using your eMDCS System and inspect vehicle for a Campaign Label **4707H** attached to the vehicle's hood or bulkhead. Refer to eMDCS System - Warranty Vehicle Inquiry Results table below.

NOTE: Verify Recall number as the vehicle may have multiple Recalls.



CAMPAIGN LABEL	
CAMPAIGN NO:	_____
DEALER CODE:	_____
DATE:	__ / __ / __

PIN 9999-95-065A-05

1326

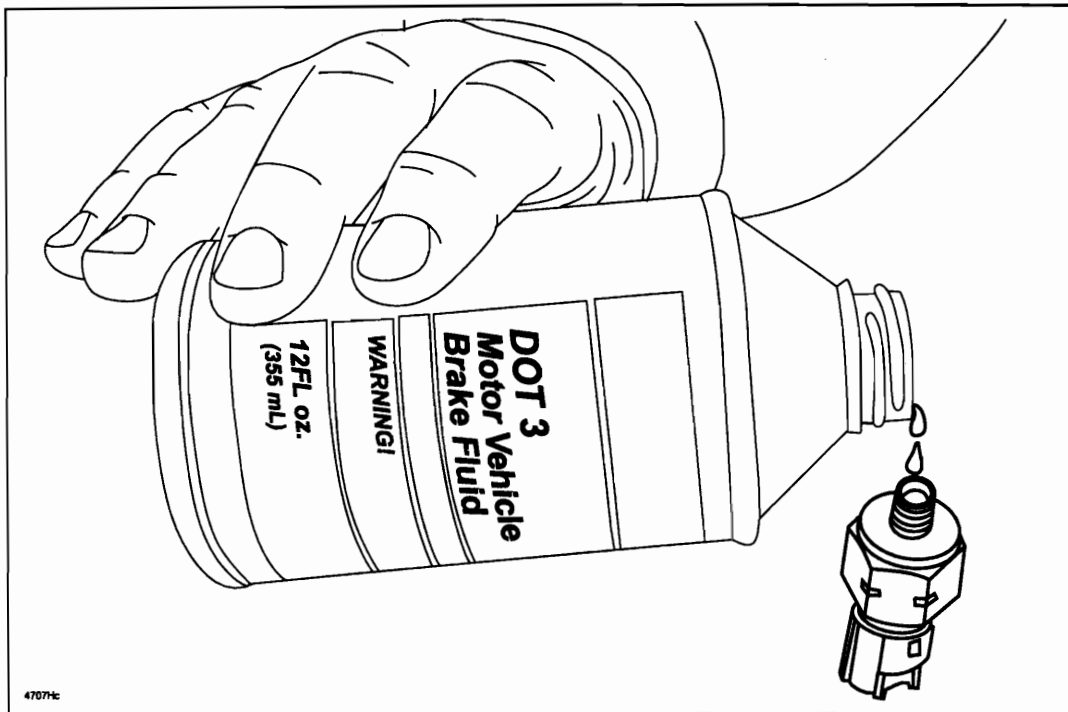
eMDCS System - Warranty Vehicle Inquiry Results

If eMDCS displays:	Campaign Label is:	Action to perform:
4707H OPEN	Present	Contact the Mazda Corporate Dealer Assistance Group at (877) 727-6626 to update vehicle history.
	Not present	Proceed to "REPAIR PROCEDURE".
4707H CLOSED	Present	Return vehicle to inventory or customer.
	Not present	Complete a label and apply to vehicle's hood or bulk-head.
4707H is not displayed	Does not apply	Recall does not apply to this vehicle. Return vehicle to inventory or customer.

B. REPAIR PROCEDURE

1. Check the brake fluid level at the master cylinder and, if necessary, fill to the maximum fluid level.
2. Disconnect the cruise control deactivation switch connector and inspect for brake fluid leakage.
3. Add a few drops of DOT 3 motor vehicle brake fluid to the fluid port at the threaded end of the new deactivation switch.

CAUTION: DO NOT apply brake fluid to the electrical connector.

