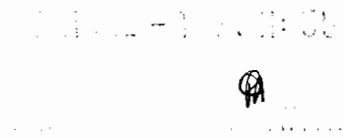


VOLKSWAGEN of America, Inc.



Product Compliance
3800 Hamlin Road
Auburn Hills, MI 48326
Phone: 1 (248) 754-5000
Fax: 1 (248) 754-5093

July 6, 2007

Ms. Patricia Wallace
Recall Analyst for Safety Assurance
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, SE.
Washington, DC 20590

Subject: Recall Campaign N9 (07V-285)

Dear Ms. Wallace:

Pursuant to the requirements set forth in Part 573.6 of Title 49 of the Code of Federal Regulations, we are submitting three (3) copies of the following communications for recall campaign N9 (07V-285): Dealer notification and customer letter.

If you have any questions or require additional information please contact Chris Sandvig at (248)754-5563 or Maria Cotter at (248)754-4856.

Sincerely,

A handwritten signature in black ink, appearing to read 'John Maddox', with a long horizontal flourish extending to the right.

John Maddox
Product Compliance Officer

Enclosures



VOLKSWAGEN DEALERSHIP COMMUNICATION

To: Dealer Principal, Service Manager, Parts Manager and
Warranty Administrator

Name

Title

Subject: Upcoming Compliance Recall Announcement
for U.S. Dealers Only (N9) - 2008 MY Touareg

Product Compliance Department

June 26, 2007 Date

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION UPCOMING COMPLIANCE RECALL ANNOUNCEMENT U.S. Dealers Only – ACTION REQUIRED

This is to inform you that Volkswagen has notified the NHTSA about an upcoming compliance recall in the United States only as follows:

Compliance Recall N9

Volkswagen has decided that the owner's manual in some 2008 model year Touareg vehicles fails to fully conform to Federal Motor Vehicle Safety Standard No. 138 – Tire Pressure Monitoring System (TPMS).

What is the Problem?

The affected vehicles are missing certain required owner's manual information and instructions related to the Tire Pressure Monitoring System (TPMS) that is required to be provided under Federal regulation.

What Will Volkswagen Do?

Effective immediately, dealers with 2008 model year Touareg vehicles in inventory *must* ensure that the owner's manual insert, part number 281.TOUAREGTPMS.21, has been placed into each 2008 model year Touareg owner's manual *prior to its sale or lease*. This insert supplements the information already in the owner's manual; it does not replace it.

The N9 campaign circular, including a reproducible copy of the owner's manual insert will be available on the VWHub under the Service tab, on ElsaWeb and ServiceNet shortly. A copy of the N9 circular is also attached to this communication for your reference.

Until printed inserts are available, dealers must make copies of the two-page insert as found in the campaign circular and place it into affected vehicles. Please refer to the Compliance Recall N9 campaign circular for additional details.

You will receive a supply of printed inserts before customer notification begins in July. Once the printed inserts are available, it will no longer be necessary to print out copies for use.

In order to correct this noncompliance, we will send an owner's manual insert containing the required TPMS information to customers. We anticipate customer notification to take place on or about July 6, 2007.

Important Reminder on Vehicles Affected by Safety and Compliance Recalls

Federal law prohibits any person from knowingly selling, or offering for sale, any motor vehicle that either contains a defect related to motor vehicle safety or does not comply with applicable motor vehicle safety standards prescribed under Chapter 301 ("Motor Vehicle Safety") of Title 49, United States Code.

Immediately upon completion of the repair, enter the claim into the system. Claims will only be paid for vehicles that have this recall open in ElsaWeb on the day of the repair.

To ensure that ALL of your personnel are aware of this recall before receiving questions from any customer, please share this information with ALL personnel with campaign-related responsibilities, including sales personnel, service writers, technicians, parts employees, warranty administrators, etc.

We would like to take this opportunity to remind you that any vehicle with an open Campaign or Required Vehicle Update TB must be repaired prior to delivery to the customer. This will ensure that the measures that are developed to address customer satisfaction issues are effective.

Thank you for your assistance in this important matter.

