

THORCALIFORNIA

RECALL NOTICE

RECALL CAMPAIGN No.

Dear Dealer:

We have identified a group of 2005, 2006, and 2007 Jazz Model 2510FL TT travel trailers manufactured during the period from 12 March 2005 through 1 November 2007 on which a possibility exists that under certain load and speed conditions, excessive vehicle sway could develop leading to a loss of vehicle control. This loss of control could lead to a vehicle crash resulting in personal injury or death. A Safety Recall procedure has been initiated to repair this defect. The repair procedure requires the removal and replacement of the original weight certification labels with new labels included in the parts kit. The enclosed Recall Service Bulletin details this procedure. The owner of the trailer is also being furnished with a ***Guide to Trailer Loading and Weighing*** to instruct them on proper loading and weighing techniques.

We have identified and contacted owners of units that may be affected. A copy of that letter is also enclosed. We have instructed affected owners to contact you and schedule an appointment with your service facility to have this recall performed. The recall is to be performed at no cost to the retail customer.

What We Are Asking You To Do

Please read and become familiar with the recall repair procedure, including the tools and parts required. You may receive calls from retail owners to schedule an appointment. Please schedule these appointments according to your work load and customer accommodation. Please call for authorization before performing the recall on any unit.

The *National Traffic and Motor Vehicle Safety Act* provides that each vehicle that is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay.

All unsold trailers in your possession that are subject to this recall campaign must be held and inspected/repaired in accordance with the service procedure of this campaign bulletin before owners can take possession of these trailers. It is a violation of Federal law to deliver to a consumer any vehicle covered by a recall campaign until the defect or non-compliance is remedied. Please service all trailers subject to this recall campaign at no charge to the owners, regardless of age or vehicle ownership, from this time forward.

You should contact owners of trailers recently sold from your vehicle inventory for which you have received the owner notification letter and make arrangements to perform the required service according to the instructions enclosed with this bulletin. At a minimum, mail the owner a copy of the owner notification letter accompanying this bulletin.

What THOR California Will Do

Since this recall is to be performed at no charge to the retail customer, THOR California, Inc. will reimburse you as outlined in the Recall Service Bulletin. If you have questions about this recall, or require further information or assistance, please contact THOR California Customer Relations Department at (888) 697-8467.

It is our goal that working with you we can continue to deliver a high level of customer support to our retail owners. You are an important part of our customer support team, and we appreciate your cooperation.

Sincerely,

THOR California, Inc.