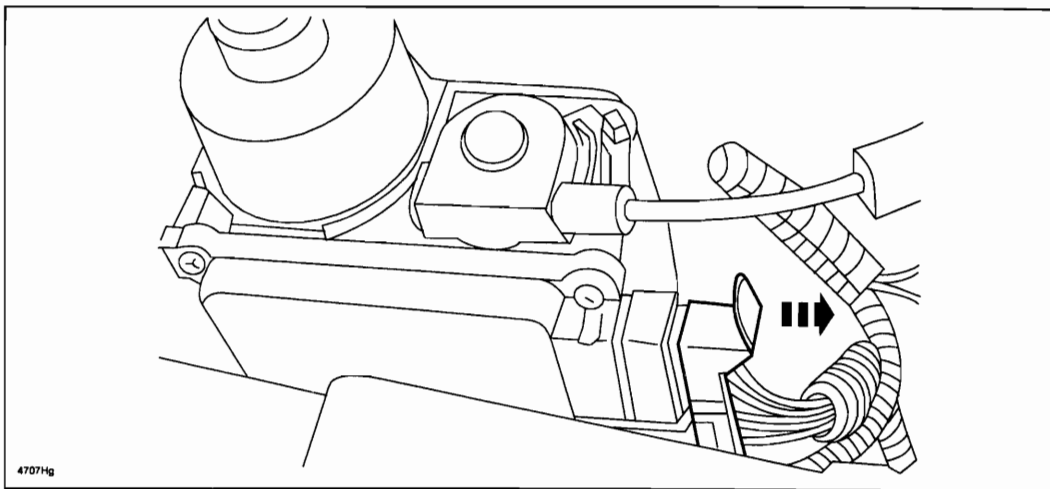


4. Remove the brake fluid reservoir cap.
5. Remove the cruise control deactivation switch and observe brake fluid dripping/draining from the cruise control deactivation switch fitting. Install the new deactivation switch as quickly as possible and tighten it to 18 Nm (13 lb-ft).

CAUTION: Do not allow any foreign material to enter the master cylinder port once the deactivation switch is removed.

NOTE:

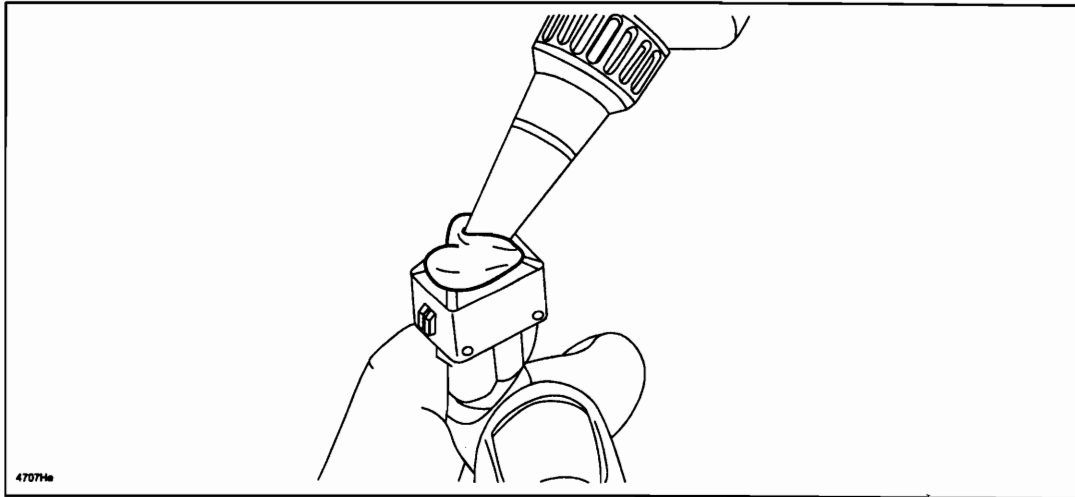
- Do not press the brake pedal while the cruise deactivation switch is removed.
 - The new cruise control deactivation switch must be installed immediately after the original switch is removed or the master cylinder brake fluid level could drop below the minimum level and air could enter the brake system. If this should occur, air must be bled from the brake system at all four wheels, and the labor to bleed the brake system will not be covered under this program.
6. Check the brake fluid level at the master cylinder and fill to the maximum fluid level.
 7. Install the brake fluid reservoir cap.
 8. **If no brake fluid leakage was present at the cruise control deactivation switch, go to step 15.**
 9. If any brake fluid leakage was present at the cruise control deactivation switch, disconnect the cruise control servo and inspect the vehicle harness connector for heat damage.
 - If no heat damage is found at the cruise control servo connector (even if there is presence of brake fluid in the connector), proceed to the next step.
 - If the cruise control servo connector has heat damage, call the Mazda Technical Hotline for further instructions.



