

Recall Bulletin 70702



**RECALL
BULLETIN:
70702**

**YEAR(S)
AFFECTED:
2008**

**PRODUCT(S)
AFFECTED:**

Jamboree,
Jamboree
Sport, Tioga,
Tioga Ranger,
with serial
numbers listed
in this Bulletin

**MODEL(S)
AFFECTED:
ALL**

SUBJECT:
Class C Steel
Spare Wheel
and Tire
Replacement

KEYWORDS:
Wheel, Spare
Wheel, Spare
Tire, Spare

ISSUE DATE:
October 2007

The purpose of this Bulletin is to inform Fleetwood dealers about the need to inspect, and if necessary replace, the spare wheel with tire on certain 2008 Class C motor homes.

CONDITION:

Class C motor homes may be equipped with a steel spare wheel that, when mounted on an axle, will wear against the brake caliper, damaging chassis components and the steel spare wheel.

NOTE:

- Spare Wheels with 8 hand holes are not affected by this Recall.
- Ford wheels are not affected by this Recall.

CORRECTION:

Verify the motor home serial number is on the list of affected serial numbers included with this Bulletin before proceeding.

Follow the steps below to determine if the spare wheel with tire should be replaced. The spare wheel with tire may be located in one of several locations:

- Model 26 Q: The spare wheel with tire is located under the bed and is accessible from the door side rear luggage compartment.
- Model 31 M: The spare wheel and tire carrier is located in the forward door side luggage compartment above the propane gas container. The spare wheel and tire are secured to the carrier by a rubber strap.
- On other models, the spare wheel and tire carrier may be located on the exterior rear wall, or under the rear of the motor home, between the frame rails.

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"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."

1. Locate and examine the spare wheel with tire.
 - (A) If the spare wheel has 8 hand holds, no further action is necessary.
 - (B) If the spare wheel has 4 hand holds, proceed to Step 2.
2. Look for the "FORD" logo stamped into the valve-stem side of the spare wheel, approximately 180° from the valve stem. (See Figure 1.)

NOTE: The area must be cleaned in order to see the logo. An inspection mirror and flashlight may be helpful with the inspection.

- If the "FORD" logo is found on the spare wheel, contact Fleetwood Dealer Technical Support for authorization to inspect the additional wheels, as it is possible that the spare may have been previously mounted on an axle during a previous repair.
- If the "FORD" logo is not present on the valve-stem side of the wheel, check the opposite side for a stamping. Wheels marked either "CHINA" or "VENEZUELA" must be replaced with a new wheel and tire, part #535995 (includes wheel with mounted tire). See Figures 2 and 3.

Proceed with Steps 3, 4, and 5 only if the spare wheel and tire have been determined to need replacement according to Steps 1 and 2 of this Bulletin:

3. Advise the customer not to use the spare wheel and tire until replaced.
4. Order the replacement spare wheel and tire, Part # 535995.
5. Return the defective wheel with tire to Fleetwood for warranty claim processing.

NOTE: **DO NOT DISMOUNT THE TIRE FROM THE WHEEL.** Leave the tire mounted on the original steel spare wheel and return it to Fleetwood for warranty claim processing.

6. Install the spare wheel with tire in the same location as the original, and secure.

NOTE: **Verify the spare tire is properly inflated before installation.**

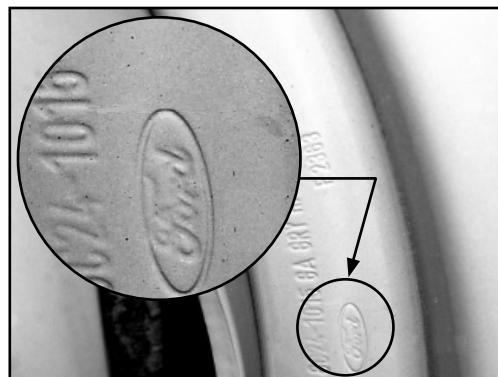


Figure 1

Ford wheels are not affected by this Recall.

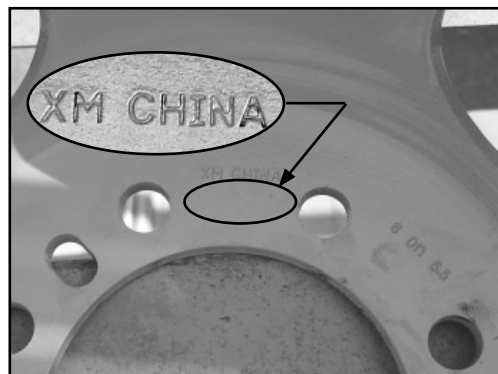


Figure 2

Wheels marked "CHINA" must be replaced according to this Recall.