Volkswagen Product Compliance

IMPORTANT INFORMATION

Please inform and provide a copy of this document to every person in your dealership with campaign-related responsibilities, including Service, Parts and Accounting personnel. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety. If you have questions regarding this or any other campaign, please call (800) 741-2919.



Compliance Recall Circular

Code: N9

**Subject: 2008 Touareg
Owner's Manual Insert for
Tire Pressure Monitoring System**

June 26, 2007

Problem Description

Volkswagen has decided that the owner's manual in some 2008 Touareg vehicles fails to fully conform to Federal Motor Vehicle Safety Standard No. 138 – Tire Pressure Monitoring System (TPMS). The affected vehicles are missing certain required owner's manual information and instructions related to the TPMS that is required to be provided under Federal regulation.

Corrective Action

Until printed owner's manual inserts are available, dealers with affected vehicles must print out copies of the insert from this campaign circular and place them into affected vehicles. A reproducible copy of the owner's manual insert, (Part Number 281.TOUAREGTPMS.21) is included in this campaign circular.

By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Volkswagen will send an owner's manual insert containing the required TPMS information to all affected customers. This insert supplements the information already in the owner's manual; it does not replace it. In addition to reading the insert, owners are asked to place the insert into their owner's manual. If an owner prefers to have an authorized Volkswagen dealer place the insert into their owner's manual, they can have the dealer do so free of charge.

VIN Range of Affected Vehicles

U.S.A.

WVG ___ 7L _ 8D000050 – WVG ___ 7L _ 8D009229

Canada

There are **NO** affected vehicles in Canada.

NOTE: Check ELSAWeb on the day of repair to verify vehicle eligibility and attach the screen print to the repair order. This is the only valid campaign inquiry and verification source. Some vehicles may be involved in an additional action(s); any additional work can be done while the vehicle is in for this action.

Allocation Report of Affected Vehicles

Before customer mailing begins in July, dealers with affected vehicles will receive a report (in the Service Manager's package) containing the VIN, customer name and address data. Dealers will not receive a report if they have no affected vehicles.

NOTE: The allocation report contains owner names and addresses obtained from Motor Vehicle Registration Records. By law, this data may only be used for recall purposes. Use for any other reason may be a violation of law in many states/provinces. Accordingly, you must limit the use of this report.

Owner Notification Mailing

Volkswagen will begin notifying all known owners of affected vehicles by first class mail on or about July 6, 2007. A sample copy of the owner letter will be made available at a later date.

Claim Entry Procedure

Immediately upon completion of the repair work, enter the correct code listed below. Claims will only be paid for vehicles that show this campaign open in ElsaWeb on the day of the repair. To help ensure prompt and proper payment, attach the screen print to the repair order.

Damage Code	Time Units	Work Scope
N9 12	10 T.U.	- Place copy of owner's manual insert, part number 281.TOUAREGTPMS.21, into owner's manual
N9 20	0 T.U.	- Customer refused repairs
<i>There is NO reimbursement for Vehicle Wash or Loaner Vehicle. The system will enter labor applicable to the code above</i>		
SUB LABOR		SUB PARTS
\$0.00		\$0.00

The repair information in this document is intended for use only by skilled technicians who have the proper tools, equipment and training to correctly and safely maintain your vehicle. These procedures are not intended to be attempted by "do-it-yourselfers," and you should not assume this document applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Volkswagen dealer. ©2007 Volkswagen of America, Inc. All Rights Reserved.

N9 Saga Claim Entry Procedure

Check in the system Service-Online, FISH (VSI), to determine whether the "06A1" campaign is open.

Service No.: 06A1

Damage Code: 0099

Parts Manufacturer – Removed part:

Please use the vendor code from the removed part. If no vendor code is available, then use K21.

Claim Type

Sold vehicle = 7 10

Unsold vehicle = 7 90

Accounting Instructions

Criteria I.D. 01 Place copy of owner's manual insert, part number 281.TOUAREGTPMS.21, into owner's manual

Repair operation: 4407 35 99 10 T.U.

There is NO reimbursement for Vehicle Wash or Loaner Vehicle!