10. With the cruise control servo disconnected, use shop air to blow dry the cruise control deactivation switch harness electrical connector and the servo connector of any trace of brake fluid.
11. Cut approximately 3 mm (1/8 in) off the Motorcraft XG-12 electrical grease tube applicator tip.

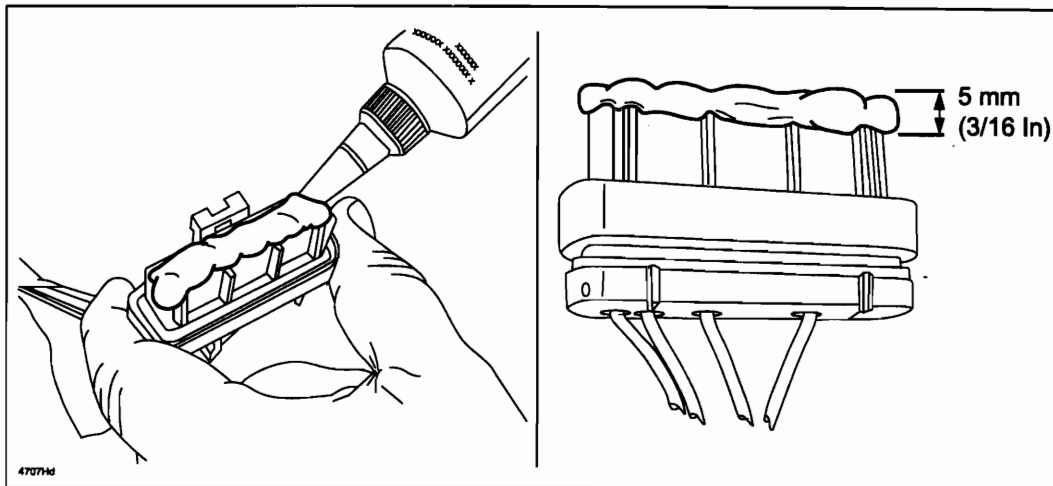
NOTE: The Motorcraft XG-12 electrical grease will be drop shipped to dealer parts departments.

12. Before installing the adaptor harness, fill the vehicle harness end of the adaptor harness (male pin connector end) with the electrical grease.