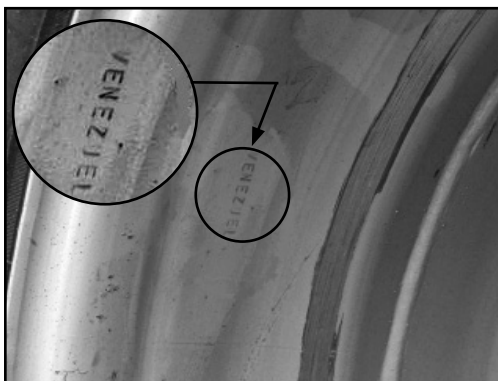


Figure 2

Wheels marked "VENEZUELA" must be replaced according to this Recall.

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TOOLS:

Inspection Mirror

Flashlight

7/8" Lug Wrench or Deep Socket with Ratchet Handle

Compressed Air

Air Chuck

Tire Air Pressure Gauge, Capable of reading 100 PSI

As necessary:

Floor Jack, of Sufficient Capacity

Safety Jack Stand, of Sufficient Capacity

Impact Wrench with 7/8" Deep Socket

Torque Wrench, Capable of Measuring 150 Ft.-Lbs. Torque

PARTS:

<u>Part #</u>	<u>Description</u>	<u>Qty.</u>
535995	Spare Tire with Wheel	1

WARRANTY LABOR ALLOWANCE:**IMPORTANT WARRANTY NOTE:**

DO NOT REMOVE THE TIRE FROM THE SPARE WHEEL. Return the spare wheel, with the mounted tire, to Fleetwood for processing with the warranty claim.

Use Flat Rate Code:

9189 -11	0.10 hr. Inspected/Not Defective
9189 -12	0.20 hr. Inspected/Defective/Repaired
9189 -13	0.10 hr. Inspected/Defective/Owner Decline
9189 -14	0.10 hr. Inspected/Defective/Missing Parts
9189 -15	0.10 hr. Inspected/Defective/Need Tools
9189 -16	0.10 hr. Inspected/Defective/Unable to Notify Customer
9189 -17	0.10 hr. Inspected/Defective/Customer Unreachable

*If you have any questions concerning the Bulletin, contact Fleetwood Dealer Technical Support at:
(800) 816-9825*

Fleetwood Service Literature is available at: www.fleetwoodrvdealers.com

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AFFECTED MOTOR HOME SERIAL NUMBERS - RECALL 70702

2008 Jamboree

751M84797044	751M84797265	751M84797474	751J84797714
751J84797173	751M84797377	751J84797504	751J84797715
751J84797174	751M84797378	751J84797505	751J84797716
751J84797175	751M84797379	751J84797506	751J84797717
751J84797176	751M84797380	751J84797507	751M84797723
751J84797177	751M84797381	751J84797508	751M84797724
751J84797193	751M84797382	751H84797524	751M84797725
751J84797194	751M84797383	751H84797525	751M84797726
751J84797195	751M84797440	751H84797526	751M84797727
751J84797196	751M84797441	751H84797527	751M84797728
751J84797197	751M84797442	751H84797528	751M84797729
751M84797257	751M84797443	751H84797529	751M84797730
751M84797258	751M84797444	751H84797530	751M84797731
751M84797259	751M84797455	751J84797590	751M84797732
751M84797260	751M84797456	751J84797591	751M84797733
751M84797261	751M84797470	751J84797592	
751M84797262	751M84797471	751J84797593	
751M84797263	751M84797472	751J84797594	
751M84797264	751M84797473	751J84797713	

2008 Jamboree Sport

789Q84797079	789Q84797192	789W87171671	789W87171788
789Q84797080	789Q84797387	789W87171672	789W87171789
789Q84797081	789Q84797388	789W87171750	789W87171790
789Q84797082	789Q84797389	789W87171751	789W87171791
789Q84797091	789V84797397	789W87171752	789V87171850
789Q84797092	789G84797703	789W87171753	789V87171851
789Q84797093	789G84797704	789W87171754	789Q87171856
789Q84797100	789G84797705	789W87171755	789Q87171857
789Q84797101	789G84797706	789W87171756	789W87171895
789Q84797105	789W87171667	789W87171757	789W87171896
789Q84797106	789W87171668	789W87171758	
789Q84797162	789W87171669	789W87171786	
789Q84797191	789W87171670	789W87171787	

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AFFECTED MOTOR HOME SERIAL NUMBERS - RECALL 70702

2008 Tioga

741J84797043	741M84797276	741M84797448	741M84797517
741J84797183	741M84797277	741M84797449	741M84797518
741J84797184	741M84797278	741M84797457	741H84797531
741J84797185	741M84797279	741M84797458	741H84797532
741J84797186	741M84797280	741J84797460	741M84797595
741J84797187	741M84797281	741J84797461	741M84797596
741J84797198	741M84797282	741J84797462	741M84797597
741J84797199	741M84797283	741J84797463	741M84797598
741J84797200	741M84797284	741M84797465	741M84797599
741J84797201	741M84797285	741M84797466	741J84797718
741J84797202	741M84797286	741M84797467	741J84797719
741M84797266	741M84797384	741M84797468	741J84797720
741M84797267	741M84797385	741M84797469	741J84797721
741M84797268	741M84797386	741J84797509	741J84797722
741M84797269	741J84797392	741J84797510	741M84797734
741M84797270	741J84797393	741J84797511	741M84797735
741M84797271	741J84797394	741J84797512	741M84797736
741M84797272	741J84797395	741J84797513	741M84797737
741M84797273	741M84797445	741M84797514	741M84797738
741M84797274	741M84797446	741M84797515	
741M84797275	741M84797447	741M84797516	