If Customer refused repairs

Fax the Repair Order to VWoA at (248) 754-5093 and provide VIN, applicable Service Number, Customer Information, Dealer Number and Date

Dear Owner,

This is additional information to your 2008 Volkswagen Touareg Owner's Manual, booklet 3.3, Tips and Advice, Checking and Filling. Please be sure to place this Supplement in your Owner's Manual binder.

Tire Pressure Monitoring System (TPMS) Warning Light (L)

The TPMS will warn the driver of significant loss of tire pressure.

Each tire, including the spare, should be checked monthly when cold and inflated to the inflation pressure recommended by the vehicle manufacturer on the vehicle placard or tire inflation pressure label. (If your vehicle has tires of a different size than the size indicated on the vehicle placard or tire inflation pressure label, you should determine the proper tire inflation pressure for those tires.)

As an added safety feature, your vehicle has been equipped with a tire pressure monitoring system (TPMS) that illuminates a low tire pressure telltale¹ when one or more of your tires is significantly under-inflated. Accordingly, when the low tire pressure telltale illuminates, you should stop and check your tires as soon as possible, and inflate them to the proper pressure. Driving on a significantly under-inflated tire causes the tire to overheat and can lead to tire failure. Under-inflation also reduces fuel efficiency and tire tread life, and may affect the vehicle's handling and stopping ability.

Please note that the TPMS is not a substitute for proper tire maintenance, and it is the driver's responsibility to maintain correct tire pressure, even if under-inflation has not reached the level to trigger illumination of the TPMS low tire pressure telltale¹.

Your vehicle has also been equipped with a TPMS malfunction indicator to indicate when the system is not operating properly. The TPMS malfunction indicator is combined with the low tire pressure telltale¹. When the system detects a malfunction, the telltale will flash for approximately one minute and then remain continuously illuminated. This sequence will continue upon subsequent vehicle start-ups as long as the malfunction exists.

When the malfunction indicator is illuminated, the system may not be able to detect or signal low tire pressure as intended. TPMS malfunctions may occur for a variety of reasons, including the installation of replacement or alternate tires or wheels on the vehicle that prevent the TPMS from functioning properly. Always check the TPMS malfunction telltale¹ after replacing one or more tires or wheels on your vehicle to ensure that the replacement or alternate tires and wheels allow the TPMS to continue to function properly.

Description

The system uses a pressure sensor at each wheel. Signals from the sensors are transmitted to the TPMS. A pressure sensor is part of each wheel's tire inflation air valve.

The TPMS checks the tire pressures of all four tires while you are driving and warns if there is a loss of pressure while the vehicle is moving. Pressure loss is signaled by the warning light described above, audible warnings, and text warnings in the instrument cluster display².

¹ TPMS warning light

² Where applicable

WARNINGS

Display	Meaning	Action
(L) and the warning LOW TIRE!	Rapid loss of pressure in at least one tire.	Stop immediately! Inspect all tires for external damage and foreign objects. Check inflation pressure for all four tires. If it is not necessary to change a wheel right away, you can drive at reduced speed to the nearest authorized Volkswagen dealer or a qualified workshop ⇒ ⚠.
(L) and the warning TIRE PRESSURES TOO LOW!	At least one tire has a significant loss of pressure, at least 7.25 PSI (0.5 bar) less than the recommended pressure.	Check inflation pressure for all four tires immediately. If it is not necessary to change a wheel right away, you can drive at reduced speed to the nearest authorized Volkswagen dealer or a qualified workshop ⇒ ⚠.
(L) flashing for approximately 1 minute and then steady	There is a malfunction in the system.	See your authorized Volkswagen dealer or a qualified workshop and have the problem corrected ⇒ ⚠.
(L) comes on briefly while driving	There is a communication problem between a sensor and the system; TPMS function can be temporarily disrupted by interference from transmitters near the vehicle working in the same frequency range (e.g. radio equipment, cellular phone).	No action is necessary.

Afterword

It has always been Volkswagen's policy to continuously improve its products. Volkswagen, therefore, reserves the right to make changes in design and specifications, and to make additions or improvements to its products without incurring any obligation to install them on products previously manufactured.

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