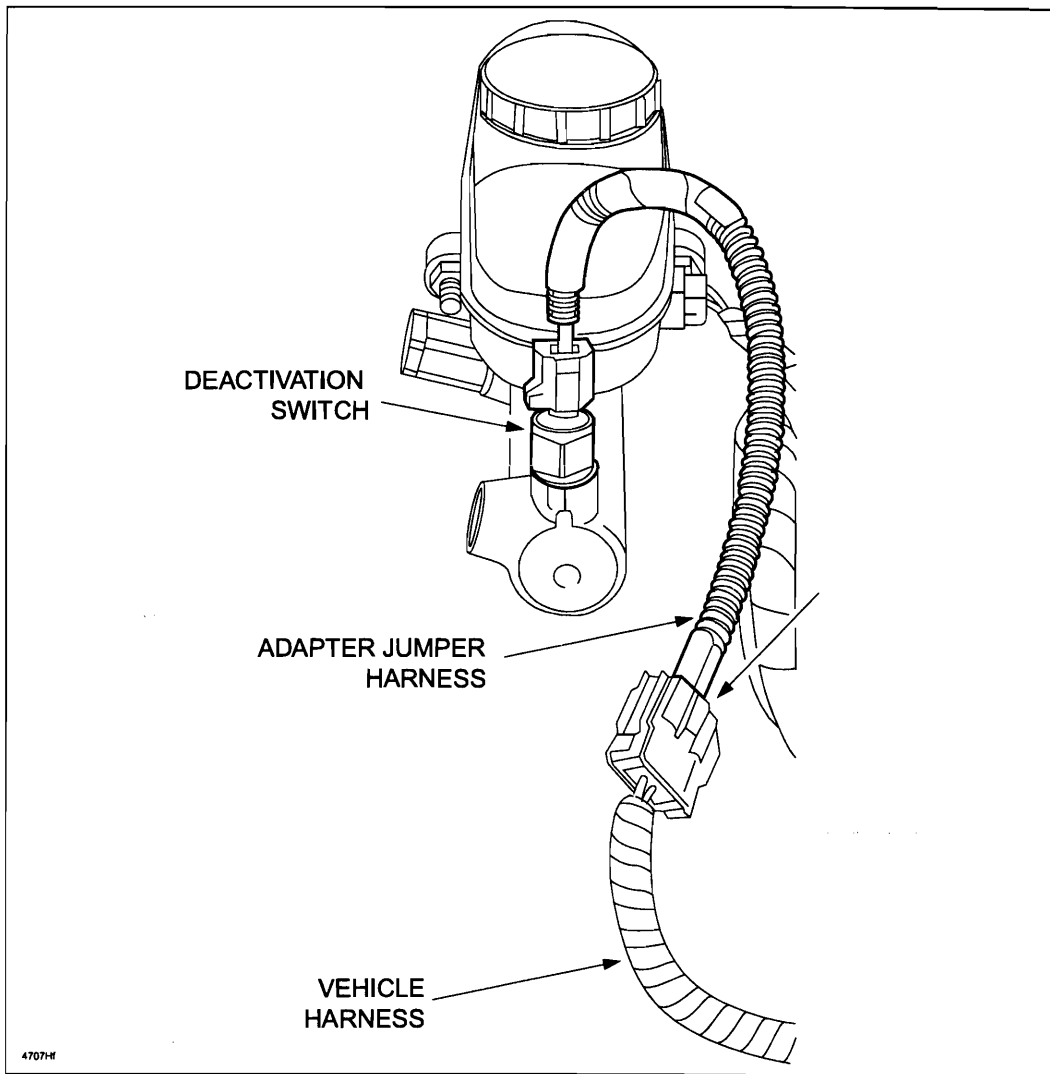
13. Apply a 5 mm (3/16 in) high bead of electrical grease across the entire width and length of the servo vehicle harness connector.

CAUTION: Be sure to apply an adequate amount of grease to the vehicle harness connector only. DO NOT apply the grease directly to the connector of the servo module.



14. Reconnect the servo connector.

15. Install the adaptor harness by connecting it to both the deactivation switch and the vehicle harness. Using the tie strap provided, secure the jumper harness to a nearby component such as the cruise control cable or another wire harness.



16. To clear codes, use IDS/PDS 53.1 or later software.

NOTE: IDS must be at 53.1 or later to successfully clear DTC C1939.

C. CAMPAIGN LABEL INSTALLATION

Complete an "Campaign Label" with the Recall number written on the sticker and affix it to the vehicle's hood or bulkhead. Refer back to the illustration under "A. VEHICLE INSPECTION PROCEDURE".



February 2008

**1998-2002 B-SERIES CRUISE CONTROL DEACTIVATION SWITCH
SAFETY RECALL 4707H – SUBSEQUENT NOTICE**

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

In September 2007 you received a notice regarding Safety Recall 4707H, 1998-2002 B-Series Cruise Control Deactivation Switch, requesting you to schedule an appointment with your dealer to have the Cruise Control Deactivation Switch disconnected as an interim repair, and that Mazda would notify you when parts became available to perform the final repair.

We are pleased to inform you that service parts are now available to complete the repair of your vehicle.

What is the problem?

On certain 1998-2002 Mazda B-Series vehicles, a component of the cruise control deactivation switch may deteriorate over time and develop a leak. This occurrence could cause the switch to overheat, smoke, or burn which could result in an underhood fire. This condition may occur either when the vehicle is parked or when it is being operated, even if the cruise control is not in use.

What will Mazda do?

Your Mazda dealer will install a fused wiring harness into the cruise control system or, if necessary, replace the cruise control deactivation switch on your vehicle **free of charge**.

The repair time is approximately one hour; however, the dealer may need to keep your vehicle longer depending on the service workload at your Mazda dealership.

What should you do?

