

# THORCALIFORNIA

## RECALL NOTICE

RECALL CAMPAIGN No. 07V-282

Dear Dealer:

We have identified a group of Transport Model 19WSDTT, Transport Model 2500SRD TT, Transport Model 2700SRD TT, Vortex Model 2500 SRD TT, and Vortex Model 2700 SRD TT travel trailers manufactured during the period from 13 December 2004 through 10 October 2006 on which the side ramp door latch could fail or could not be properly latched by the retail customer. A Safety Recall procedure has been initiated to modify the set screw and install a secondary latch to the side ramp door. The enclosed Recall Service Bulletin details this procedure.

We have identified and contacted owners of units that may be affected. A copy of that letter is also enclosed. We have instructed affected owners to contact you and schedule an appointment with your facility to have this recall performed. The recall is to be performed at no cost to the retail customer.

### **What We Are Asking You To Do**

Please read and become familiar with the recall repair procedure, including the tools and parts required. You may receive calls from retail owners to schedule an appointment. Please schedule these appointments according to your work load and customer accommodation. Please call for authorization before performing the recall on any unit.

The *National Traffic and Motor Vehicle Safety Act* provides that each vehicle that is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay.

All unsold trailers in your possession that are subject to this recall campaign must be held and inspected/repaired in accordance with the service procedure of this campaign bulletin before owners can take possession of these trailers. It is a violation of Federal law to deliver to a consumer any vehicle covered by a recall campaign until the defect or non-compliance is remedied. Please service all trailers subject to this recall campaign at no charge to the owners, regardless of age or vehicle ownership, from this time forward.

You should contact owners of trailers recently sold from your vehicle inventory for which you have received the owner notification letter and make arrangements to perform the required service according to the instructions enclosed with this bulletin. At a minimum, mail the owner a copy of the owner notification letter accompanying this bulletin.

**What THOR California Will Do**

Since this recall is to be performed at no charge to the retail customer, THOR California, Inc. will reimburse you as outlined in the Recall Service Bulletin. If you have questions about this recall, or require further information or assistance, please contact THOR California Customer Relations Department at (888) 697-8467.

It is our goal that working with you we can continue to deliver a high level of customer support to our retail owners. You are an important part of our customer support team, and we appreciate your cooperation.

Sincerely,

THOR California, Inc.

# THOR CALIFORNIA RECALL SERVICE BULLETIN

THOR CALIFORNIA, INC.  
14255 Elsworth Street  
Moreno Valley, California 92553

Date: 11 July 2007

Ref. #: 137006

## Subject:

**Ramp Door Secondary Latch Installation**

## Application:

Transport Model 19WSDTT  
Transport Model 2500SRDTT  
Transport Model 2700SRDTT  
Vortex Model 2500 SRDTT  
Vortex Model 2700 SRDTT

This bulletin describes the procedure to install a secondary latch mechanism and modify the original latch to prevent sudden opening of the ramp door if the primary latch fails or is not locked properly.

## TOOLS REQUIRED

Drill motor and screwdriver/drill bits  
Riveter

## PARTS/MATERIALS REQUIRED

1	R000016	Hasp kit
7		Rivet, 1/8"
A/R		LocTite

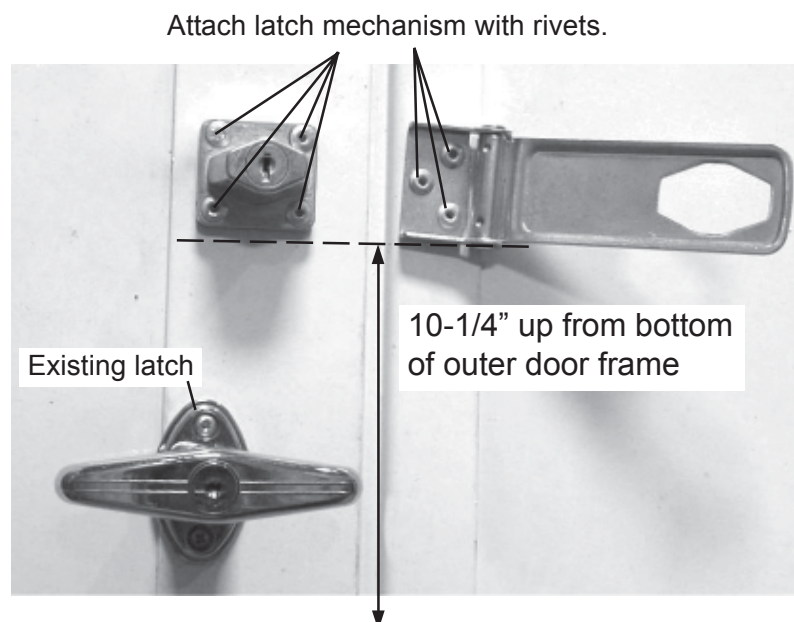
## PROCEDURE

1. Measure up 10-1/4" from the bottom of the outer ramp door frame. Mark this position, and mark the attaching holes for latch hasp.
2. Drill holes through outer frame and into the sidewall deep enough to allow clearance for the rivets. Attach hasp with rivets. Do not use the screws included with the latch set.
3. Set the lock in position to align with the hasp. Mark and drill attaching holes.
4. Attach lock with rivets. Do not use the screws included with the latch set.
5. Test latch for proper operation. Give keys to customer.

## WARRANTY LABOR ALLOWANCE:

**Prior authorization is required for this repair.  
Call for authorization.**

**Flat Rate Code: 137006      Recall 07V-282  
PAR**



6. On the inside of the door, mark the position of the original latch bar on the T-handle shaft.
7. While holding the latch bar in position, carefully remove the set screw and set it aside. With a sharp awl or pencil mark the set screw position through the set screw hole.
8. Pull the latch bar off the shaft.
9. With the tip of a 1/8" drill, carefully make a shallow dimple indent on the shaft at the set screw mark. **DO NOT DRILL THROUGH THE SHAFT.** Just make enough of an indent to allow the set screw to bite into the shaft.
10. Reinstall the latch bar to the original mark, and reinstall the set screw using Loctite thread lock on the threads. Tighten the set screw. Do not overtighten.