2008 Tioga Ranger

788Q84796995	788Q84797451	788G84797710	788W87171744
788Q84797083	788Q84797452	788G84797711	788W87171745
788Q84797086	788Q84797453	788G84797712	788W87171746
788Q84797094	788Q84797454	788V87171673	788W87171747
788Q84797095	788G84797533	788V87171674	788W87171748
788Q84797096	788G84797534	788W87171735	788W87171749
788Q84797097	788G84797535	788W87171736	788V87171848
788Q84797098	788G84797536	788W87171737	788V87171849
788Q84797188	788G84797537	788W87171738	788Q87171854
788Q84797189	788G84797538	788W87171739	788Q87171855
788Q84797190	788G84797539	788W87171740	788W87171893
788Q84797390	788G84797707	788W87171741	788W87171894
788Q84797391	788G84797708	788W87171742	
788Q84797450	788G84797709	788W87171743	

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Fleetwood Enterprises, Inc.
3030 Myers Street / Riverside, CA 92503-5527
P.O. Box 7638 / Riverside, CA 92513-7638
p: 800.322.8216 / www.fleetwoodrv.com

IMPORTANT RECALL INFORMATION #70702

October 2007

**TO: ALL FLEETWOOD DEALER PRINCIPALS,
SERVICE MANAGERS
AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #70702
CLASS C – SPARE WHEEL**

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing centers located in Riverside, California and Paxinos, Pennsylvania is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2008 model year Tioga and Jamboree class C motor homes. We are notifying owners in order to correct the problem. A copy of the letter sent to owners is enclosed for your information.

WHAT IS THE PROBLEM?

On certain models of Tioga and Jamboree class C motor homes affect by this recall the contour surface of the spare wheel when installed on the front axle, may contact the front brake caliper mounting brackets. Owners of the subject motor homes may experience a grinding/scraping noise in the front with the spare wheel installed. This could cause premature wheel failure resulting in a loss of vehicle control and or an accident.

WHAT SHOULD YOU DO?

Owners of the above mentioned motor homes have been asked to contact a Fleetwood dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the enclosed Recall Service Bulletin #70702 prior to beginning the repairs.

Once repairs are completed, have the customer sign your dealership's Internal Repair Order and submit your request electronically through e-FDN, or you may also have the customer sign the Fleetwood Repair Order (form X-SR-042) and submit for reimbursement to your National Warranty Processing Center in Decatur, Indiana. You will be reimbursed in accordance with Service Bulletin #70702. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. Fleetwood is asking our dealers to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act of 1966 requires that:

If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Safety Recall Campaign.

Thank you for helping Fleetwood with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your regional Fleetwood Service Center.

Sincerely,

FLEETWOOD ENTERPRISES, INC.

A handwritten signature in dark ink, appearing to read "Tina Inkrote". The signature is fluid and cursive, with the first name "Tina" being more prominent than the last name "Inkrote".

Tina Inkrote
Service Administrator
Motor Home Division

Enclosures: Recall #70702 Customer Letter
 Recall #70702 Service Bulletin



Fleetwood Enterprises, Inc.
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P.O. Box 7638 / Riverside, CA 92513-7638
p: 800.322.8216 / www.fleetwoodrv.com

IMPORTANT RECALL INFORMATION # 70702

October 2007

Dear Valued Fleetwood Motor Home Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

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WHAT SHOULD YOU DO?

Please make certain your motor home is inspected and repaired by contacting your selling dealer, and making an appointment to have this inspection and repair performed. If they are not available, another Fleetwood motor home dealer may do this work for you.

WHAT WILL FLEETWOOD DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, Fleetwood dealers will be supplied with all the information needed to enable them to inspect and install the correct spare wheel on your motor home. The total length of time your motor home will be out of service will depend on the dealer's work schedule.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information regarding this recall #70702 contact Fleetwood Owner Relations at 800-509-3418.

When you deliver your motor home for repairs, your dealer will complete a Fleetwood Repair Order. Upon completion of the repair, please sign the dealership's Repair Order or Fleetwood's Repair Order and fill out the enclosed, self-addressed **Vehicle Information Update Card** and return it to Fleetwood.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle Information Update Card** and return it to Fleetwood. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For leased vehicles: Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

Fleetwood Owner Relations - Recall #70702

P.O. Box 1007
Decatur, Indiana 46733
(800) 509-3418

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Fleetwood Enterprises, Inc., is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

FLEETWOOD ENTERPRISES, INC.



Tina Inkrote
Service Administrator
Motor Home Division