Mazda is concerned about your safety, and we encourage you to make an appointment with any authorized Mazda dealer to have the permanent repair performed as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

What if you have already paid for repair of the cruise control deactivation switch?

If you paid for the inspection, repair, or replacement of the cruise control deactivation switch due to a defect prior to receiving this notice you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form," including the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Moved or no longer own this vehicle?

If you have moved or no longer own your B-Series vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #4.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Your safety is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this recall may have caused you.

Sincerely,

Mazda North American Operations

REIMBURSEMENT PLAN

Requirements for Reimbursement

If you meet **all** of the following requirements, you are eligible to receive reimbursement under this plan:

1. An authorized Mazda dealer has inspected your vehicle and completed the 1998-2002 B-Series Cruise Control Deactivation Switch Safety Recall 4707H.
2. You own or have owned a subject 1998-2002 B-Series within the VIN range:

Model	VIN Range	Build Date Range
1998-2002 B-Series	4F4*R** ** WT M00002 – M48801 4F4*R** ** XT M00001 – M48512 4F4*R** ** YT M00001 – M35466 4F4*R** ** 1T M00003 – M32647 4F4*R** ** 2T M00001 – M26712	April 4, 1997 through December 10, 2002

Note: The asterisk "*" can be any number or letter.

3. You have paid for the inspection/repair or replacement of cruise control deactivation switch.
4. You have an original or legible copy of the paid repair order or invoice receipt showing:
 - Description of the concern reported
 - Inspection/repair or replacement of cruise control deactivation switch
 - Itemized part(s) and labor charges
 - Vehicle model and year, and vehicle identification number
 - Repair date
 - Repair mileage
 - Name, address, and telephone number of the authorized Mazda Dealer or a licensed repair shop where such repairs were performed
 - Your name and address at the time of repair
5. Mail this reimbursement application form in the enclosed envelope to:

Mazda North American Operations
PO Box 5049
Lake Forest, CA 92609-8549

Procedure for Reimbursement Request

Once your vehicle has been inspected, repaired or the cruise control deactivation switch replaced by an authorized Mazda dealer due to a defect, you may apply for reimbursement by doing the following:

1. Complete the Reimbursement Application Form found on the reverse side of this page.
2. Mail the Reimbursement Application Form with a legible copy of the paid repair order and/or invoice using the enclosed envelope.
3. **Retain copies** of the paid repair order or invoice and this application form for your records.

If you wish to correspond with Mazda regarding this reimbursement plan, please write to the above address and refer to your vehicle identification number (VIN).

Any reimbursement application form that is incomplete, illegible, or sent without the legible copy of the paid repair order or invoice will be returned for completion. If Mazda has any questions concerning your application for reimbursement, you may be contacted. Please allow 6-8 weeks for processing.

(SEE REVERSE SIDE FOR APPLICATION FORM)

REIMBURSEMENT APPLICATION FORM

1998-2002 B-Series Cruise Control Deactivation Switch Safety Recall 4707H

(Please type or print)

Name: _____
First Middle Last

Address: _____
Street Address

_____ City State Zip Code

Home: _____
Phone Number: _____
Work: _____

Vehicle Identification Number (VIN): _____
(17 digits in length)

Total Amount of Reimbursement Requested: _____
Dollars Cents

INSTRUCTIONS FOR GENERAL RELEASE DESCRIBED BELOW:

- Please read thoroughly
- Fill in vehicle identification number
- Sign the General Release (below)

General Release

I am submitting to Mazda Motor Corporation ("Mazda") a claim for reimbursement for all inspection, repair or part replacement performed to date in connection with a defect with the cruise control deactivation switch. The vehicle identification number (VIN) is:

VIN: _____

In exchange for Mazda's payment of that claim, I hereby release Mazda, its agents, and its related entities from all claims for such inspection/repair costs. This release shall benefit Mazda and its authorized agent Mazda North American Operations, its regions/distributors (foreign and domestic), its authorized dealerships, and all their respective directors, officers, agents, employees, divisions, subsidiaries, and affiliated companies. This release shall bind my heirs, successors and assigns.

Dated: _____ Signed: _____

(SEE REVERSE SIDE FOR REIMBURSEMENT PLAN DETAILS)